

**GALVESTON COUNTY COMMISSIONERS COURT
GALVESTON COUNTY COURTHOUSE
722 MOODY (FIRST FLOOR) - GALVESTON
NOVEMBER 29, 2011**

**SPECIAL MEETING – 9:30 A.M.
WORKSHOP AGENDA**

1. Call to Order Specially Scheduled Meeting - 9:30 a.m.
2. Call Workshop to Order.
3. Discussions with Galveston Island Park Board of Trustees regarding 61st Street Boat Ramp, Washington Park, and Pocket Parks #1, 2, & 3 presented by Dennis Harris.
4. CDBG Round Two Project Review presented by John Simsen
5. Discussion regarding Galveston County's Medical Examiner's Office presented by Myrna Reingold

REGULARLY SCHEDULED MEETING – AGENDA – 1:00 P.M.

CONSENT AGENDA: ALL ITEMS MARKED WITH A SINGLE ASTERISK (*) ARE PART OF THE CONSENT AGENDA AND REQUIRE NO DELIBERATION BY THE COMMISSIONERS COURT. ANY COMMISSIONERS' COURT MEMBER MAY REMOVE AN ITEM FROM THIS AGENDA TO BE CONSIDERED SEPARATELY. **APPEARANCES:** SHOULD ANYONE WISH TO ADDRESS THE COMMISSIONERS COURT ON A SPECIFIC ITEM, PLEASE ARRIVE PRIOR TO THE MEETING AND SIGN IN WITH THE COUNTY CLERK. COMMENTS ARE LIMITED TO 5 MINUTES.

Pledge of Allegiance and Invocation

Call to Order Regularly Scheduled Meeting.

- *1. Submitted by County Auditor's Office:
 - a. Approval of Accounts Payable checks dated 11/29/11.
 - b. Orders for payroll period ending 11/23/11 Bi-weekly #24.
 - c. Order for monthly workers' compensation claims made by The Littleton Group for month ending 9/30/11.
 - d. Order for monthly health insurance claims made by Boon Chapman for the month ending 9/30/11.
- *2. Receive and file *Summary of Bi-Weekly Personnel Movements pay period 23, October*

27–November 9, 2011 submitted by Human Resources.

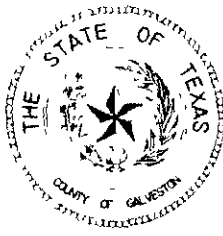
- *3. Consideration of a *Resolution Honoring the Retirement of Linda Wilson* submitted by County Legal.
- *4. Consideration of a *Resolution Honoring the Retirement of Victoria K. Dyer* submitted by County Legal.
- *5. Consideration of a *Resolution for the 115th Anniversary of the Society Charter for The Bernardo de Galvez Chapter #1 of the Texas Society of the Sons of the American Revolution* submitted by County Legal.
- *6. Request for Waiver or Refund of Penalty and Interest due to a Clerical Error submitted by the Tax Assessor Collector.
- a. Wayne McMammom 5100-0001-0031-000
- b. Victoria Marie Grogan 6710-0000-0009-000 (2009 & 2010)
- c. Morand, Inc. 3615-0001-0002-000
3615-0001-0003-000, 3615-0001-0004-000, 3615-0001-0005-000
3615-0001-0006-000, 3615-0001-0007-000, 3615-0001-0008-000
3615-0001-0009-000, 3615-0002-0002-000, 3615-0002-0003-000
3615-0002-0004-000, 3615-0002-0005-000, 3615-0002-0006-000
3615-0002-0007-000, 3615-0002-0008-000, 3615-0002-0009-000
- *7. Consideration of requests for Tax Refunds in Excess \$2,500 submitted by the Tax Assessor Collector.
- a. 5295-0000-1261-000 \$17,218.83
8. Consideration of approving the FY2012 extension of a contract with Galveston County Economic Alliance for the budgeted amount of \$35,000, submitted by Community Services Director.
9. Consideration of approving the following Maintenance Agreements submitted by Information Technology:
- a. Konica Minolta Assessment Installation Agreement Form No cost
- b. Infosol Appendix AL (GDT Support) \$73,728.00
- c. Sungard IFAS Maintenance \$106,230.67
- d. Sungard OSSI Maintenance \$231,709.20

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|----|-----|--------------------------------|----------|
| e. | CDW | MC Afee Maintenance for NetApp | \$259.62 |
|----|-----|--------------------------------|----------|
-
10. Authorize the Purchasing Agent to issue an RFP for Salad Bar Services submitted by the Purchasing Agent.
 11. Authorize Purchasing Agent to cancel and re-bid the following bid submitted by the Purchasing Agent.
 - a. Bid #B112008, Recycled Crushed Concrete
 12. Authorize the County Judge to sign a Software Site License Agreement with Vigilant Video Inc. submitted by the Purchasing Agent.
 13. Consideration to accept donation of used office furniture from Affiliated Computer Systems (ACS) submitted by the Purchasing Agent.
 14. Consider authorizing an extension on the following bids submitted by the Purchasing Agent.
 - a. Bid #B112006, Nuisance Abatement Services
 - b. Bid #B112007, Portable Toilet Service for Galveston & Mainland
 15. Hurricane Ike Issues.
 - a. Consideration of approval of priority project list for Ike CDBG Round Two non-housing funds, and authorize staff and consulting team to prepare grant applications submitted by the Emergency Management Coordinator.
 - b. Update on the Housing Program submitted by the Housing Director.
 - c. Consideration of approval of various change order's associated with the reconstruction & rehabilitation of various houses submitted by the Housing Director.
 - d. Consideration of a Resolution for Round 2 Hurricane Ike, permitting the Citizens of Galveston County and the Galveston County Housing Program to use information obtained from applicants for eligibility in Round 1 be used in Round 2 submitted by the Assistant Housing Director.

AGENDA

ITEM

#1



THE COUNTY OF GALVESTON

COUNTY AUDITOR'S OFFICE

P O Box 1418

GALVESTON, TEXAS 77553

Cliff Billingsley, CPA
County Auditor

Ron Chapa, CPA
First Assistant, Director of Auditing

Jeff Modzelewski, CPA
First Assistant, Director of Accounting

First Assistant, IT Systems
LaToya Jordan

Honorable Judge Mark Henry
And Members of the Commissioners' Court
Galveston County Courthouse
Galveston, Texas

November 22, 2011

I hand you the following items for action at the meeting of Commissioners' Court on Tuesday,

Submitted by Cliff Billingsley, County Auditor

Approval of Accounts Payable checks dated 11/29/11

Orders for Payroll period ending 11/23/11 Bi-Weekly #24

Order for monthly workers' compensation claims made by The Littleton Group for month ending 9/30/11

Order for monthly health insurance claims made by Boon Chapman for the month ending 9/30/11

AGENDA

ITEM

#1a

Galveston County, Texas

List of County Auditor's Approved Claims For Voucher Warrants Dated 11/29/2011

Invoice Number	Account Info	Amount
FUND: 1101 General Fund		
Warrant #: VW 00000312	Payee Name: LONE STAR UNIFORMS INC	
229940	1101211101 - 5312101 Administration Sheriff Dept - Uniform Expense	145 00
229941	1101211101 - 5312101 Administration Sheriff Dept - Uniform Expense	545 00
230023	1101211101 - 5312101 Administration Sheriff Dept - Uniform Expense	1,340 00
230036	1101211101 - 5312101 Administration Sheriff Dept - Uniform Expense	111 50
230063	1101211101 - 5312101 Administration Sheriff Dept - Uniform Expense	545 00
Warrant Total:		2,686.50
Warrant #: VW 00350022	Payee Name: ABL MANAGEMENT INC	
183291	1101211133 - 5481200 Sheriff-Corrections - Jail Food Service Contract	17,514 64
Warrant Total:		17,514 64
Warrant #: VW 00350023	Payee Name: ACTION PERSONNEL INC	
96818	1101155000 - 5481000 Human Resources - Contract Service	346 72
96927	1101155000 - 5481000 Human Resources - Contract Service	866 80
97029	1101155000 - 5481000 Human Resources - Contract Service	173 36
Warrant Total:		1,386.88
Warrant #: VW 00350024	Payee Name: ALANIZ, SELINA A	
314076 111811	1101122400 - 5431221 County Court #3 - Dupuy - Defense Atty Co Ct	416 00
Warrant Total:		416.00
Warrant #: VW 00350027	Payee Name: AUDIO VISUAL TECHNOLOGIES GROUP INC	
96381IN	1101170100 - 5424000 Facilities Srvs & Maintenance - Maint & Repairs Buildings	5,067 07
Warrant Total:		5,067.07
Warrant #: VW 00350031	Payee Name: BERARDINELLI CORREIA, SHAUNA L	
05JV0362 102511	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	130 00
11JV0192 102511	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	243 75
11JV0199 102511	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	227 50
Warrant Total:		601.25
Warrant #: VW 00350032	Payee Name: BILL III, ALEX	
11CR2648 111611	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	195 00
11CR2864 111611	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	195 00
Warrant Total:		390.00
Warrant #: VW 00350037	Payee Name: BROOKSIDE EQUIP SALES INC	
IL27278	1101522020 - 5310001 Parks Department - Depart Supplies-Non Cap FFE	4,854 24
IL27279	1101522020 - 5310001 Parks Department - Depart Supplies-Non Cap FFE	2,431 92
IL27441	1101522020 - 5746010 Parks Department - Capitalized Furn,Fix,& Equip	26,450 00
Warrant Total:		33,736.16
Warrant #: VW 00350038	Payee Name: BROWN, C WAYNE	
10/3-11/12/11MLG	1101121000 - 5310000 Justice Administration - Supplies and Materials	430 13
Warrant Total:		430 13
Warrant #: VW 00350040	Payee Name: BURKE ASSET PARTNERSHIP LTD	
46625	1101151500 - 5481000 Tax Assessor Collector - Contract Service	16,029 50
46626	1101151500 - 5481000 Tax Assessor Collector - Contract Service	1,154 89

Galveston County, Texas

List of County Auditor's Approved Claims For Voucher Warrants Dated 11/29/2011

Invoice Number	Account Info	Amount
46627	1101151500 - 5481000 Tax Assessor Collector - Contract Service	230 97
Warrant Total:		17,415.36
Warrant #: VW 00350042	Payee Name: CASTILLO, CAROL N	
111811 CRT RPTR	1101121000 - 5431121 Justice Administration - Court Reporter Expense	126 64
Warrant Total:		126.64
Warrant #: VW 00350043	Payee Name: CEASER, KENDRIC	
11CR1247 111511	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	1,202 50
Warrant Total:		1,202.50
Warrant #: VW 00350044	Payee Name: CLARK, DIANE	
07FD2442 110111	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	208 00
10CP0053 110411	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	143 00
10CP0075 110311	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	214 50
Warrant Total:		565.50
Warrant #: VW 00350046	Payee Name: COBURN SUPPLY COMPANY INC	
314406137	1101170100 - 5310000 Facilities Srvs & Maintenance - Supplies and Materials	276 56
Warrant Total:		276.56
Warrant #: VW 00350047	Payee Name: COLTZER, ROBERT G	
11CR0448 111711	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	1,327 30
Warrant Total:		1,327.30
Warrant #: VW 00350049	Payee Name: COX, ELAINE	
10/3-19/11 MLG	1101443100 - 5496301 Indigent Care & Medication - Auto Mileage	34 41
Warrant Total:		34.41
Warrant #: VW 00350051	Payee Name: DATA FLEX BUSINESS PRODUCTS LLC	
10988	1101126100 - 5310000 District Clerk - Supplies and Materials	1,309 00
Warrant Total:		1,309 00
Warrant #: VW 00350052	Payee Name: DAVID'S ISLAND	
02285	1101170100 - 5481000 Facilities Srvs & Maintenance - Contract Service	6,482 00
Warrant Total:		6,482.00
Warrant #: VW 00350053	Payee Name: DAVIS III, NEAL	
10CR2650 112111	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	763 75
Warrant Total:		763 75
Warrant #: VW 00350055	Payee Name: DISHER, DAVID A	
10CR1473 112111	1101121000 - 5310000 Justice Administration - Supplies and Materials	62 15
10CR1473 112111	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	2,951 00
Warrant Total:		3,013.15
Warrant #: VW 00350056	Payee Name: DOLPHIN CHEMICAL & SUPPLY COMPANY LLC	
9458	1101211101 - 5423110 Administration Sheriff Dept - Auto Maintenance	136 80
Warrant Total:		136.80
Warrant #: VW 00350058	Payee Name: DUCOTE, JAMES	
313771 111711	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	195 00

Galveston County, Texas

List of County Auditor's Approved Claims For Voucher Warrants Dated 11/29/2011

Invoice Number	Account Info	Amount
Warrant Total:		195 00
Warrant #: VW 00350059	Payee Name: DUCOTE, JEREMY B	
11CR0256 112111	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	487 50
11CR1765 111711	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	308 75
Warrant Total:		796.25
Warrant #: VW 00350060	Payee Name: FAUS, SALVADOR	
313927 111811	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	243 75
Warrant Total:		243.75
Warrant #: VW 00350061	Payee Name: FIRETRON INC	
22523	1101170100 - 5424000 Facilities Svcs & Maintenance - Maint & Repairs Buildings	920 00
22580	1101170100 - 5424000 Facilities Svcs & Maintenance - Maint & Repairs Buildings	1,020 50
Warrant Total:		1,940.50
Warrant #: VW 00350062	Payee Name: FISHER, DENA LAURA	
07CR1447 111611	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	975 00
309592 111111	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	390 00
Warrant Total:		1,365.00
Warrant #: VW 00350063	Payee Name: FISHER, EMILY A	
315220 111711	1101122100 - 5310000 County Court #1 - Grady - Supplies and Materials	1 48
315220 111711	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	422 50
Warrant Total:		423.98
Warrant #: VW 00350064	Payee Name: FORT PC, M. BRUCE	
11CR2476 090111	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	195 00
Warrant Total:		195.00
Warrant #: VW 00350065	Payee Name: FRYE STEIDLEY OAKS AND BENAVIDEZ PLLC	
315469 111611	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	292 50
Warrant Total:		292.50
Warrant #: VW 00350066	Payee Name: FULK, GEORGE BYRON	
09FD0189 111611	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	260 00
Warrant Total:		260.00
Warrant #: VW 00350068	Payee Name: GALVESTON COUNTY HEALTH DISTRICT	
2067	1101440100 - 5451104 Community Services - Galveston Cnty EMS	56,558 75
2068	1101440100 - 5451104 Community Services - Galveston Cnty EMS	99,691 25
Warrant Total:		156,250.00
Warrant #: VW 00350071	Payee Name: GAMETIME - A DIVISION OF PLAYCORE	
803465	1101522020 - 5737013 Parks Department - Playground Renovations	15,043 88
Warrant Total:		15,043.88
Warrant #: VW 00350072	Payee Name: GERALD R. YOAKUM PC	
317063 111811	1101122200 - 5431222 County Court #2 - Roberts - Defense Atty Co Ct #2	240 00
Warrant Total:		240 00
Warrant #: VW 00350073	Payee Name: GILLMAN, MICHAEL DAVID	

Galveston County, Texas

List of County Auditor's Approved Claims For Voucher Warrants Dated 11/29/2011

Invoice Number	Account Info	Amount
11CR1184 111411	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	422 50
314560 111511	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	390 00
JAIL DKT 111811	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	950 00
Warrant Total:		1,762.50
Warrant #: VW 00350074 Payee Name: GO ACCESSORIES		
240	1101172111 - 5310000 Fleet Mgmt-Galveston - Supplies and Materials	170 00
Warrant Total:		170.00
Warrant #: VW 00350075 Payee Name: GOLDSBERRY & ASSOCIATES PLLC		
08FD3107 111411	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	162 50
10CP0043 111511	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	65 00
Warrant Total:		227.50
Warrant #: VW 00350076 Payee Name: GRAHAM, CARMEN A		
08FD1545 102611	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	130 00
Warrant Total:		130.00
Warrant #: VW 00350077 Payee Name: HALFF ASSOCIATES		
H156869	1101522020 - 5410000 Parks Department - Professional Services	228 50
Warrant Total:		228.50
Warrant #: VW 00350078 Payee Name: HERNANDEZ, SUSAN		
AUG -SEP 11 MLG	1101211101 - 5496301 Administration Sheriff Dept - Auto Mileage	36 63
OCT 2011 MLG	1101211101 - 5496301 Administration Sheriff Dept - Auto Mileage	33 00
Warrant Total:		69.63
Warrant #: VW 00350079 Payee Name: HESSE, DAVID C		
10CR3385 110711	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	861 25
11CR2849 111811	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	731 25
311341 111411	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	666 25
JAIL DKT 111011	1101122400 - 5431221 County Court #3 - Dupuy - Defense Atty Co Ct	950 00
Warrant Total:		3,208.75
Warrant #: VW 00350081 Payee Name: HIGHT MEDIATION		
NOV 2 2011 MLG	1101121000 - 5431301 Justice Administration - Relief Associate Judge	211 12
Warrant Total:		211.12
Warrant #: VW 00350084 Payee Name: IBRAHIM & ELLIOTT LLP		
10CR0916 110811	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	1,300 00
11CR2488 111711	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	341 25
312394 111511	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	438 75
Warrant Total:		2,080.00
Warrant #: VW 00350086 Payee Name: JALUFKA, GAIL		
111611 CRT RPTR	1101121000 - 5411102 Justice Administration - Prof Serv Transcripts	6,210 00
Warrant Total:		6,210 00
Warrant #: VW 00350089 Payee Name: JONES, STACEY LEE		
311821 111711	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	325 00
313897 111711	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	227 50
Warrant Total:		552.50

Galveston County, Texas

List of County Auditor's Approved Claims For Voucher Warrants Dated 11/29/2011

Invoice Number	Account Info	Amount
Warrant #: VW 00350090	Payee Name: KAY PARK RECREATION	
00154592	1101522020 - 5310001 Parks Department - Depart Supplies-Non Cap FFE	3,111.50
	Warrant Total:	3,111.50
Warrant #: VW 00350091	Payee Name: LAW OFFICE OF MICHAEL RUSSO PLLC	
07CR1657 112111	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	243.75
	Warrant Total:	243.75
Warrant #: VW 00350092	Payee Name: LAW OFFICES OF MARCUS J. FLEMING	
11CR1779 091611	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	195.00
	Warrant Total:	195.00
Warrant #: VW 00350093	Payee Name: LIGGIOS TIRE AND SERVICE CENTER INC	
180711	1101211101 - 5423110 Administration Sheriff Dept - Auto Maintenance	28.00
180884	1101211101 - 5423110 Administration Sheriff Dept - Auto Maintenance	355.02
180986	1101211101 - 5423110 Administration Sheriff Dept - Auto Maintenance	1,134.37
	Warrant Total:	1,517.39
Warrant #: VW 00350094	Payee Name: LINEBARGER GOGGAN BLAIR & SAMPSON LLP	
OCT 11 JP6 FEES	1101000000 - 2291011 General Fund - Due to Collection Agency	4,754.43
	Warrant Total:	4,754.43
Warrant #: VW 00350095	Payee Name: LOVE, PAUL	
10CR3336 111611	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	195.00
11CR0372 111611	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	780.00
11JV0132 111811	1101122200 - 5431222 County Court #2 - Roberts - Defense Atty Co Ct #2	3,705.00
	Warrant Total:	4,680.00
Warrant #: VW 00350098	Payee Name: M FOX CURL AND ASSOCIATES PC	
11CR1619 112211	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	315.90
	Warrant Total:	315.90
Warrant #: VW 00350100	Payee Name: MARTIN, THOMAS A	
11CR0147 092211	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	390.00
	Warrant Total:	390.00
Warrant #: VW 00350101	Payee Name: MARTY'S CITY AUTO INC	
9870	1101211101 - 5423110 Administration Sheriff Dept - Auto Maintenance	100.00
9898	1101211101 - 5423110 Administration Sheriff Dept - Auto Maintenance	85.00
	Warrant Total:	185.00
Warrant #: VW 00350102	Payee Name: MASTER WORD SERVICE INC	
45627	1101121000 - 5431101 Justice Administration - Professional Srv Interpreter	553.09
45628	1101121000 - 5431101 Justice Administration - Professional Srv Interpreter	3,484.55
	Warrant Total:	4,037.64
Warrant #: VW 00350103	Payee Name: MAUZY, BRUCE	
11CR2774 111711	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	331.00
	Warrant Total:	331.00
Warrant #: VW 00350105	Payee Name: MCCARNES, LOIS	
11CR0005 111711	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	585.00

Galveston County, Texas

List of County Auditor's Approved Claims For Voucher Warrants Dated 11/29/2011

<u>Invoice Number</u>	<u>Account Info</u>	<u>Amount</u>
Warrant Total:		585.00
Warrant #: VW 00350107	Payee Name: MILLER, ROBERT DAVID	
10CR3801 111711	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	308.75
Warrant Total:		308.75
Warrant #: VW 00350112	Payee Name: NB GRAPHICS LLC	
12701	1101223300 - 5312101 Constable Pct #3 - Rose - Uniform Expense	175.00
Warrant Total:		175.00
Warrant #: VW 00350113	Payee Name: NELSON, ERIK	
319337 111611	1101122200 - 5431222 County Court #2 - Roberts - Defense Atty Co Ct #2	325.00
Warrant Total:		325.00
Warrant #: VW 00350114	Payee Name: NELSON, TAD A.	
08CR0504 111311	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	520.00
Warrant Total:		520.00
Warrant #: VW 00350118	Payee Name: PENINSULA SANITATION SERVICE INC	
42763	1101170100 - 5481000 Facilities Srvs & Maintenance - Contract Service	75.00
42764	1101170100 - 5481000 Facilities Srvs & Maintenance - Contract Service	75.00
42799	1101544042 - 5421400 Beach Maintenance-Rd & Bridge - Refuse Disposal	85.00
Warrant Total:		235.00
Warrant #: VW 00350119	Payee Name: PESTMASTER SERVICES INC	
9502	1101170100 - 5481000 Facilities Srvs & Maintenance - Contract Service	1,875.00
Warrant Total:		1,875.00
Warrant #: VW 00350120	Payee Name: PINNACLE MEDICAL MANAGEMENT CORP	
40055	1101155000 - 5412102 Human Resources - Drug Screens/Psychological Exm	373.50
40120	1101155000 - 5412102 Human Resources - Drug Screens/Psychological Exm	40.50
40336	1101155000 - 5412102 Human Resources - Drug Screens/Psychological Exm	340.50
40431	1101155000 - 5412102 Human Resources - Drug Screens/Psychological Exm	81.00
40518	1101155000 - 5412102 Human Resources - Drug Screens/Psychological Exm	300.00
Warrant Total:		1,135.50
Warrant #: VW 00350121	Payee Name: PIPE MASTER PLUMBING LLC	
2044	1101170100 - 5424000 Facilities Srvs & Maintenance - Maint & Repairs Buildings	4,469.81
Warrant Total:		4,469.81
Warrant #: VW 00350126	Payee Name: RAMIREZ, TANYA E	
NOV 2011	1101211101 - 5481000 Administration Sheriff Dept - Contract Service	3,862.50
Warrant Total:		3,862.50
Warrant #: VW 00350127	Payee Name: REAVES, LEBERT	
100611 TRVL	1101159100 - 5496100 Information Technology - Travel	18.20
100611 TRVL	1101159100 - 5496301 Information Technology - Auto Mileage	51.06
Warrant Total:		69.26
Warrant #: VW 00350129	Payee Name: ROMERO LAW FIRM PC	
11CP0022 111611	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	130.00
11CP0054 111611	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	201.50

Galveston County, Texas

List of County Auditor's Approved Claims For Voucher Warrants Dated 11/29/2011

<u>Invoice Number</u>	<u>Account Info</u>	<u>Amount</u>
Warrant Total:		331.50
Warrant #: VW 00350130	Payee Name: ROSENBERG LIBRARY	
301	1101440100 - 5461012 Community Services - Co Library System Overhead	45,083.33
302	1101440100 - 5461012 Community Services - Co Library System Overhead	45,083.33
Warrant Total:		90,166.66
Warrant #: VW 00350132	Payee Name: RUSSELL, GREG	
11CR0937 111611	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	243.75
Warrant Total:		243.75
Warrant #: VW 00350134	Payee Name: SAENZ, ALVIN N	
10CR3105 101211	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	195.00
Warrant Total:		195.00
Warrant #: VW 00350136	Payee Name: SANTA FE AUTO PARTS INC	
58480	1101522020 - 5423000 Parks Department - Maint/Repairs Equipment	119.90
65752	1101522020 - 5423000 Parks Department - Maint/Repairs Equipment	9.80
66849	1101522020 - 5423000 Parks Department - Maint/Repairs Equipment	11.99
Warrant Total:		141.69
Warrant #: VW 00350137	Payee Name: SARGENT, WILLIAM K.	
OCT 2011 MLG	1101114030 - 5496301 Election Expense - Auto Mileage	205.70
Warrant Total:		205.70
Warrant #: VW 00350138	Payee Name: SCHNEIDER ELECTRIC BUILDINGS AMERICAS	
427348	1101159100 - 5423500 Information Technology - Maintenance of Software	2,636.00
Warrant Total:		2,636.00
Warrant #: VW 00350139	Payee Name: SEARS & BENNETT LLP	
11CR2817 111611	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	698.75
Warrant Total:		698.75
Warrant #: VW 00350141	Payee Name: SHERWIN WILLIAMS PAINT CORP	
80495	1101522020 - 5424000 Parks Department - Maint & Repairs Buildings	48.98
83036	1101522020 - 5424000 Parks Department - Maint & Repairs Buildings	71.75
Warrant Total:		120.73
Warrant #: VW 00350142	Payee Name: SOLUTIONS4SURE.COM INC	
B111012569V1	1101159100 - 5310000 Information Technology - Supplies and Materials	251.77
Warrant Total:		251.77
Warrant #: VW 00350147	Payee Name: STACEY VALDEZ & ASSOCIATES PLLC	
11CR1761 111011	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	585.00
Warrant Total:		585.00
Warrant #: VW 00350148	Payee Name: STATE BAR OF TEXAS	
SALES241476	1101153000 - 5317000 Legal Department - Books & Periodicals	125.00
Warrant Total:		125.00
Warrant #: VW 00350149	Payee Name: STATE OF TEXAS	
FORM 50-803 2011	1101151500 - 5310000 Tax Assessor Collector - Supplies and Materials	270.00

Galveston County, Texas

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Invoice Number	Account Info	Amount
Warrant Total:		270.00
Warrant #: VW 00350151	Payee Name: STICKLER, TOMMY JAMES	
10CR2657 101011	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	1,137 50
314926 112111	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	406 25
Warrant Total:		1,543.75
Warrant #: VW 00350152	Payee Name: SUHLER, DAVID	
11CR2225 111711	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	480 00
Warrant Total:		480.00
Warrant #: VW 00350153	Payee Name: SULLIVAN, MISTY	
OCT 2011 MLG	1101443100 - 5496301 Indigent Care & Medication - Auto Mileage	472 31
Warrant Total:		472.31
Warrant #: VW 00350154	Payee Name: SUMMERLIN PLLC, ROBERT E	
11CR1569 111711	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	1,023 75
11CR1801 111711	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	1,690 00
JAIL DKT 111811	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	950 00
Warrant Total:		3,663.75
Warrant #: VW 00350155	Payee Name: SUN COAST RESOURCES INC	
91062492	1101170100 - 5424000 Facilities Srvs & Maintenance - Maint & Repairs Buildings	50 00
91062509	1101170100 - 5424000 Facilities Srvs & Maintenance - Maint & Repairs Buildings	50 00
91062515	1101170100 - 5424000 Facilities Srvs & Maintenance - Maint & Repairs Buildings	50 00
91075284	1101172111 - 5322010 Fleet Mgmt-Galveston - Auto Fuel Expense	1,747 27
91078748	1101172111 - 5322010 Fleet Mgmt-Galveston - Auto Fuel Expense	6,211 82
91084628	1101170100 - 5424000 Facilities Srvs & Maintenance - Maint & Repairs Buildings	50 00
91084630	1101170100 - 5424000 Facilities Srvs & Maintenance - Maint & Repairs Buildings	50 00
91084643	1101170100 - 5424000 Facilities Srvs & Maintenance - Maint & Repairs Buildings	50 00
91085194	1101172111 - 5322010 Fleet Mgmt-Galveston - Auto Fuel Expense	3,101 31
91086224	1101172111 - 5322010 Fleet Mgmt-Galveston - Auto Fuel Expense	3,418 35
Warrant Total:		14,778.75
Warrant #: VW 00350156	Payee Name: TAYLOR, ANGELA M	
11CR2728 111411	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	525 00
314843 111711	1101122200 - 5431222 County Court #2 - Roberts - Defense Atty Co Ct #2	357 50
Warrant Total:		882.50
Warrant #: VW 00350158	Payee Name: TEXAS LAW & PSYCHIATRY PLLC	
11CR1687 110811	1101121000 - 5412115 Justice Administration - Psychological Exam	1,200 00
Warrant Total:		1,200.00
Warrant #: VW 00350161	Payee Name: TEXAS STATE UNIVERSITY SAN MARCOS	
2/23-24/12 GARZA	1101123300 - 5495100 Justice Court Pct #3 - Education	50 00
4/15-18/12 WOLTZ	1101123800 - 5495100 Justice Court Pct #8-2 - Education	100 00
5/7-9/12 SPARKS	1101123800 - 5495100 Justice Court Pct #8-2 - Education	100 00
Warrant Total:		250.00
Warrant #: VW 00350162	Payee Name: TORRES, ROBERTO	
11CR1829 111511	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	130 00
319010 111611	1101122200 - 5431222 County Court #2 - Roberts - Defense Atty Co Ct #2	292 50

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Invoice Number	Account Info	Amount
Warrant Total:		422.50
Warrant #: VW 00350163	Payee Name: TRAVIS SOFTWARE CORP	
5763244	1101159100 - 5310001 Information Technology - Depart Supplies-Non Cap FFE	5,178.00
Warrant Total:		5,178.00
Warrant #: VW 00350164	Payee Name: TREVINO, ISMAEL	
11CR2479 112111	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	260.00
11CR2927 111111	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	195.00
316189 111211	1101122100 - 5431221 County Court #1 - Grady - Defense Atty Co Ct	65.00
Warrant Total:		520.00
Warrant #: VW 00350166	Payee Name: TURMAN AND ASSOC	
11CR2225 111511	1101121000 - 5310000 Justice Administration - Supplies and Materials	45.80
11CR2225 111511	1101121000 - 5431230 Justice Administration - Court Apptd Atty Dist Courts	500.00
Warrant Total:		545.80
Warrant #: VW 00350168	Payee Name: UNDERWOOD, OLEN	
080311 CCL#3	1101121000 - 5415215 Justice Administration - Contract Srv-Senate Bill 7	538.56
Warrant Total:		538.56
Warrant #: VW 00350169	Payee Name: UNITED PARCEL SERVICE	
0000135W56461	1101159100 - 5481000 Information Technology - Contract Service	1.49
000014217W451	1101159100 - 5481000 Information Technology - Contract Service	24.08
000014217W461	1101159100 - 5481000 Information Technology - Contract Service	74.03
Warrant Total:		99.60
Warrant #: VW 00350171	Payee Name: UTMB	
708X24012022	1101121000 - 5412115 Justice Administration - Psychological Exam	800.00
Warrant Total:		800.00
Warrant #: VW 00350172	Payee Name: VICKERY, KAY	
OCT 2011 MLG	1101211101 - 5496301 Administration Sheriff Dept - Auto Mileage	40.52
Warrant Total:		40.52
Warrant #: VW 00350173	Payee Name: VILLA, CLAUDIA R	
314849 112111	1101122200 - 5431222 County Court #2 - Roberts - Defense Atty Co Ct #2	292.50
Warrant Total:		292.50
Warrant #: VW 00350175	Payee Name: WRIGHT, ANDREW A	
313175 101711 CK	1101122200 - 5431222 County Court #2 - Roberts - Defense Atty Co Ct #2	201.50
313175 111411	1101122200 - 5431222 County Court #2 - Roberts - Defense Atty Co Ct #2	78.00
Warrant Total:		279.50
Warrant #: VW 00350176	Payee Name: XEROX CORPORATION	
COG2001K1	1101159100 - 5426100 Information Technology - Equipment Rental/Lease	67,529.69
Warrant Total:		67,529.69
FUND 1101 TOTAL:		515,789.67

FUND: 2102 Co Clerk Rec Mgt & Pres Fund

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Invoice Number	Account Info	Amount
Warrant #: VW 00350035	Payee Name: BOSWORTH PAPERS INC	
1253444	2102114020 - 5310000 County Clerk Records Mangement - Supplies and Materials	106 88
	Warrant Total:	106.88
Warrant #: VW 00350057	Payee Name: DOXTEK INC	
20061	2102114020 - 5423000 County Clerk Records Mangement - Maint/Repairs Equipment	421 80
	Warrant Total:	421 80
	FUND 2102 TOTAL:	528.68
FUND: 2211 Law Library		
Warrant #: VW 00350174	Payee Name: WEST PUBLISHING CORPORATION	
823783773	2211129100 - 5317000 Law Library - Books & Periodicals	4,213 22
823808594	2211129100 - 5317000 Law Library - Books & Periodicals	2,510 87
	Warrant Total:	6,724.09
	FUND 2211 TOTAL:	6,724.09
FUND: 2212 Mediation Services Prog Fund		
Warrant #: VW 00350026	Payee Name: AMERSON, RODGER DAN	
11CP0074 101411	2212125300 - 5432011 Mediation Services - Mediation Services	400 00
	Warrant Total:	400.00
Warrant #: VW 00350128	Payee Name: RESOURCE AND CRISIS CENTER OF	
OCT 2011	2212125300 - 5432011 Mediation Services - Mediation Services	900 00
	Warrant Total:	900 00
	FUND 2212 TOTAL:	1,300.00
FUND: 2220 Adult Probation Fund		
Warrant #: VW 00350029	Payee Name: BAY AREA RECOVERY CENTER	
10650	2220255100 - 5481000 Adult Probation - Contract Service	1,726 00
	Warrant Total:	1,726.00
Warrant #: VW 00350048	Payee Name: COPPOLA, FRANCESCO	
11/6-9/11 TRVL	2220255100 - 5496100 Adult Probation - Travel	354 70
	Warrant Total:	354.70
	FUND 2220 TOTAL:	2,080.70
FUND: 2230 Juvenile Justice Fund		
Warrant #: VW 00350174	Payee Name: WEST PUBLISHING CORPORATION	
6075915187	2230256105 - 5317000 Juv Justice - Administration - Books & Periodicals	315 00
	Warrant Total:	315 00

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<u>Invoice Number</u>	<u>Account Info</u>	<u>Amount</u>
FUND 2230 TOTAL:		315.00
FUND: 2242 Sheriff's Seizure Aft 10/89		
Warrant #: VW 00350069	Payee Name: GALVESTON COUNTY SHERIFF'S DEPT	
329409	2242211124 - 5600500 Sheriff's Seizure Aft 10/89 - Petty Cash	100 00
329411	2242211124 - 5600500 Sheriff's Seizure Aft 10/89 - Petty Cash	1 00
Warrant Total:		101.00
Warrant #: VW 00350108	Payee Name: MOTOROLA SOLUTIONS INC	
13868169	2242211124 - 5423000 Sheriff's Seizure Aft 10/89 - Maint/Repairs Equipment	4,657 86
Warrant Total:		4,657.86
FUND 2242 TOTAL:		4,758.86
FUND: 2250 Law Enforcement Education Fund		
Warrant #: VW 00350135	Payee Name: SAM HOUSTON STATE UNIVERSITY	
110811 BROWN	2250211510 - 5502203 Contin Education-State Alloc - Const Pct 3 Cont Ed Exp	75 00
Warrant Total:		75.00
FUND 2250 TOTAL:		75.00
FUND: 2301 Road & Bridge Fund		
Warrant #: VW 00350025	Payee Name: ALL AMERICA SALES CORPORATION	
60799	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	1,064 97
Warrant Total:		1,064.97
Warrant #: VW 00350028	Payee Name: B & B ICE INC	
3805602	2301312120 - 5310000 FM & Lateral Road - Supplies and Materials	100 52
Warrant Total:		100.52
Warrant #: VW 00350080	Payee Name: HI-WAY EQUIPMENT COMPANY LLC	
H33226	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	61 44
Warrant Total:		61.44
Warrant #: VW 00350082	Payee Name: HOUSTON 2 WAY RADIO INC	
0039089IN	2301312120 - 5310000 FM & Lateral Road - Supplies and Materials	1,375 15
Warrant Total:		1,375.15
Warrant #: VW 00350106	Payee Name: MCREE FORD INC	
354387	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	982 14
Warrant Total:		982.14
Warrant #: VW 00350111	Payee Name: MUSTANG TRACTOR & EQUIPMENT CO	
PART3094173	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	34 72
PART3095026	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	38 71
Warrant Total:		73.43

Galveston County, Texas

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<u>Invoice Number</u>	<u>Account Info</u>	<u>Amount</u>
Warrant #: VW 00350118	Payee Name: PENINSULA SANITATION SERVICE INC	
42800	2301312120 - 5421411 FM & Lateral Road - Garbage/Landfill Services	75.00
	Warrant Total:	75.00
Warrant #: VW 00350136	Payee Name: SANTA FE AUTO PARTS INC	
72195	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	21.90
72314	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	86.50
72396	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	207.50
72640	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	24.95
72651	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	125.00
72674	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	23.50
72831	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	134.05
72946	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	177.22
72954	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	233.09
72994	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	27.19
	Warrant Total:	1,060.90
Warrant #: VW 00350150	Payee Name: STEVEN-SHARON CORPORATION	
393132000	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	387.18
	Warrant Total:	387.18
Warrant #: VW 00350155	Payee Name: SUN COAST RESOURCES INC	
91075283	2301312120 - 5322010 FM & Lateral Road - Auto Fuel Expense	5,951.49
91084450	2301312120 - 5322010 FM & Lateral Road - Auto Fuel Expense	10,962.34
91087354	2301312120 - 5322010 FM & Lateral Road - Auto Fuel Expense	10,861.29
91095325	2301312120 - 5322010 FM & Lateral Road - Auto Fuel Expense	10,322.78
	Warrant Total:	38,097.90
Warrant #: VW 00350165	Payee Name: TUBING AND METRICS HYDRAULICS INC	
64189	2301312120 - 5423000 FM & Lateral Road - Maint/Repairs Equipment	68.33
	Warrant Total:	68.33
FUND 2301 TOTAL:		43,346.96
FUND: 2370 Flood Control Fund		
Warrant #: VW 00350030	Payee Name: BAYSHORE SURVEYING INSTRUMENT CO INC	
10902	2370296100 - 5481000 Flood Control - Contract Service	1,550.00
	Warrant Total:	1,550.00
Warrant #: VW 00350115	Payee Name: NORTHERN TOOL EQUIPMENT COMPANY	
24933331	2370296121 - 5423000 Seawall Maintenance - Maint/Repairs Equipment	539.75
	Warrant Total:	539.75
Warrant #: VW 00350136	Payee Name: SANTA FE AUTO PARTS INC	
72064	2370296121 - 5423000 Seawall Maintenance - Maint/Repairs Equipment	40.02
72708	2370296121 - 5423000 Seawall Maintenance - Maint/Repairs Equipment	43.90
73474	2370296121 - 5423000 Seawall Maintenance - Maint/Repairs Equipment	26.70
	Warrant Total:	110.62
Warrant #: VW 00350144	Payee Name: SOUTHERN CRUSHED CONCRETE LLC	

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Invoice Number	Account Info	Amount
201120797	2370296100 - 5353013 Flood Control - Materials Culverts/Bridges	310 64
201120798	2370296100 - 5353013 Flood Control - Materials Culverts/Bridges	1,515 80
201120799	2370296100 - 5353013 Flood Control - Materials Culverts/Bridges	862 63
Warrant Total:		2,689.07

Warrant #: VW 00350145	Payee Name: SOUTHWEST T & I INC
1945758	2370296121 - 5310000 Seawall Maintenance - Supplies and Materials
Warrant Total:	
162 40	
162 40	

FUND 2370 TOTAL: 5,051.84

FUND: 2410 Mosquito Control District Fund

Warrant #: VW 00350067	Payee Name: GALVESTON BATTERY AND ELECTRIC INC
56188	2410411100 - 5310000 Mosquito Control District - Supplies and Materials
Warrant Total:	
105 75	
105.75	

Warrant #: VW 00350087	Payee Name: JOHNSON AUTOMOTIVE SUPPLY AND PAINT
270173	2410411100 - 5310000 Mosquito Control District - Supplies and Materials
Warrant Total:	
198 61	
198.61	

Warrant #: VW 00350109	Payee Name: MOUSER ELECTRONICS
28847756	2410411100 - 5310000 Mosquito Control District - Supplies and Materials
Warrant Total:	
367 72	
367.72	

Warrant #: VW 00350136	Payee Name: SANTA FE AUTO PARTS INC
73678	2410411100 - 5310000 Mosquito Control District - Supplies and Materials
73696	2410411100 - 5310000 Mosquito Control District - Supplies and Materials
Warrant Total:	
3 25	
3 70	
6.95	

Warrant #: VW 00350140	Payee Name: SEARS ROEBUCK AND COMPANY
T102262	2410411100 - 5310000 Mosquito Control District - Supplies and Materials
T739230	2410411100 - 5310000 Mosquito Control District - Supplies and Materials
Warrant Total:	
366 21	
32 99	
399.20	

FUND 2410 TOTAL: 1,078.23

FUND: 2420 Indigent Health Care Fund

Warrant #: VW 00350099	Payee Name: MAINLAND RADIOLOGICAL ASSOCIATION
OCT 11	2420440110 - 5481022 Indigent Health Care Fund - Indigent Health Care Srv
Warrant Total:	
1,431 98	
1,431.98	

FUND 2420 TOTAL: 1,431.98

FUND: 2501 Child Welfare Fund

Warrant #: VW 00350131	Payee Name: ROSS
8681	2501443300 - 5312100 Child Welfare - Clothing Expense
Warrant Total:	
159 94	

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<u>Invoice Number</u>	<u>Account Info</u>	<u>Amount</u>
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Warrant Total:	159.94
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FUND 2501 TOTAL:	159.94
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FUND: 2824 Adult Probation Community

Warrant #: VW 00350029

Payee Name: BAY AREA RECOVERY CENTER

10650	2824255110 - 5481000 Special Substance Abuse - Contract Service	756.00
Warrant Total:		756.00

FUND 2824 TOTAL:	756.00
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FUND: 2893 HMGP - IKE

Warrant #: VW 00350116

Payee Name: PAT'S

10197	2893289010 - 5722402 HMGP Home Buy-out Program - Land-HMGP Buyout Program	7,045.00
10203	2893289010 - 5722402 HMGP Home Buy-out Program - Land-HMGP Buyout Program	5,500.00
10207	2893289010 - 5722402 HMGP Home Buy-out Program - Land-HMGP Buyout Program	14,000.00
10208	2893289010 - 5722402 HMGP Home Buy-out Program - Land-HMGP Buyout Program	2,000.00
Warrant Total:		28,545.00

Warrant #: VW 00350143

Payee Name: SOUTH LAND TITLE LLC

R177285	2893289010 - 5722402 HMGP Home Buy-out Program - Land-HMGP Buyout Program	30,733.50
R177722 092111	2893289010 - 5722402 HMGP Home Buy-out Program - Land-HMGP Buyout Program	69,933.00
R177922	2893289010 - 5722402 HMGP Home Buy-out Program - Land-HMGP Buyout Program	87,273.00
R179476 092111	2893289010 - 5722402 HMGP Home Buy-out Program - Land-HMGP Buyout Program	143,822.13
Warrant Total:		331,761.63

FUND 2893 TOTAL:	360,306.63
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FUND: 2914 CDBG Housing Program

Warrant #: VW 00350039

Payee Name: BURGLI HOMES PROMENADE HOMES JV

1279733	2914000000 - 2070001 CDBG Housing Program - Contract Payable Retainage	-3,647.73
1279733	2914152512 - 5519010 Ownr-Occupied Reconstruction - Contractor - Construction	36,477.33
Warrant Total:		32,829.60

Warrant #: VW 00350085

Payee Name: JAHN-GALVESTON INSURANCE AGENCY INC

1707 112111	2914152512 - 5519020 Ownr-Occupied Reconstruction - Vendor - 1st Yr Ins Cst	6,007.00
22702 111711	2914152512 - 5519020 Ownr-Occupied Reconstruction - Vendor - 1st Yr Ins Cst	10,842.78
22743 111811	2914152512 - 5519020 Ownr-Occupied Reconstruction - Vendor - 1st Yr Ins Cst	1,041.00
22749 112311	2914152512 - 5519020 Ownr-Occupied Reconstruction - Vendor - 1st Yr Ins Cst	1,327.00
22775 111811	2914152512 - 5519020 Ownr-Occupied Reconstruction - Vendor - 1st Yr Ins Cst	1,063.00
22782 112111	2914152512 - 5519020 Ownr-Occupied Reconstruction - Vendor - 1st Yr Ins Cst	1,052.00
22795 112311	2914152512 - 5519020 Ownr-Occupied Reconstruction - Vendor - 1st Yr Ins Cst	1,319.00
22796 112211	2914152512 - 5519020 Ownr-Occupied Reconstruction - Vendor - 1st Yr Ins Cst	1,057.00
22804 112311	2914152512 - 5519020 Ownr-Occupied Reconstruction - Vendor - 1st Yr Ins Cst	1,019.00
22805 112211	2914152512 - 5519020 Ownr-Occupied Reconstruction - Vendor - 1st Yr Ins Cst	1,937.00
22808 112311	2914152512 - 5519020 Ownr-Occupied Reconstruction - Vendor - 1st Yr Ins Cst	1,035.00
22809 112311	2914152512 - 5519020 Ownr-Occupied Reconstruction - Vendor - 1st Yr Ins Cst	1,117.00

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<u>Invoice Number</u>	<u>Account Info</u>	<u>Amount</u>
Warrant Total:		28,816.78
Warrant #: VW 00350146	Payee Name: SPRINT SPECTRUM LP	
384104405025	2914152500 - 5310001 Administration - Depart Supplies-Non Cap FFE	375 16
Warrant Total:		375.16
FUND 2914 TOTAL:		62,021.54
FUND: 3120 Limited Tax Cnty Bldg Bds Sr09		
Warrant #: VW 00350167	Payee Name: UNBEHAGEN, O C	
11/11	3120179010 - 5481000 Administration - Contract Service	6,666 66
Warrant Total:		6,666.66
FUND 3120 TOTAL:		6,666.66
FUND: 3310 Pass Thru Toll Rv Lt Tx BdSr07		
Warrant #: VW 00350050	Payee Name: DANNENBAUM ENGINEERING CORP	
41571004II	3310315162 - 5731015 Pass Thru Toll Rv LtTxBdSr07 - 646 Pass Thru Toll Rd Proj	588 30
4157XX54II	3310315162 - 5731015 Pass Thru Toll Rv LtTxBdSr07 - 646 Pass Thru Toll Rd Proj	70,000 00
Warrant Total:		70,588.30
FUND 3310 TOTAL:		70,588.30
FUND: 3312 Unltd Tax Road Bonds Sr 2009		
Warrant #: VW 00350033	Payee Name: BINKLEY & BARFIELD INC	
16596	3312312111 - 5731133 Non-County Roads - Stewart Rd-Cove View to 7mi	16,207 07
16597	3312312111 - 5731134 Non-County Roads - Stewart Rd Re-Aligned	9,233 43
Warrant Total:		25,440.50
Warrant #: VW 00350045	Payee Name: CLAUNCH & MILLER INC	
329565H	3312312111 - 5731129 Non-County Roads - Sunnyview	856 27
339972H	3312312111 - 5731129 Non-County Roads - Sunnyview	8,208 91
Warrant Total:		9,065.18
Warrant #: VW 00350077	Payee Name: HALFF ASSOCIATES	
H156865	3312312111 - 5731171 Non-County Roads - Palmer Hwy	1,294 37
H156866	3312312111 - 5731132 Non-County Roads - Stewart Rd-75th to Cove View	16,884 68
Warrant Total:		18,179.05
Warrant #: VW 00350096	Payee Name: LTRA	
HENG09106H333	3312312112 - 5731138 County Road - Lawrence Rd	15,329 16
Warrant Total:		15,329.16
Warrant #: VW 00350117	Payee Name: PATE ENGINEERS INC	
0118472	3312312111 - 5731125 Non-County Roads - Hanson Road	3 355 00
0118525	3312312111 - 5731126 Non-County Roads - Owens Drive	15,534 61

Galveston County, Texas

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Invoice Number	Account Info	Amount
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Warrant Total:	18,889.61
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Warrant #: VW 00350125	Payee Name: R W LUCAS CONSTRUCTION LLC
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2 103111	3312000000 - 2070001	Unltd Tax Road Bonds Sr 2009 - Contract Payable Retainage	-3,048 28
2 103111	3312312111 - 5731127	Non-County Roads - Hughes Road	60,965 60

Warrant Total:	57,917.32
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FUND 3312 TOTAL:	144,820.82
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FUND: 6123 Group,Wrks'Comp,Unemplmnt Ins

Warrant #: VW 00350034	Payee Name: BOON CHAPMAN BENEFIT ADMINISTRATORS
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NOV 2011 ADMIN	6123155021 - 5417201	Group Insurance - Health Ins Administrative Fee	44,317 48
NOV 2011 ADMIN	6123155021 - 5417204	Group Insurance - Preferred Provdr Orgnztm Fee	16,958 00
OCT 2011 ADMIN	6123155021 - 5417201	Group Insurance - Health Ins Administrative Fee	44,768 08
OCT 2011 ADMIN	6123155021 - 5417204	Group Insurance - Preferred Provdr Orgnztm Fee	17,019 00

Warrant Total:	123,062.56
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Warrant #: VW 00350041	Payee Name: CAREHERE LLC
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6510	6123155021 - 5417208	Group Insurance - CareHere Supplemental Fee	18,557 30
6511	6123155021 - 5417208	Group Insurance - CareHere Supplemental Fee	29,853 96

Warrant Total:	48,411.26
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Warrant #: VW 00350083	Payee Name: HUEY T LITTLETON CLAIMS SERVICE OF
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20051	6123155020 - 5411095	Workers' Compensation - Third Party Administration Fee	8,101 68
20983	6123155020 - 5411095	Workers' Compensation - Third Party Administration Fee	4,126 88

Warrant Total:	12,228.56
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FUND 6123 TOTAL:	183,702.38
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FUND: 6130 Self Insurance Reserve Fund

Warrant #: VW 00350133	Payee Name: RUST EWING WATT & HANEY INC
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329242	6130151431 - 5491701	General Self Insurance - Insurance Emp Blanket Bonds	100 00
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Warrant Total:	100.00
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Warrant #: VW 00350159	Payee Name: TEXAS LAWYERS INSURANCE EXCHANGE
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110811 BAKER	6130151431 - 5491701	General Self Insurance - Insurance Emp Blanket Bonds	1,500 00
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Warrant Total:	1,500.00
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FUND 6130 TOTAL:	1,600.00
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FUND: 7605 Escrow Fund

Warrant #: VW 00350036	Payee Name: BRANSON, RICHARD HUGH
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SHRF RESL 04/11	7605000000 - 2490679	Escrow Fund - Rsale PR 09TX0286	253 79
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Warrant Total:	253.79
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Warrant #: VW 00350054	Payee Name: DELATORRE, LYNNE
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98654	7605000000 - 2473030	Escrow Fund - CO Crt Restit-Due to Victims	149 00
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Galveston County, Texas

List of County Auditor's Approved Claims For Voucher Warrants Dated 11/29/2011

Invoice Number	Account Info	Amount
Warrant Total:		149.00
Warrant #: VW 00350070	Payee Name: GALVESTON.COM & COMPANY INC	
97830	7605000000 - 2473030 Escrow Fund - CO Crt Restit-Due to Victims	270.63
Warrant Total:		270.63
Warrant #: VW 00350088	Payee Name: JOHNSON, CHERYL	
SHRF RESL 07/11	7605000000 - 2490680 Escrow Fund - Resale 96TX0563	2,731.00
SHRF RESL 07/11	7605000000 - 2490681 Escrow Fund - Resale 03TX0147	4,563.40
SHRF RESL 07/11	7605000000 - 2490683 Escrow Fund - Resale 08TX0763	627.52
SHRF RESL 07/11	7605000000 - 2490684 Escrow Fund - Resale 08TX0793	851.38
SHRF RESL 07/11	7605000000 - 2490685 Escrow Fund - Resale 09TX0301	8,223.52
Warrant Total:		16,996.82
Warrant #: VW 00350097	Payee Name: LYN WINGERT & ASSOCIATES	
SHRF RESL 04/11	7605000000 - 2490678 Escrow Fund - Rsale 09TX0104	250.00
SHRF RESL 04/11	7605000000 - 2490679 Escrow Fund - Rsale PR 09TX0286	126.89
SHRF RESL 7/11	7605000000 - 2490681 Escrow Fund - Resale 03TX0147	250.00
SHRF RESL 7/11	7605000000 - 2490682 Escrow Fund - Resale 06TX0572	177.95
SHRF RESL 7/11	7605000000 - 2490683 Escrow Fund - Resale 08TX0763	250.00
SHRF RESL 7/11	7605000000 - 2490684 Escrow Fund - Resale 08TX0793	250.00
SHRF RESL 7/11	7605000000 - 2490685 Escrow Fund - Resale 09TX0301	250.00
SHRF RESL 7/11	7605000000 - 2490686 Escrow Fund - Resale 09TX0325	99.56
Warrant Total:		1,654.40
Warrant #: VW 00350104	Payee Name: MCARDLE, SONYA	
98646	7605000000 - 2473030 Escrow Fund - CO Crt Restit-Due to Victims	375.00
Warrant Total:		375.00
Warrant #: VW 00350110	Payee Name: MURRAY, JASON	
CT CST RSL 7/11	7605000000 - 2490680 Escrow Fund - Resale 96TX0563	276.50
CT CST RSL 7/11	7605000000 - 2490681 Escrow Fund - Resale 03TX0147	490.00
CT CST RSL 7/11	7605000000 - 2490682 Escrow Fund - Resale 06TX0572	500.41
CT CST RSL 7/11	7605000000 - 2490683 Escrow Fund - Resale 08TX0763	937.00
CT CST RSL 7/11	7605000000 - 2490684 Escrow Fund - Resale 08TX0793	781.00
CT CST RSL 7/11	7605000000 - 2490685 Escrow Fund - Resale 09TX0301	426.00
CT CST RSL 7/11	7605000000 - 2490686 Escrow Fund - Resale 09TX0325	254.88
Warrant Total:		3,665.79
Warrant #: VW 00350122	Payee Name: POOR, SHERIFF FREDDIE	
SHRF RESL 0711	7605000000 - 2490680 Escrow Fund - Resale 96TX0563	238.32
SHRF RESL 0711	7605000000 - 2490681 Escrow Fund - Resale 03TX0147	926.60
SHRF RESL 0711	7605000000 - 2490682 Escrow Fund - Resale 06TX0572	445.73
SHRF RESL 0711	7605000000 - 2490683 Escrow Fund - Resale 08TX0763	665.48
SHRF RESL 0711	7605000000 - 2490684 Escrow Fund - Resale 08TX0793	597.62
SHRF RESL 0711	7605000000 - 2490685 Escrow Fund - Resale 09TX0301	590.48
SHRF RESL 0711	7605000000 - 2490686 Escrow Fund - Resale 09TX0325	266.44
Warrant Total:		3,730.67
Warrant #: VW 00350123	Payee Name: POOR, SHERIFF FREDDIE	
SHRF RESL 0411	7605000000 - 2490678 Escrow Fund - Rsale 09TX0104	611.90
SHRF RESL 0411	7605000000 - 2490679 Escrow Fund - Rsale PR 09TX0286	621.16

Galveston County, Texas

List of County Auditor's Approved Claims For Voucher Warrants Dated 11/29/2011

<u>Invoice Number</u>	<u>Account Info</u>	<u>Amount</u>
Warrant Total:		1,233.06
Warrant #: VW 00350124 Payee Name: POPE, PENNY		
RSL#29 AD LITEM	7605000000 - 2490685 Escrow Fund - Resale 09TX0301	500.00
RSL#29 AD LITEM	7605000000 - 2490686 Escrow Fund - Resale 09TX0325	199.12
Warrant Total:		699.12
Warrant #: VW 00350157 Payee Name: TEXAS DEPARTMENT OF TRANSPORTATION		
318044 111711	7605000000 - 2473030 Escrow Fund - CO Crt Restit-Due to Victims	250.00
Warrant Total:		250.00
Warrant #: VW 00350160 Payee Name: TEXAS PARKS AND WILDLIFE DEPT		
OCT 11 JP6 FEES	7605000000 - 2476007 Escrow Fund - Tx Parks & Wildlife Fines 85%	4,352.85
Warrant Total:		4,352.85
Warrant #: VW 00350170 Payee Name: URBANI JR, POMPEO		
08TX0793 AD LITE	7605000000 - 2490684 Escrow Fund - Resale 08TX0793	500.00
Warrant Total:		500.00
FUND 7605 TOTAL:		34,131.13

Galveston County, Texas

List of County Auditor's Approved Claims For Voucher Warrants Dated 11/29/2011

Summary of All Funds

<u>Fund</u>	<u>Amount</u>
1101 General Fund	515,789 67
2102 Co Clerk Rec Mgt & Pres Fund	528 68
2211 Law Library	6,724 09
2212 Mediation Services Prog Fund	1,300 00
2220 Adult Probation Fund	2,080 70
2230 Juvenile Justice Fund	315 00
2242 Sheriff's Seizure Aft 10/89	4,758 86
2250 Law Enforcement Education Fund	75 00
2301 Road & Bridge Fund	43,346 96
2370 Flood Control Fund	5,051 84
2410 Mosquito Control District Fund	1,078 23
2420 Indigent Health Care Fund	1,431 98
2501 Child Welfare Fund	159 94
2824 Adult Probation Community	756 00
2893 HMGP - IKE	360,306 63
2914 CDBG Housing Program	62,021 54
3120 Limited Tax Cnty Bldg Bds Sr09	6,666 66
3310 Pass Thru Toll Rv Lt Tx BdSr07	70,588 30
3312 Unltd Tax Road Bonds Sr 2009	144,820 82
6123 Group,Wrks'Comp,Unemplmnt Ins	183,702 38
6130 Self Insurance Reserve Fund	1,600 00
7605 Escrow Fund	34,131 13

Grand Total: 1,447,234.41

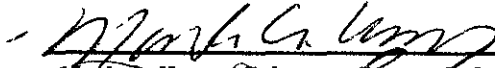
Galveston County, Texas

List of County Auditor's Approved Claims For Voucher Warrants Dated 11/29/2011

Approved Order to pay by Commissioners Court this day November 29th, 2011.



Cliff Billingsley, County Auditor



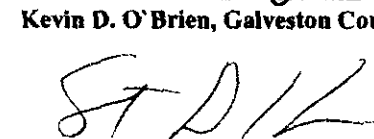
Mark A. Henry, Galveston County Judge



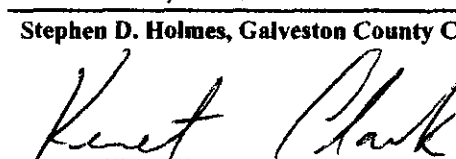
Patrick Doyle, Galveston County Commissioner, Pct 1



Kevin D. O'Brien, Galveston County Commissioner, Pct 2

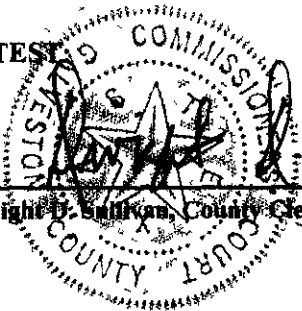


Stephen D. Holmes, Galveston County Commissioner, Pct 3



Kenneth Clark, Galveston County Commissioner, Pct 4

ATTEST



Dwight D. Sullivan, County Clerk

Check	Payee ID	Payee Name	Date	Check Amount	Type	Subs	Rel To Note
AP00350022	702471	ABL MANAGEMENT INC	11/29/11	17 514 64	MW	OH	
AP00350023	400871	ACTION PERSONNEL INC	11/29/11	1,386 88	MW	OH	
AP00350024	712322	ALANIZ, SELINA A	11/29/11	416 00	MW	OH	B7
AP00350025	017004	ALL AMERICA SALES CORPORATION	11/29/11	1 064 97	MW	OH	
AP00350026	702478	AMERSON RODGER DAN	11/29/11	400 00	MW	OH	B7
AP00350027	704822	AUDIO VISUAL TECHNOIGIES GROU	11/29/11	5,067 07	MW	OH	
AP00350028	709331	B & B ICE INC	11/29/11	100 52	MW	OH	
AP00350029	432285	BAY AREA RECOVERY CENTER	11/29/11	2 482 00	MW	OH	
AP00350030	021204	BAYSHORE SURVEYING INSTRUMENT	11/29/11	1,550 00	MW	OH	
AP00350031	403751	BERARDINELLI CORREIA, SHAUNA	11/29/11	601 25	MW	OH	B7
AP00350032	712831	BILL III, ALEX	11/29/11	390 00	MW	OH	B7
AP00350033	711556	BINKLEY & BARFIELD INC	11/29/11	25 440 50	MW	OH	
AP00350034	709220	BOON CHAPMAN BENEFIT ADMINIST	11/29/11	123,062 56	MW	OH	
AP00350035	401759	BOSWORTH PAPERS INC	11/29/11	106 88	MW	OH	
AP00350036	410363	BRANSON RICHARD HUGH	11/29/11	253 79	MW	OH	
AP00350037	024240	BROOKSIDE EQUIP SALES INC	11/29/11	33,736 16	MW	OH	
AP00350038	024489	BROWN C WAYNE	11/29/11	430 13	MW	OH	
AP00350039	712308	BURGHLI HOMES PROMENADE HOMES	11/29/11	32,829 60	MW	OH	
AP00350040	707209	BURKE ASSET PARTNERSHIP LTD	11/29/11	17,415 36	MW	OH	
AP00350041	708822	CAREHERE LLC	11/29/11	48 411 26	MW	OH	
AP00350042	706332	CASTILLO CAROL N	11/29/11	126 64	MW	OH	B7
AP00350043	702081	CEASER KENDRIC	11/29/11	1,202 50	MW	OH	B7
AP00350044	031290	CLARK, DIANE	11/29/11	565 50	MW	OH	B7
AP00350045	700066	CLAUNCH & MILLER INC	11/29/11	9 065 18	MW	OH	
AP00350046	709399	COBURN SUPPLY COMEANY INC	11/29/11	276 56	MW	OH	
AP00350047	034223	COLTZER, ROBERT G	11/29/11	1 327 30	MW	OH	B7

CHECK	PAYEE ID	PAYEE NAME	DATE	CHECK AMOUNT	TYPE	SUBS	REL TO NOTE
AP00350048	705688	COPPOLA, FRANCESCO	11/29/11	354 70	MW	OH	
AP00350049	404940	COX ELAINE	11/29/11	34 41	MW	OH	
AP00350050	400693	DANNENBAUM ENGINEERING CORP	11/29/11	70,588 30	MW	OH	
AP00350051	707352	DATA FLEX BUSINESS PRODUCTS I	11/29/11	1,309 00	MW	OH	
AP00350052	409732	DAVID'S ISLAND	11/29/11	6,482 00	MW	OH	
AP00350053	711809	DAVIS III NEAL	11/29/11	763 75	MW	OH	B7
AP00350054	713966	DELATORRE, LYNNE	11/29/11	149 00	MW	OH	
AP00350055	043274	DISHER, DAVID A	11/29/11	3,013 15	MW	OH	B7
AP00350056	706718	DOLPHIN CHEMICAL & SUPPLY COM	11/29/11	136 80	MW	OH	
AP00350057	709507	DOXTEK INC	11/29/11	421 80	MW	OH	
AP00350058	045286	DUCOTE JAMES	11/29/11	195 00	MW	OH	B7
AP00350059	701181	DUCOTE, JEREMY B	11/29/11	796 25	MW	OH	B7
AP00350060	410365	FAUS, SALVADOR	11/29/11	243 75	MW	OH	B7
AP00350061	708861	FIRETRON INC	11/29/11	1,940 50	MW	OH	
AP00350062	709477	FISHER DENA LAURA	11/29/11	1 365 00	MW	OH	B7
AP00350063	711571	FISHER, EMILY A	11/29/11	423 98	MW	OH	B7
AP00350064	711912	FORT PC, M BRUCE	11/29/11	195 00	MW	OH	B7
AP00350065	713707	FRYE STEIDLEY OAKS AND BENA VI	11/29/11	292 50	MW	OH	B7
AP00350066	704440	FULK, GEORGE BYRON	11/29/11	260 00	MW	OH	B7
AP00350067	712824	GALVESTON BATTERY AND ELECTRI	11/29/11	105 75	MW	OH	
AP00350068	431945	GALVESTON COUNTY HEALTH DISTR	11/29/11	156,250 00	MW	OH	
AP00350069	406155	GALVESTON COUNTY SHERIFF S DE	11/29/11	101 00	MW	OH	
AP00350070	713926	GALVESTON COM & COMPANY INC	11/29/11	270 63	MW	OH	
AP00350071	706651	GAMETIME - A DIVISION OF PLAY	11/29/11	15 043 88	MW	OH	
AP00350072	710407	GERALD R YOAKUM PC	11/29/11	240 00	MW	OH	B7
AP00350073	703986	GILLMAN, MICHAEL DAVID	11/29/11	1 762 50	MW	OH	B7

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**Galv Cnty Production**      11/28/11      C H      C H E C K      R E G I S T E R      CHECK REGISTER      Page 3
MON NOV 28 2011 3 55 PM - -req DELEON_A--leg GL JL--loc AUDITOR---JOB 3499402 #S040---pgm BK200 <1 19> rpt id CKREG---
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Check      Payee ID      Payee Name      Date      Check Amount      Type      Subs      Rel To Note      =====
AP00350074 707726      GO ACCESSORIES      11/29/11      170 00      MW      OH      =====
AP00350075 708298      GOLDSBERRY & ASSOCIATES PLLC      11/29/11      227 50      MW      OH      B7
AP00350076 709134      GRAHAM CARMEN A      11/29/11      130 00      MW      OH      B7
AP00350077 700466      HALFF ASSOCIATES      11/29/11      18 407 55      MW      OH
AP00350078 710047      HERNANDEZ SUSAN      11/29/11      69 63      MW      OH
AP00350079 713255      HESSE DAVID C      11/29/11      3,208 75      MW      OH      B7
AP00350080 710193      HI-WAY EQUIPMENT COMPANY LLC      11/29/11      61 44      MW      OH
AP00350081 713964      RIGHT MEDIATION      11/29/11      211 12      MW      OH
AP00350082 701385      HOUSTON 2 WAY RADIO INC      11/29/11      1 375 15      MW      OH
AP00350083 709064      HUEY T LITTLETON CLAIMS SERVI      11/29/11      12,228 56      MW      OH
AP00350084 707488      IBRAHIM & ELLIOTT LLP      11/29/11      2,080 00      MW      OH      B7
AP00350085 409049      JAHN-GALVESTON INSURANCE AGEN      11/29/11      28,816 78      MW      OH
AP00350086 408547      JALUFKA, GAIL      11/29/11      6 210 00      MW      OH      B7
AP00350087 404681      JOHNSON AUTOMOTIVE SUPPLY AND      11/29/11      198 61      MW      OH
AP00350088 707578      JOHNSON, CHERYL      11/29/11      16 996 82      MW      OH
AP00350089 701243      JONES, STACEY LEE      11/29/11      552 50      MW      OH      B7
AP00350090 408257      KAY PARK RECREATION      11/29/11      3 111 50      MW      OH
AP00350091 711543      LAW OFFICE OF MICHAEL RUSSO P      11/29/11      243 75      MW      OH      B7
AP00350092 712917      LAW OFFICES OF MARCUS J FLEM      11/29/11      195 00      MW      OH      B7
AP00350093 123026      LIGGIOS TIRE AND SERVICE CENT      11/29/11      1,517 39      MW      OH
AP00350094 707090      LINEBARGER GOGGAN BLAIR & SAM      11/29/11      4,754 43      MW      OH
AP00350095 705152      LOVE, PAUL      11/29/11      4,680 00      MW      OH      B7
AP00350096 711535      LTRA      11/29/11      15,329 16      MW      OH
AP00350097 709842      LYN WINGERT & ASSOCIATES      11/29/11      1 654 40      MW      OH
AP00350098 709123      M FOX CURL AND ASSOCIATES PC      11/29/11      315 90      MW      OH      B7
AP00350099 705406      MAINLAND RADIOLOGICAL ASSOCIA      11/29/11      1,431 98      MW      OH

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Check	Payee ID	Payee Name	Date	Check Amount	Type	Subs	Rel To Note
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AP00350100	704124	MARTIN, THOMAS A	11/29/11	390 00	MW	OH	B7
AP00350101	705312	MARTY'S CITY AUTO INC	11/29/11	185 00	MW	OH	
AP00350102	705424	MASTER WORD SERVICE INC	11/29/11	4 037 64	MW	OH	
AP00350103	705185	MAUZY BRUCE	11/29/11	331 00	MW	OH	B7
AP00350104	713965	MCARDLE, SONYA	11/29/11	375 00	MW	OH	
AP00350105	404930	MCCARNES LOIS	11/29/11	585 00	MW	OH	B7
AP00350106	131029	MCREE FORD INC	11/29/11	982 14	MW	OH	
AP00350107	711805	MILLER, ROBERT DAVID	11/29/11	308 75	MW	OH	B7
AP00350108	134056	MOTOROLA SOLUTIONS INC	11/29/11	4 657 66	MW	OH	
AP00350109	713878	MOUSER ELECTRONICS	11/29/11	367 72	MW	OH	
AP00350110	712390	MURRAY, JASON	11/29/11	3 665 79	MW	OH	
AP00350111	404669	MUSTANG TRACTOR & EQUIPMENT C	11/29/11	73 43	MW	OH	
AP00350112	713123	NB GRAPHICS LLC	11/29/11	175 00	MW	OH	
AP00350113	713518	NELSON, ERIK	11/29/11	325 00	MW	OH	B7
AP00350114	711656	NELSON, TAD A	11/29/11	520 00	MW	OH	B7
AP00350115	403667	NORTHERN TOOL EQUIPMENT COMPA	11/29/11	539 75	MW	OH	
AP00350116	403788	PAT'S	11/29/11	28,545 00	MW	OH	
AP00350117	702817	PATE ENGINEERS INC	11/29/11	18,889 61	MW	OH	
AP00350118	705136	PENINSULA SANITATION SERVICE	11/29/11	310 00	MW	OH	
AP00350119	703286	PESTMASTER SERVICES INC	11/29/11	1 875 00	MW	OH	
AP00350120	703307	PINNACLE MEDICAL MANAGEMENT C	11/29/11	1,135 50	MW	OH	
AP00350121	712782	PIPE MASTER PLUMBING LLC	11/29/11	4 469 81	MW	OH	
AP00350122	406092	POOR, SHERIFF FREDDIE	11/29/11	3,730 67	MW	OH	
AP00350123	406092	POOR SHERIFF FREDDIE	11/29/11	1,233 06	MW	OH	
AP00350124	164947	POPE PENNY	11/29/11	699 12	MW	OH	B7
AP00350125	712886	R W LUCAS CONSTRUCTION LLC	11/29/11	57,917 32	MW	OH	

Check	Payee ID	Payee Name	Date	Check Amount	Type	Subs	Rel To Note
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AP00350126	707699	RAMIREZ, TANYA E	11/29/11	3,862.50	MW	OH	B7
AP00350127	710482	REAVES LEBEPT	11/29/11	69.26	MW	OH	
AP00350128	706338	RESOURCE AND CRISIS CENTER OF	11/29/11	900.00	MW	OH	
AP00350129	712827	ROMERO LAW FIRM PC	11/29/11	331.50	MW	OH	B7
AP00350130	184069	ROSENBERG LIBRARY	11/29/11	90.166	MW	OH	
AP00350131	704853	ROSS	11/29/11	159.94	MW	OH	
AP00350132	710577	RUSSELL GREG	11/29/11	243.75	MW	OH	B7
AP00350133	185017	RUST EWING WATT & HANEY INC	11/29/11	100.00	MW	OH	
AP00350134	403785	SAENZ ALVIN N	11/29/11	195.00	MW	OH	B7
AP00350135	408033	SAM HOUSTON STATE UNIVERSITY	11/29/11	75.00	MW	OH	
AP00350136	191023	SANTA FE AUTO PARTS INC	11/29/11	1,320.16	MW	OH	
AP00350137	713316	SARGENT, WILLIAM K	11/29/11	205.70	MW	OH	
AP00350138	704614	SCHNEIDER ELECTRIC BUILDINGS	11/29/11	2,636.00	MW	OH	
AP00350139	711834	SEARS & BENNETT LLP	11/29/11	698.75	MW	OH	B7
AP00350140	192229	SEARS ROEBUCK AND COMPANY	11/29/11	399.20	MW	OH	
AP00350141	400542	SHERWIN WILLIAMS PAINT CORP	11/29/11	120.73	MW	OH	
AP00350142	704289	SOLUTIONS4SURE COM INC	11/29/11	251.77	MW	OH	
AP00350143	712436	SOUTH LAND TITLE LLC	11/29/11	331,761.63	MW	OH	
AP00350144	408831	SOUTHERN CRUSHED CONCRETE LLC	11/29/11	2,689.07	MW	OH	
AP00350145	713129	SOUTHWEST T & I INC	11/29/11	162.40	MW	OH	
AP00350146	707542	SPRINT SPECTRUM LP	11/29/11	375.16	MW	OH	
AP00350147	707013	STACEY VALDEZ & ASSOCIATES PL	11/29/11	585.00	MW	OH	B7
AP00350148	194167	STATE BAR OF TEXAS	11/29/11	125.00	MW	OH	
AP00350149	405006	STATE OF TEXAS	11/29/11	270.00	MW	OH	
AP00350150	093039	STEVEN-SHARON CORPORATION	11/29/11	387.18	MW	OH	
AP00350151	709091	STICKLER TOMMY JAMES	11/29/11	1,543.75	MW	OH	B7

Galv Crty Production 11/28/11 O H C H E C K R E G I S T E R CHECK REGISTER Page 6
 MON NOV 28, 2011 3 55 PM ---req DELEON_A---129 CL JL---loc AUDITOR---Job 3499402 #S040- pjm BK200 <1 19> rpt id CKREG---

Check	Payee ID	Payee Name	Date	Check Amount	Type	Subs	Rel To Note
AP00350152	702839	SUHLER, DAVID	11/29/11	480 00	MW	OH	B7
AP00350153	713229	SULLIVAN MISTY	11/29/11	472 31	MW	OH	
AP00350154	712040	SUMMERLIN PLLC ROBERT E	11/29/11	3 663 75	MW	OH	B7
AP00350155	405722	SUN COAST RESOURCES INC	11/29/11	52,876 65	MW	OH	
AP00350156	415229	TAYLOR ANGELA M	11/29/11	882 50	MW	OH	B7
AP00350157	402930	TEXAS DEPARTMENT OF TRANSPORT	11/29/11	250 00	MW	OH	
AP00350158	708583	TEXAS LAW & PSYCHIATRY PLLC	11/29/11	1,200 00	MW	OH	
AP00350159	405297	TEXAS LAWYERS INSURANCE EXCHA	11/29/11	1,500 00	MW	OH	
AP00350160	202267	TEXAS PARKS AND WILDLIFE DEPT	11/29/11	4 352 85	MW	OH	
AP00350161	406578	TEXAS STATE UNIVERSITY SAN MA	11/29/11	250 00	MW	OH	
AP00350162	700583	TORRES ROBERTO	11/29/11	422 50	MW	OH	B7
AP00350163	400637	TRAVIS SOFTWARE CORP	11/29/11	5 178 00	MW	OH	
AP00350164	711566	TREVINO, ISMAEL	11/29/11	520 00	MW	OH	B7
AP00350165	710161	TUBING AND METRICS HYDRAULICS	11/29/11	68 33	MW	OH	
AP00350166	405980	TURMAN AND ASSOC	11/29/11	545 80	MW	OH	B7
AP00350167	705306	UNBEHAGEN, O C	11/29/11	6 666 66	MW	OH	
AP00350168	408270	UNDERWOOD OLEN	11/29/11	538 56	MW	OH	B7
AP00350169	701538	UNITED PARCEL SERVICE	11/29/11	99 60	MW	OH	
AP00350170	406818	URBANI JR POMPEO	11/29/11	500 00	MW	OH	B7
AP00350171	402812	UTMB	11/29/11	800 00	MW	OH	
AP00350172	709039	VICKERY, KAY	11/29/11	40 52	MW	CH	
AP00350173	712225	VILLA CLAUDIA R	11/29/11	292 50	MW	OH	B7
AP00350174	701533	WEST PUBLISHING CORPORATION	11/29/11	7,039 09	MW	OH	
AP00350175	711403	WRIGHT, ANDREW A	11/29/11	279 50	MW	OH	B7
AP00350176	242016	XEROX CORPORATION	11/29/11	67 529 69	MW	CH	


```

**Gal, Cnty Production**      11/28/11      O H C H E C K R E G I S T E R      CHECK REGISTER      Page 7
\ON, NOV 28, 2011, 3 55 PM ---req DELEON_A---leg GL JL---loc AUDITOR---JOB 3499402 HS040 --pgm BK200 <1 19>      ipt id CKREG--
Check      Payee ID      Payee Name      Date      Check Amount      Type      Subs      Rel      To      Note
=====
SUB TOTALS
Total Void Machine Written      0 00      Number of Checks Processed      0
Total Void Hand Written      0 00      Number of Checks Processed      0
Total Machine Written      1444,547 91      Number of Checks Processed      155
Total Hand Written      0 00      Number of Checks Processed      0
Total Reversals      0 00      Number of Checks Processed      0
Total Cancelled      0 00      Number of Checks Processed      0
SUB TOTAL      1444,547 91

```

Galv Crty Production
MON NOV 28, 2011 3 55 PM 11/28/11 O H C H E C K R E G I S T E R CHECK REGISTER Page 8
MON NOV 28, 2011 3 55 PM ---req DELEON_A --leg GL dL--loc AUDITOR--Job 3499402 #S040---pgm BK200 <1 19> rpt id CKREG---

Check Payee ID Payee Name Date Check Amount Type Subs Rel To Note
=====

FT00000312 705097 LONE STAR UNIFORMS INC 11/29/11 2,686 50 CX OH
=====

S U B T O T A L S

Total Void Machine Written	0 00	Number of Checks Processed	0
Total Void Hand Written	0 00	Number of Checks Processed	0
Total Machine Written	0 00	Number of Checks Processed	0
Total Hand Written	0 00	Number of Checks Processed	0
Total Reversals	0 00	Number of Checks Processed	0
Total Cancelled	2 686 50	Number of Checks Processed	1
S U B T O T A L	2,686 50		

```

**Galv Cnty Production**
MON NOV 28 2011 3 55 PM ---req DELPON_A---leg GL JL---loc AUDITOR---Job 3499402 #S040---pgm BK200 <1 19>      Page 9
                                O H C H E C K R F G I S T E R CHECK REGISTER      CkREG---
                                11/28/11
Check  Payee ID Payee Name Date Check Amount Type Subs Rel To Note      rpt id
=====
GRAND TOTALS
Total Void Machine Written      0 00      Number of Checks Processed      0
Total Void Hand Written      0 00      Number of Checks Processed      0
Total Machine Written      1444,577 91      Number of Checks Processed      155
Total Hand Written      0 00      Number of Checks Processed      0
Total Reversals      0 00      Number of Checks Processed      0
Total Cancelled      2 686 50      Number of Checks Processed      1
GRAND TOTAL      1447,234 41

```

AGENDA

ITEM

#1b

ORDER

On this the 29th day of November 2011, the Commissioners Court of Galveston County, Texas convened in a regularly scheduled meeting with the following members thereof present

Mark Henry, County Judge
Patrick Doyle, Commissioner, Precinct No 1
Kevin D O'Brien, Commissioner, Precinct No 2
Stephen Holmes, Commissioner, Precinct No 3
Ken Clark, Commissioner, Precinct No 4 and
Dwight D Sullivan, County Clerk

when the following proceedings, among others, were had to-wit

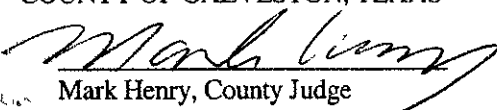
Upon recommendation being received by the County Auditor, IT IS ORDERED that the County Clerk enter this ORDER in the minutes of the Commissioner's Court approving the biweekly payrolls of GALVESTON COUNTY, GALVESTON COUNTY HEALTH DISTRICT, AND GALVESTON COUNTY ROAD DISTRICT NO 1 as are shown on the payroll lists attached hereto and made a part hereof for all intents and purposes for the period ending Nov 23, 2011 and being salary warrant numbers **PY0333021 through PY0333055 and EFT90317614 through EFT90318922**. The gross amount of such warrants are estimated **\$2,911,172.78 for Biweekly Payroll #24, 2011**.

UPON MOTION OF COUNTY JUDGE Mark Henry AND SECONDED

BY COMMISSIONER O'Brien THE ABOVE ORDER WAS PASSED THIS 29th DAY

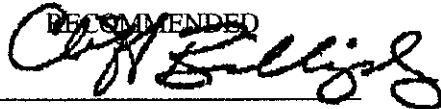
OF November, 2011 with 5 votes cast in favor thereof and 0 votes cast against

COUNTY OF GALVESTON, TEXAS


Mark Henry, County Judge

ATTEST

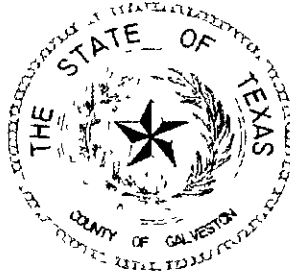

Dwight D. Sullivan
County Clerk


Cliff Billingsley, CPA
County Auditor

AGENDA

ITEM

#1c



COUNTY OF GALVESTON

MEMORANDUM

November 18, 2011

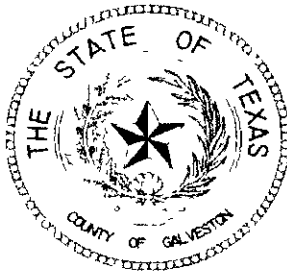
To Patricia Grady
County Judge's Office

FROM: Tony Pompa
Auditor's Office

SUBJECT Commissioners' Court Agenda

Please include the following item to the next Commissioners' Court Agenda.

If you should have any question please call me at extension 5327



ORDER

On this the 29th day of November, 2011, the Commissioners' Court of Galveston County, Texas convened in a regular meeting with the following members thereof present

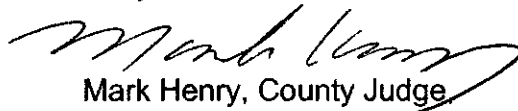
Mark Henry, County Judge
Patrick F. Doyle, Commissioner, Precinct No. 1
Kevin O'Brien, Commissioner, Precinct No. 2
Stephen Holmes, Commissioner, Precinct No. 3
Ken Clark, Commissioner, Precinct No. 4 and
Dwight D. Sullivan, County Clerk

When the following proceedings, among others were had to-wit

Upon recommendation being received by the County Auditor, it is ordered that the County Clerk enter this Order in the minutes of the Commissioners' Court approving the payments of the monthly Workers' Compensation claims of GALVESTON COUNTY, GALVESTON COUNTY HEALTH DISTRICT, AND GALVESTON COUNTY ROAD DISTRICT NO 1 made by The Littleton Group for the month ending September 30, 2011 the gross amount of such payment being \$43,368.53

UPON MOTION OF THE COUNTY JUDGE Mark Henry AND SECONDED BY COMMISSIONER O'Brien the above order was passed this 29th DAY OF November, 2011 with 5 votes cast in favor thereof and 0 votes cast against

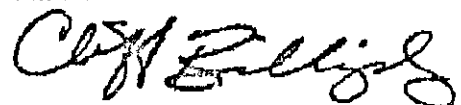
County of Galveston, Texas


Mark Henry, County Judge

ATTEST


Dwight D. Sullivan
County Clerk

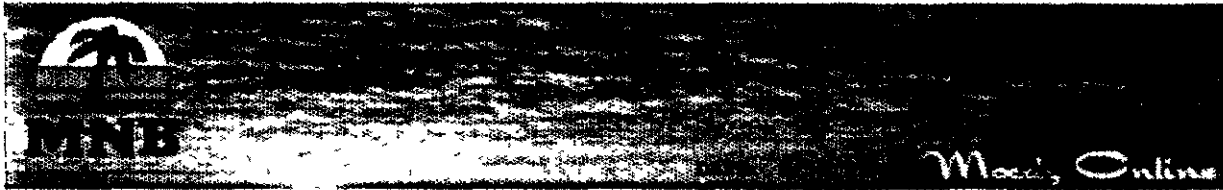
RECOMMENDED


Cliff Billingsley, CPA
County Auditor

COUNTY OF GALVESTON
AUDITOR'S OFFICE - ACCOUNTING DIVISION
LITTLETON GROUP - MNB # 3010009748
GALVESTON COUNTY FUNDED WORKER'S COMPENSATION
BANK RECONCILIATION (IFAS 6124-000000-1013055)
September 30, 2011

BALANCES PER THE BANK				
	BEGINNING BALANCE	DEPOSITS	WITHDRAWALS	ENDING BALANCE
BANK	\$ 12,351 58	\$ 52,629 09	\$ 48,624 56	\$ 16,356 11
DEPOSITS IN TRANSIT PRIOR MONTH				-
				-
				-
OUTSTANDING CHECKS PRIOR MONTH				
	23,979.35	(23,979 35)	(23,979 35)	-
CURRENT MONTH	18,783.32		18,783 32	(18,783.32)
Bank Adjustments				
2/15,16/10 Adj for unknown OS cks, Treas- Littleton Admin ran test ck file - cks unissued & await clearing by Treas	2,255 68			2,255 68
5/17/11 Stop Payment Fee	30 00			30 00
6/2/11 Stop Payment Fee	30 00			30 00
7/7/11 Stop Payment fee	30 00			30 00
9/26/11 Stop Payment Fees			(60 00)	60 00
ADJUSTED BALANCES PER BANK	\$ (9,282 09)	\$ 52,629 09	\$ 43,368.53	\$ (21 53)

BALANCES PER THE BOOKS				
	BEGINNING BALANCE	RECEIPTS	DISBURSEMENTS	ENDING BALANCE
IFAS	\$ (6,855 26)	\$ 53,050.72	\$ 45,520 02	\$ 675 44
Book Adjustments				
6/27/11 ck #113265 Reversed	30 42	(30 42)		-
7/27/11 Reversed cks#113372 4	375 78	(375 78)		-
8/31/11 WC Claims Funded in September	(2,848 46)		(2,848.46)	-
9/30/11 WC Claims Funded in October			696 97	(696 97)
Interest				-
Aug - 11	15.43	(15.43)		-
ADJUSTED BALANCES PER THE BOOKS	\$ (9,282 09)	\$ 52,629 09	\$ 43,368 53	\$ (21 53)



ACCOUNT NUMBER
ENCL

3010009748
74

GALVESTON COUNTY
LITTLETON GROUP WORKERS COMP

SEND TO ANNEX BUILDING

EFFECTIVE JULY 21, 2011, MOODY NATIONAL BANK MAKES THE FIRST \$200 OF NON NEXT DAY
CHECKS YOU DEPOSIT AVAILABLE ON THE NEXT BUSINESS DAY

CHECKING ACCOUNTS

VIEW OUR PRIVACY STATEMENT ONLINE AT WWW.MOODYBANK.COM

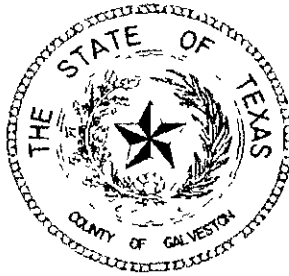
COMMERCIAL CHEX + NOW CHECKING		NUMBER OF ENCLOSURES	74
ACCOUNT NUMBER	3010009748	Statement Dates	9/01/11 thru 10/02/11
PREVIOUS BALANCE	12,351.58	DAYS IN THE STMT PERIOD	32
14 DEPOSITS/CREDITS	52,612.12	AVERAGE DAILY BALANCE	12,905.31
77 CHECKS/DEBITS	48,624.56	AVERAGE COLLECTED BAL	12,905.31
SERVICE CHARGE	.00	Interest Earned	16.97
INTEREST PAID	16.97	Annual Percentage Yield Earned	1.51%
CURRENT BALANCE	16,356.11	2011 Interest Paid	181.11

	Total For This Period	Total Year-to-Date
TOTAL OVERDRAFT FEES	\$ 00	\$ 00
TOTAL INSUFFICIENT ITEM FEES	\$ 00	\$ 00

AGENDA

ITEM

#1d



COUNTY OF GALVESTON

MEMORANDUM

November 18, 2011

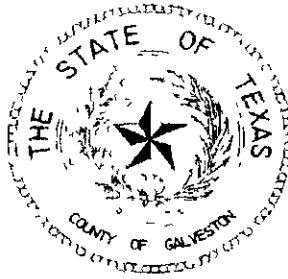
To Patricia Grady
County Judge's Office

FROM: Tony Pompa
Auditor's Office

SUBJECT. Commissioners' Court Agenda

Please include the following item to the next Commissioners' Court Agenda

If you should have any question please call me at extension 5327



ORDER

On this 29th day of November, 2011, the Commissioners' Court of Galveston County, Texas convened in a regular meeting with the following members thereof present

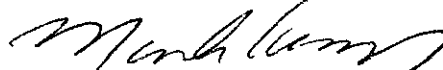
Mark Henry, County Judge
Patrick F. Doyle, Commissioner, Precinct No. 1
Kevin O'Brien, Commissioner, Precinct No. 2
Stephen Holmes, Commissioner, Precinct No. 3
Ken Clark, Commissioner, Precinct No. 4 and
Dwight D. Sullivan, County Clerk

when the following proceedings, among others were had to-wit

Upon recommendation being received by the County Auditor, it is ordered that the County Clerk enter this Order in the minutes of the Commissioners' Court approving the payments of the monthly Health Insurance claims of GALVESTON COUNTY, GALVESTON COUNTY HEALTH DISTRICT, AND GALVESTON COUNTY ROAD DISTRICT NO 1 made by Boon Chapman for the month ending September 30, 2011 the gross amount of such payment being \$950,535.59

UPON MOTION OF THE COUNTY JUDGE Mark Henry AND
SECONDED BY COMMISSIONER O'Brien the above order was passed this
29th DAY OF November, 2011 with 5 votes cast in favor thereof and 0
votes cast against

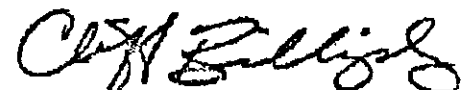
County of Galveston, Texas


Mark Henry, County Judge

ATTEST

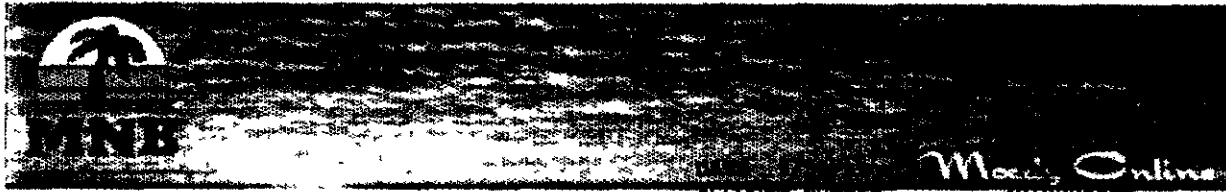

Dwight D. Sullivan
County Clerk

RECOMMENDED


Cliff Billingsley, CPA
County Auditor

AUDITOR'S OFFICE - ACCOUNTING DIVISION
 BOON CHAPMAN - MNB3010008898
 GALVESTON COUNTY HEALTH PLAN
 BANK RECONCILIATION (IFAS 6123-000000-1013056)
 September 30, 2011

BALANCES PER THE BANK				
	BEGINNING BALANCE	DEPOSITS	WITHDRAWALS	ENDING BALANCE
BANK	\$ 47,772.49	\$ 1,194,121.98	\$ 900,971.77	\$ 340,922.70
DEPOSITS IN TRANSIT				
PRIOR MONTH CLAIMS FUNDING				-
CURRENT MONTH CLAIMS FUNDING				-
OUTSTANDING CHECKS				
PRIOR MONTH	28,015.41	(28,015.41)	(28,015.41)	-
CURRENT MONTH	77,579.23		77,579.23	(77,579.23)
ADJUSTMENTS				
Duplicate Ck#13710 clrd, ck13598 duplicate	54.49			54.49
Amount Error Ck# 13671 clrd 1/4/08 as 13674 for 54.49 sb 6.81	47.58			47.58
Ck #28408 cleared 12/8/08 for 7.11 sb 7.34	(0.23)			(0.23)
3/1/10 Ck41715 cleared for 7.81 s/h/bn 47.81 is OS	47.81			47.81
8/20/10 Ck47153 cleared as 47151&ck47153 is in OS list for original amount of \$1,100.80	1,100.80			1,100.80
ADJUSTED BALANCES PER BANK	\$ 21,007.53	\$ 1,194,121.98	\$ 950,535.59	\$ 264,593.92
BALANCES PER THE BOOKS				
	BEGINNING BALANCE	RECEIPTS	DISBURSEMENTS	ENDING BALANCE
IFAS	\$ 15,803.99	\$ 1,199,326.12	\$ 1,203,070.04	\$ 12,060.07
ADJUSTMENTS				
5/25/11 VPAY reimbursement for voided ck#54398	286.06	(286.06)		-
7/14/11 Funding shrtg - corr 9/7/11 EFT 12759	(0.60)		(0.60)	-
8/1/11 Vpay reimbursement for voided ck#54501	1,550.40	(1,550.40)		-
8/1/11 Vpay reimbursement for voided ck#54500	1,280.04	(1,280.04)		-
8/12/11 Vpay reimbursement	2,016.32	(2,016.32)		-
9/29/11 Vpay draw in transrt			(252,533.85)	252,533.85
INTEREST				-
August-11	71.32	(71.32)		-
ADJUSTED BALANCES PER BOOK	\$ 21,007.53	\$ 1,194,121.98	\$ 950,535.59	\$ 264,593.92



ACCOUNT NUMBER
ENCL

3010008898

GALVESTON COUNTY
BOON-CHAPMAN HEALTH

SEND TO ANNEX BUILDING

EFFECTIVE JULY 21, 2011, MOODY NATIONAL BANK MAKES THE FIRST \$200 OF NON NEXT DAY CHECKS YOU DEPOSIT AVAILABLE ON THE NEXT BUSINESS DAY

CHECKING ACCOUNTS

VIEW OUR PRIVACY STATEMENT ONLINE AT WWW.MOODYBANK.COM

COMMERCIAL CHEX + NOW CHECKING		NUMBER OF ENCLOSURES	0
ACCOUNT NUMBER	3010008898	Statement Dates	9/01/11 thru 10/02/11
PREVIOUS BALANCE	47,772 49	DAYS IN THE STMT PERIOD	32
7 DEPOSITS/CREDITS	1,193,963 83	AVERAGE DAILY BALANCE	120,263.30
6 CHECKS/DEBITS	900,971 77	AVERAGE COLLECTED BAL	120,263 30
SERVICE CHARGE	00	Interest Earned	158 15
INTEREST PAID	158 15	Annual Percentage Yield Earned	1.51%
CURRENT BALANCE	340,922 70	2011 Interest Paid	1,097 29

	Total For This Period	Total Year-to-Date
TOTAL OVERDRAFT FEES	\$ 00	\$.00
TOTAL INSUFFICIENT ITEM FEES	\$ 00	\$ 00

AGENDA

ITEM

#2

Summary of Bi-Weekly Personnel Movements

Pay Period # 23 October 27 -November 9, 2011

Department	Positions		Current Appointments					Current Movements					Current Separations					Total		
	Budgeted		FT	HT	PT	HR	Res	Total	Promo	Reclass	Reassign	Trans	Sal Adj	Demote	Total	Vol	Invol		Retire	Death
General Government	150							0							0					0
Facilities	190							0							0		1			1
Professional Services	60							0							0					0
Road District #1	40							0							0					0
County Judge	40							0							0					0
County Commissioners	80							0							0					0
Tax Office	510	1						1					1		1					0
County Auditor	330							0							0					0
County Clerk	430							0							0					0
County Clerk Records Mgmt	80							0							0					0
County Clerk Elections	60							0							0					0
Purchasing Agent	80							0							0					0
County Treasurer	70							0							0					0
Veterans Service	30	1						1							0					0
Human Resources	50							0							0		1			1
County Legal	60							0							0					0
Justice Administration	80	1						1							0					0
District Courts	190							0							0					0
County Courts	110							0							0					0
County Probate Court	60							0							0					0
Justice Courts	425							0							0					0
District Clerk	480							0							0					0
District Attorney/Jury & Trial	725	1						1	1						1					0
Pre-Trial Release	70							0							0	1				1
Sheriff	444	4			4			8							0	4			1	5
Constables	390							0							0	1				1
Social Services	120							0							0					0
Child Welfare	10							0							0					0
Senior Services	100							0							0					0
Emergency Management	60							0							0					0
Extension Services	90							0							0					0
County Engineer	70							0							0					0
Building Inspector	20							0							0					0
Community Services	30							0							0					0
Information Technology	510							0							0					0
County Parks	390							0							0					0
Beach Parks	20							0							0					0
Museum	20							0							0					0
Road & Bridge/Drainage/Beach	730	2						2			1				1	3	1	1		5
County Health District	110							0							0					0
Law Library	10							0							0					0
Juvenile Probation	680							0							0	1				1
Courthouse Security	30							0							0					0
Mosquito Control	130							0							0					0
Right of Way	10							0							0					0
Seawall Maintenance	60							0							0					0
Housing & Economic Dev	40							0							0					0
Grand Total	1233.5	10	0	4	0	0	14	1	0	0	1	1	0	3	11	2	1	1	0	15
Job Applications Received	75																			

AGENDA

ITEM

#3



COUNTY OF GALVESTON

On this the 29th day of November, 2011, the Commissioners' Court of Galveston County, Texas convened in a regularly scheduled meeting with the following members thereof present

Mark Henry, County Judge;
Patrick F. Doyle, Commissioner, Precinct No. 1;
Kevin D. O'Brien, Commissioner, Precinct No. 2;
Stephen D. Holmes, Commissioner, Precinct No. 3;
Kenneth Clark, Commissioner, Precinct No. 4; and
Dwight D. Sullivan, County Clerk

when the following proceedings, among others, were had, to-wit.

Whereas, on November 30, 2011, after 18 years of devoted public service, **Linda Wilson**, one of the County's most dedicated, respected and reliable employees will be returning from her position as **Payroll Manager** within the **County Treasurer's Office**, and

Whereas, **Linda's** responsibilities in the **County Treasurer's Office** not only consisted of ensuring all matters relating to payroll were properly and professionally performed but also required her to assist with myriad other duties the office demanded. But, regardless of her many job assignments she consistently performed them flawlessly and expeditiously; and

Whereas, **Linda** also endeared herself to her co-workers As a friendly, outgoing, faithful, loyal and untiring employee who always took her many duties and responsibilities seriously, her unparalleled abilities were vital to the efficiency of the **County Treasurer's** operations. Her tireless efforts throughout these many years unquestionably helped ease the burden imposed upon her many co-workers and on those who relied upon her expertise in assisting them, and

Whereas, while we understand that all good employees must move on, we also note **Linda's** retirement with a corresponding measure of sadness, a person of her integrity, wisdom, and commitment to public service is rare indeed, and

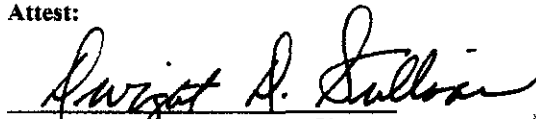
Whereas, the **Commissioners' Court of Galveston County** wishes to express its appreciation to **Linda Wilson** for her many years of devoted service

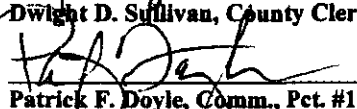
Now, Therefore Be it Resolved, that the **Commissioners' Court of Galveston County** issues this **Resolution of Appreciation** to **Linda Wilson** in acknowledgement of her many years of stellar public service to the citizens of Galveston County and extends not only its best wishes to her in all her future endeavors but good health and happiness for many years to come

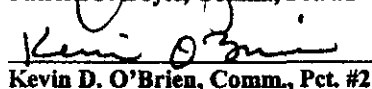
Upon Motion Duly Made and Seconded, the above Resolution was unanimously passed on the 29th day of November, 2011

Attest:

County of Galveston, Texas


Dwight D. Sullivan, County Clerk


Patrick F. Doyle, Comm., Pct. #1


Kevin D. O'Brien, Comm., Pct. #2

By:


Mark Henry, County Judge


Stephen D. Holmes, Comm., Pct #3


Kenneth Clark, Comm., Pct #4



AGENDA

ITEM

#4



COUNTY OF GALVESTON

On this the 29th day of November, 2011, the Commissioners' Court of Galveston County, Texas convened in a regularly scheduled meeting with the following members thereof present.

Mark Henry, County Judge;
Patrick F. Doyle, Commissioner, Precinct No. 1;
Kevin D. O'Brien, Commissioner, Precinct No. 2;
Stephen D. Holmes, Commissioner, Precinct No. 3;
Kenneth Clark, Commissioner, Precinct No. 4; and
Dwight D. Sullivan, County Clerk

when the following proceedings, among others, were had, to-wit

Whereas, her noble way of life, her charitable and giving nature to her many co-workers, friends and vendors, her unflinching zest for her many chosen tasks, her friendly personality and her unfaltering recognition of the many responsibilities that are hers to her career are attributes that only partially describe our friend, Victoria K. Dyer, affectionately known to all of us as "Vickie"; and

Whereas, effective November 30, 2011, after twenty (24) years of dedicated public service to the County, Vickie has, to the sorrow of us all, announced her retirement from her position of Senior Buyer in the County Purchasing Agent's Department. During her tenure she was admired and respected by all, particularly her superiors, co-workers, vendors and other members of the public who interacted with her on a regular basis. As a direct result of her stewardship and yeoman-like efforts many vendors, trades people and other individuals who had business with the Purchasing Department came to depend upon her expertise in helping make their experience and interaction with Galveston County pleasant and rewarding; and

Whereas, since her first day of employment, Vickie performed her many duties in a quiet, yet professional and efficient manner. During her many years as a Senior Buyer, she placed service to the public and the County before her personal desires. She was always available to assist other people whenever needed, especially those who required additional individualized assistance to accomplish their goals. She served as a model of efficiency for all public servants of the County; and

Whereas, Vickie enjoys the respect and love of those who know her and work with her. Her sheer delight in serving the public serves as a beacon to others. Her honesty and integrity are above reproach. If our country had more women with Vickie's vision, compassion, tolerance, hard working and giving nature, we would have a much better world in which to live, and

Whereas, while we understand that all great individuals must move on, we also note Vickie's retirement with a corresponding measure of sadness, a woman of her integrity, wisdom, and commitment to her profession and to public service is rare indeed. The employees of Galveston County will miss working with their trusted, devoted and loyal friend. But, we are optimistic that she will continue to visit our County family regularly to visit her many friends.

Now, Therefore, Be it Resolved, that the Commissioners' Court of Galveston County, Texas hereby commends Victoria K. Dyer for her many years of outstanding service to the people of the State of Texas and Galveston County and extends its best wishes for all her future endeavors and good health and happiness in the many years to come.

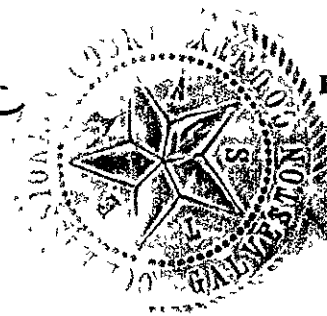
Upon Motion Duly Made and Seconded, the above Resolution was unanimously passed on this 29th day of November, 2011

Attest:


Dwight D. Sullivan, County Clerk


Patrick F. Doyle, Comm., Pct. #1


Kevin D. O'Brien, Comm., Pct. #2



County of Galveston, Texas

By:


Mark Henry, County Judge


Stephen D. Holmes, Comm., Pct #3


Kenneth Clark, Comm., Pct #4

AGENDA

ITEM

#5



COUNTY OF GALVESTON

On this the 29th day of November, 2011, the Commissioners' Court of Galveston County, Texas convened in a regularly scheduled meeting with the following members thereof present

Mark Henry, County Judge;
Patrick F. Doyle, Commissioner, Precinct No. 1,
Kevin D. O'Brien, Commissioner, Precinct No. 2;
Stephen D. Holmes, Commissioner, Precinct No. 3,
Kenneth Clark, Commissioner, Precinct No. 4; and
Dwight D. Sullivan, County Clerk

when the following proceedings, among others, were had, to-wit:

Whereas, in 1889, during the Centennial of the Inauguration of George Washington as the first President of the United States, William Osborn McDowell, a New Jersey financier and businessman and a group of descendants of Revolutionary War soldiers organized the Sons of the American Revolution (SAR) at Fraunces Tavern in New York, and

Whereas, the SAR is dedicated to the preservation of the history of our Founding Fathers and Constitution of the United States of America, and

Whereas, the SAR was formally granted a congressional charter by an act of Congress under Title 36 of the United States Code on June 9, 1906 The act was signed by then President Theodore Roosevelt, who was a member, and

Whereas, membership in the SAR is open to any male of "good repute" who is at least 18 years of age and can prove lineal bloodline descent from an ancestor who actively supported the American Revolution. Acceptable ancestors include military veterans of the American Revolutionary War, including those who served in the Continental Army, Continental Navy and state militias and navies, signers of the Declaration of Independence, members of the Continental Congress, civilians who provided arms or supplies to the American cause, people who served on political bodies supporting the Revolution, signed oaths of allegiance or those who gave similar support to the Patriot cause and soldiers and sailors from allied nations such as France and Spain who fought in support of American independence, and

Whereas, today, the SAR claims a membership of 28,000 members in over 500 chapters in 50 state societies in the United States, as well as branches in Canada, Mexico, France, Germany, Switzerland and the United Kingdom. Notable members have included the King of Spain Juan Carlos I, Sir Winston Churchill, Prime Minister of the United Kingdom, 17 Past Presidents of the United States beginning with Rutherford B. Hayes and, as of today, ending with George W. Bush, United States Army Generals, United States Senators and Representatives, prominent educators and religious leaders, and

Whereas, the Bernardo de Galvez Chapter #1 of the Texas Society of the Sons of the American Revolution which was established 115 years ago on December 8, 1896 recognizes the contribution of our Heroic First Responders, the Boy Scouts of America, the ROTC and the Junior ROTC and other civic achievements This notable organization should be publicly recognized.

Now, Therefore Be it Resolved, that the Commissioners' Court of Galveston County, Texas, in honor of the 115th anniversary of the Bernardo de Galvez Chapter #1 of the Texas Society of the Sons of the American Revolution, hereby proclaims Thursday, December 8, 2011, as the "Texas Society of the Sons of the American Revolution Day" in all of Galveston County

Upon Motion Duly Made and Seconded, the above Resolution was unanimously passed on this 29th day of November, 2011

Attest:

Dwight D. Sullivan, County Clerk

Patrick F. Doyle, Comm., Pct. #1

Kevin D. O'Brien, Comm., Pct. #2

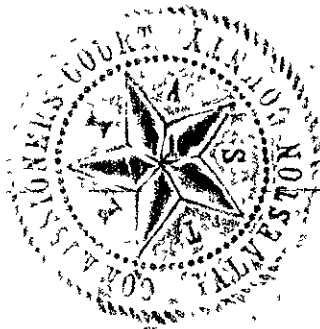
County of Galveston, Texas

By:

Mark Henry, County Judge

Stephen D. Holmes, Comm., Pct. #3

Kenneth Clark, Comm., Pct. #4



AGENDA

ITEM

#6a



Cheryl E. Johnson, RTA
Assessor and Collector of Taxes
Galveston County

722 Moody Avenue, Galveston, Texas 77550
Toll Free 877-766-2284 Fax 409-766-2479 Office 409-766-2284
www.galcotax.com



November 18, 2011

RECEIVED
NOV 21 2011

Mark Henry
Galveston County Judge
722 Moody Street
Galveston, Texas 77550

GALVESTON COUNTY JUDGE

Re CLERICAL ERROR
Request for P&I Refund
Wayne McMammon
5100-0001-0031-000

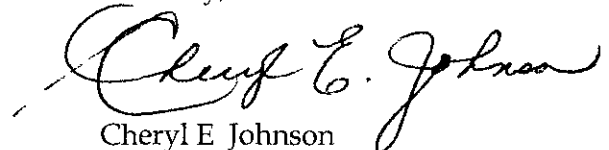
Dear Judge Henry

In accordance with Section 33.011 (a) of the Texas Property Tax Code, I hereby request approval of a refund of penalty and interest on the following account for the above referenced property owner due to a clerical error

Mr. McCammon's 4th quarter payment was received timely, as is evidenced by the date on the check and the deposit date on the receipt. However, the receipt date was entered incorrectly into the system in error resulting in the accrual of penalty and interest.

<u>Account No</u>	<u>Year</u>	<u>Refund</u>
5100-0001-0031-000	2010	\$43.12

Sincerely,


Cheryl E. Johnson

DUPLICATE TAX RECEIPT



CHERYL E. JOHNSON, RTA

P O Box 1169
Galveston, TX 77553-1169

Certified Owner

MCCAMMON WAYNE & MARY
219 CAY CROSSING LANE
DICKINSON, TX 77539

Legal Description.

THE MEADOWS IN BAY COLONY SEC 1 (2001),
ABST 19 PERRY & AUSTIN SUR, BLOCK 1,
LOT 31 ACRES 0 197

Parcel Address 219 CAY CROSSING LN
Legal Acres 0 1970

Deposit No 74808042011
Validation No 900000022239617
Account No: **5100-0001-0031-000**
Operator Code SAMUEL_K

Remit Seq No: 18736303 18736302
Receipt Date: 08/20/2011
Deposit Date 08/04/2011
Print Date. 11/02/2011

Year	Tax Unit Name	Tax Value	Tax Rate	Levy Paid	P&I	Coll Fee Paid	Total
2010	Galveston Co	0	0 619750	77 36	5 42	0 00	82 78
2010	Road & Flood	0	0 009000	1 21	0 08	0 00	1 29
2010	Dickinson Isd	0	1 540000	305 12	21 36	0 00	326 48
2010	League City	0	0 616000	125 28	8 76	0 00	134 04
2010	Mainland Coll	0	0 233890	51 02	3 57	0 00	54 59
				\$559 99	\$39 19	\$0 00	\$599 18

Check Number(s)
2700 5019

PAYMENT TYPE PARTIAL PAYMENT
Checks

5599 18

Exemptions on this property

OVER 65
HOMESTEAD

Total Applied 5599 18

Change Paid. 50 00

REMAINING BALANCE

PAYER
MCCAMMON WAYNE & MARY
219 CAY CROSSING LANE
DICKINSON, TX 77539

AGENDA

ITEM

#6b



Cheryl E. Johnson, RTA

Assessor and Collector of Taxes
Galveston County

Galveston County Courthouse
722 Moody Avenue, Galveston, Texas 77550
Toll Free 877-766-2284 Fax 409-766-2479 Office 409-765-3277
Cheryl E Johnson@co.galveston.tx.us



RECEIVED
NOV 21 2011

November 17, 2011

GALVESTON COUNTY JUDGE

Mark Henry, Galveston County Judge
722 Moody Street
Galveston, Texas 77550

Re **CLERICAL ERROR**
Request for P & I Refund
6710-0000-0009-000
Victoria Marie Grogan

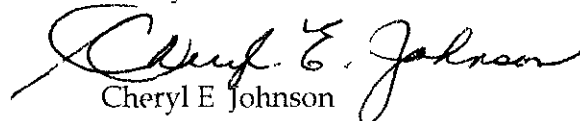
Dear Judge Henry

In accordance with Section 33.011 (a) of the Texas Property Tax Code, I hereby request approval of a refund of penalty, interest, and attorney fees on the above referenced tax account, as listed below, due to a clerical error

The Galveston Central Appraisal District recently discovered an incorrect property record regarding the above-referenced account. They acknowledge the fact this error was a contributing factor toward the delinquent taxes associated with this property

<u>Account</u>	<u>Year</u>	<u>Refund</u>
6710-0000-0009-000	2009	\$50.32
6710-0000-0009-000	2010	\$37.62

Sincerely,


Cheryl E Johnson



GALVESTON CENTRAL APPRAISAL DISTRICT

Ken Wright, Chief Appraiser

600 Gulf Freeway, Suite 113 Texas City, Texas 77591
Telephone (409) 935-1980 or toll free (866) 277-4725
Fax (409) 935-4319

October 24, 2011

Galveston County Tax Office
P.O. Box 1169
Galveston, Texas 77553-1169

Re: Tax Account(s) 6710-0000-0009-000 / R199685

To Whom It May Concern:

The Galveston Central Appraisal District recently discovered an incorrect property record regarding the above-referenced account(s). While the tax code places the responsibility on the property owner to ensure the property's correct listing on the appraisal roll, we acknowledge the fact that this error was a contributing factor toward the delinquent taxes associated with this property. The Appraisal District has or will address this error for the year(s) 2007 - 2010 through the supplement roll process.

The property owner is requesting a waiver of penalties and interest based on these circumstances. Section 33.011 of the Texas Property Tax Code allows only the governing body of a tax unit to decide on these issues. This letter may be presented to the appropriate governing body as our statement on the matter.

Respectfully,

A handwritten signature in black ink, appearing to read "David Arnold", is written over a horizontal line.

David Arnold

Director – G.I.S. / Mapping

RECEIVED
OCT 25 2011
RESEARCH

August 4, 2011

*

RECEIVED
AUG 05 2011

GALVESTON COUNTY JUDGE

Commissioner Court
Attention: Judge Henry
722 Moody
Galveston, Texas 77550

Dear Judge Henry,

I received a letter in reference to taxes that were not paid for the 2009-2010 year. When I called about the information in the letter, it was indicated to me that this same letter was sent to me at an address that was the wrong address. I had no knowledge about this letter. I also understand that penalty charges were assessed. I am asking you, Judge Henry, if you would please take away the penalty charges so that the amount of the taxes will not be so much?

I appreciate your help and co-operation in this matter.

Sincerely,

Victoria Grogan

Mailing Address
P.O. Box 42
La Marque TX 77568

RECEIVED
OCT 25 2011
RESEARCH

AGENDA ITEM

#6c



Cheryl E. Johnson, RTA

Assessor and Collector of Taxes
Galveston County

Galveston County Courthouse
722 Moody Avenue, Galveston, Texas 77550
Toll Free 877-766-2284 Fax 409-766-2479 Office 409-765-3277
Cheryl E Johnson@co.galveston.tx.us



November 21, 2011

Mark Henry
Galveston County Judge
722 Moody Street
Galveston, Texas 77550

RECEIVED
NOV 21 2011

GALVESTON COUNTY JUDGE

RE: Request for Refund of Penalty & Interest Due to Clerical Error
Morand, Inc Multiple Accounts

Dear Judge Henry

In accordance with Section 33.011 (a) of the Texas Property Tax Code, I hereby request approval of a refund of penalty and interest on the accounts listed below due to a clerical error

Penalty and interest should be refunded due to posting errors for 2009 taxes. Two of the accounts on his submission are not clerical errors and will be submitted separately

<u>Account</u>	<u>Refund</u>
3615-0001-0002-000	\$ 10.69
3615-0001-0003-000	10.69
3615-0001-0004-000	10.69
3615-0001-0005-000	10.69
3615-0001-0006-000	10.69
3615-0001-0007-000	10.69
3615-0001-0008-000	10.69
3615-0001-0009-000	11.36
3615-0002-0002-000	10.69
3615-0002-0003-000	10.69
3615-0002-0004-000	10.69
3615-0002-0005-000	10.69
3615-0002-0006-000	10.69
3615-0002-0007-000	10.69
3615-0002-0008-000	10.69
3615-0002-0009-000	<u>11.36</u>
	\$172.38

Sincerely,

Cheryl E Johnson, RTA

RECEIVED
AUG 22 2011

GALVESTON COUNTY JUDGE

Morand, Inc,
P O Box 94
Langley, Wa 98260

Commissioner's Court
ATTN: Judge Henry
72 Moody
Galveston, Tx 77550

Dear Sir:

We are requesting a waiver of penalty and interest on the following accounts:

361-500010002000
361-500010003000
361-500010004000
361-500010005000
361-500010006000
361-500010007000
361-500010008000
361-500010009000
361-500020002000
361-500020003000
361-500020004000
361-500020005000
361-500020006000
361-500020007000
361-500020008000
361-500020009000
460000000021009
460000000021010

NO DELINQUENT TAXES

10/24/11

Here is a brief history of these accounts and the reason why the penalties and interest should be waived:

In January of 2010 we began foreclosure proceedings on these properties. At the time of the successful foreclosure in May, we received delinquent tax notices for 2009. On May 27th we mailed our check #2096 in the amount of \$546.20 to GCTO to pay these taxes in full. On July 29 we deposited a refund check from GCTO in the amount of \$384.74 for over-payment of taxes. We assumed the previous owner had paid those taxes.

On July 30, 2011, we received a notice of delinquent taxes from the attorneys at Linebarger Goggan Blair & Sampson that taxes were due in the amount of \$779.88 if paid in full by Jul 2011, and \$785.72 if paid in August 2011.

X

Of course, there was no way we could get a check to you before August. On August 1, we contacted the GCTO to get an explanation of why our entire payment of \$546.20 was not applied to the delinquent taxes. There has not been an explanation of this other than it was an administrative error. We have also been trying to ascertain to what properties the remainder of our check, \$161.46 was applied. We have been working with Martha Perkett to determine which accounts were credited. So far, this has not been determined.

We are sending another check to GCTO on this date for \$785 72 to cover all taxes, interest and penalties. We respectfully request the waiver of all penalties and interest and thank you for your help in this perplexing situation.

Sincerely,



Ted Andrews
Vice-President
Morand

AGENDA

ITEM

#7a



Cheryl E. Johnson, RTA
Assessor and Collector of Taxes
Galveston County

722 Moody Avenue, Galveston, Texas 77550
Toll Free 877-766-2284 Fax 409-766-2479 Office 409-766-2284
www.galcotax.com



November 18, 2011

RECEIVED
NOV 21 2011

GALVESTON COUNTY JUDGE

Mark Henry, Galveston County Judge
722 Moody Street
Galveston, Texas 77550

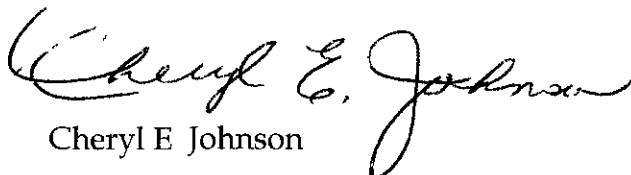
Re. Request for Approval of Refunds in Excess of \$2,500 00

Dear Judge Henry

In accordance with Section 31.11 (a) of the Texas Property Tax Code, I hereby request approval of the following refund (s):

<u>Account Number</u>	<u>Amount</u>	<u>Reason</u>
5295-0000-1261-000	\$17,218 83	Deferment

Sincerely,


Cheryl E Johnson

Chase
PO BOX 961227
Ft Worth, TX 76161-0227



October 11, 2011

Galveston County
722 Moody Ave, 2nd Floor
Galveston, TX 77550

Re: Loan Number *****7940

1261 Blue Heron Street
Bayou Vista, TX 77563-0000

Property Taxes

Dear Galveston County:

This is a request that all payments made on tax id 529500001261000 during 2009 by JP Morgan Chase in the total amount of \$23,790.82 be refunded as these taxes were paid in error as the homeowner had a deferral in place. Please find enclosed copies of canceled checks and remittance advice.

Please send the refund to:
Chase c/o CoreLogic
Attn: Refund 156/loan #3015477940
1 CoreLogic Way
Westlake, TX 76262

If you have questions, please call us at the telephone number below

Sincerely,

Patricia McCracken

Patricia McCracken
Chase
(877) 314-6353
www.chase.com

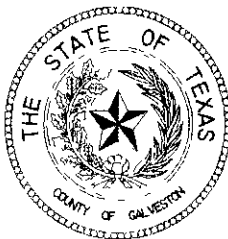
TV099

*Balance not yet refunded
\$17,218.83
cg*

AGENDA

ITEM

#8



County of Galveston

Lanny Brown

DIRECTOR, COMMUNITY SERVICES

November 22, 2011

The Honorable Mark Henry, County Judge
And The Honorable Commissioners Court
Galveston County Courthouse
Galveston, Texas 77550

Gentlemen

Our current contract for economic development with the Galveston County Economic Alliance is due for renewal. According to the terms, the contract may be extended on a year-to-year basis contingent upon approval of the parties. Please authorize the County Judge to sign as provided in this letter and join with the Alliance in continuing this mutually beneficial agreement. The amount approved in the FY2012 budget is \$35,000.

Sincerely,

A handwritten signature in black ink, appearing to read "Lanny Brown".

Lanny Brown

Director, Community Services

Approved

A handwritten signature in black ink, appearing to read "Mark Henry".

Mark Henry, County Judge

Approved

A handwritten signature in black ink, appearing to read "Don Gartman".

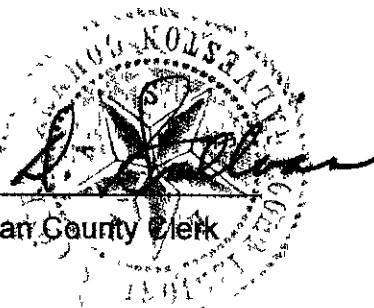
Don Gartman, President

Galveston County Economic Alliance

Attest

A handwritten signature in black ink, appearing to read "Dwight D. Sullivan".

Dwight D. Sullivan County Clerk



AGENDA

ITEM

#9a



KONICA MINOLTA

IT-
KONICA

Konica Minolta opt-MONITOR Assessment Installation Agreement Form

Introduction

KMBS is pleased to work with your organization in conducting an assessment of your current printing environment. The goal of the assessment is to analyze your current printing environment and develop an optimization strategy. As a part of the assessment process, KMBS requires that the opt-MONITOR USB Rapid Assessment Key (RAK) or Data Collection Agent (DCA) tool be utilized to capture device information, print volumes and supply usage.

- opt-MONITOR's USB Rapid Assessment Key (RAK) captures network printer details by taking a snapshot of your fleet. This tool requires no hardware or software to be installed. The USB is attached to a networked desktop or laptop computer.
- opt-MONITOR Data Collection Agent (DCA) software is installed on an networked workstation or application server, and allows for on-going data capture during pre-determined intervals of time.

Technical Requirements

Hardware, Software and Network Requirements for opt-MONITOR USB Rapid Assessment Key (RAK)

- Windows XP and Windows Server 2003, Vista
- Server 2000 (but not MSDE) and 2005

Hardware, Software and Network Requirements for opt-MONITOR Data Collection Agent (DCA)

- Windows XP and Windows Server 2003, Vista
- Server 2000 (but not MSDE) and 2005

Please note that we do not state minimum values for processor speed or RAM. However, when evaluating the usability of servers, speed and memory should be as close to the following recommended levels as possible. The expected number of printers to be monitored should be a basis for hardware decisions. For a computer that runs in a network with more than 250 printers, we recommend the following:

- Windows 2003 Application Server Pentium 4 3.2 GHz or better
- 4 GB available RAM
- 200 MB free hard disk space



KONICA MINOLTA

Security Issues/Network Discovery

As part of the discovery process, DCA first attempts to find a device and then tests to see if that device is a printer. Security software in the network may register these actions as suspicious. To avoid these false positives, the security software should be configured to ignore requests issued from the IP address where the DCA monitoring software runs.

Details of DCA network discovery activities:

1. DCA performs broadcasts to find devices and routers.
2. DCA performs ping sweep to find network devices.
3. DCA scans the following ports to find printers:
 - 161 SNMP to see if SNMP is available. SNMP is used to collect data.
 - 80 HTTP to see if there is an embedded web server. HTTP is used to collect data.
 - 9100 Print protocol for printers, used to collect data.
 - 1650 Same as 9100.
 - 631 IPP print protocol, used to collect data.

Additional Network Security details are provided in Addendum "A" of this document. Please review these to ensure your understanding.

Installation Checklist

You should review this checklist before and after deploying DCA

1. Platform:
 - Make sure that the platform requirements are as specified on the front page of this document.
 2. General prerequisites
 - Please ensure that you will follow all standard back-up procedures within your organization.
 3. Windows services:
 - Make sure Windows services are started or able to be started.
 4. Network discovery:
 - Make sure that all networks over which discovery should be performed are listed, and their check boxes selected, on the Networks tab of the Discovery Configuration dialog box.
 - Make sure that all networks over which discovery should NOT be performed are listed, and their check boxes CLEARED, on the Networks tab of the Discovery Configuration dialog box.
 - Add any ranges that are not automatically discovered but need to be included or excluded, and select or clear their check boxes as appropriate.
 - On the Devices tab, add any devices that need to be added or excluded. Devices that should be excluded are UPS devices, DNS server(s), and other devices that should not be accessed.
- Decide whether broadcasts should be used.

Attached hereto as Exhibit "C" are additional terms and conditions to which the parties agree.



KONICA MINOLTA

End-Customer Acknowledgement:

On behalf of my organization, I have reviewed the opt-MONITOR installation form information as well as the Security Policy Explanation and will permit KMBS consultants to install DCA, Beason on the Galveston County (Company Name) network.

Konica Minolta Representative	Customer's Representative
Organization: Konica Minolta Business Solutions	Organization: <u>Galveston County</u> <u>Galveston County Courthouse</u>
Address: <u>15120 NW Freeway, #100</u>	Address: <u>722 Moody, 2nd floor, ATTN: IT</u>
City/State: <u>HOUSTON TX</u>	City/State: <u>Galveston, Texas 77550</u>
Name: <u>DALE R. HAYNIE</u>	Name: <u>MARK HENRY</u>
Title: <u>DIRECTOR of SALES</u>	Title: <u>County Judge</u>
email Address: <u>DHaynie@Vmbi-Konica.com</u>	email Address: <u>mark.henry@co.galveston.tx.us</u>
Date: <u>12-6-11</u>	Date: <u>12-10-11</u>
Signature: <u>[Signature]</u>	Signature: <u>[Signature]</u>

ATTEST: [Signature]
Dwight A. Sullivan
County Clerk





KONICA MINOLTA

Exhibit A

Security Information Related to the opt-MONITOR RAK Automated Data Collection Tool

Overview

opt-MONITOR Rapid Assessment Key (RAK) is a secure program that in itself cannot harm a computer system or network, or endanger any private information.

No software to install

opt-MONITOR Rapid Assessment Key (RAK) resides on a USB key that is plugged into an available USB port on the network, and does not need to be installed on the host computer.

Standard network protocols.

opt-MONITOR Rapid Assessment Key (RAK) uses the following network protocols: SNMP, P/L, and ICMP.

Communicates with internal network only

All scan activities take place within the client's network. There is no communication with the internet, except under the following circumstances:

- The option to email network scan results to desired recipients. This can be done by using the
- Email Report button or by setting up a task schedule to automatically scan and email results.
- All options under the Help menu connect to the Internet so users can receive product updates and online help.

Collected information is confidential

opt-MONITOR Rapid Assessment Key (RAK) does not transmit information back to the opt-MONITOR device, unless Eco System mode is employed. The collected information is completely confidential unless the user shares the data with other parties, using the opt-MONITOR Rapid Assessment Key (RAK) emailing feature, or by other means.

Discovery process

The RAK Auditor sends a request out to the network, and applicable printing devices send the requested information back to the program. The amount of bandwidth that this scan takes is approximately equal to that used when viewing a single website.



KONICA MINOLTA

Exhibit A – Continued

opt-MONITOR Rapid Assessment Key (RAK) does not send information out to the network or to any devices except under the following circumstances:

- **The Send Print Job function within Auditor will send a requested print job to a specified device.**
- **The RAK Restarter can remotely restart a device, but requires the appropriate Community String if applicable.**
- **The RAK Asset Tracker can write the department, location, serial number, and asset number to the non-volatile memory of a device but requires the appropriate Community String if applicable.**

The Eco System mode of the RAK, when employed, will Auto-Transmit the assessment information to the OPS Server.



KONICA MINOLTA

Exhibit B

Security Information Related to the opt-MONITOR DCA Automated Data Collection Tool

Overview

opt-MONITOR DCA (Data Collection Agent) is a secure downloadable software program that in and of itself cannot harm a computer system or network, or endanger any private information.

System Requirements

- **Hardware**—opt-MONITOR's DCA resides on a non-dedicated server, powered on 24 hours a day, 7 days a week. If a server is not available, the DCA can be installed on a desktop computer system powered on 24/7, but there is a risk of transmission difficulties.
- **Operating System**—Windows 2000, XP, Server 2003, or Vista
- **Network card**—100mbit or higher, must only have one active network card
- **RAM**—256 MB or higher
- **Microsoft .NET Framework 2.0** installed
- **Internet connected browser**

The DCA should not be installed on a laptop. If installed on a device employing VPN there is a risk of data loss due to the extended transmission times.

Communication Types

The communication methods available to the DCA are HTTPS, HTTP, and FTP. HTTPS is the preferred method as it encrypts the data during transmission to the server.

- The transmission interval default is 60 minutes, but can be adjusted so that scans occur every 30 minutes, or other intervals as desired. Make sure there is enough time for the DCA to collect and transmit data, prior to the next collection.
- Options under the Help Menu connect to the Internet allowing product updates and online help.

Collected Information is confidential

opt-MONITOR's transmission of data is to a secure server and access to the data is limited to agents of the company involved with the account. The collected information is completely confidential unless shared by the client with other parties.

Discovery Process

The DCA sends a request over the network and applicable printing devices send the requested information back. The amount of bandwidth that the scan takes is comparable to that used when viewing a single website.

opt-MONITOR DCA saves the information in a queue file until it is sent to the server, at which time the information is stored on the local hard drive in an archive file. The information that is captured and transmitted is Device Name, Supplies, Status, Count, Serial Number, IP Address, Location, and Last Active time for the device.

Exhibit "C" - Revised

- 1) Our assessment will be conducted at no cost to you.
- 2) We will commence operations by no later than December 12, 2011 and complete our initial assessment by February 13, 2012, and provide report details by February 15, 2011 to Galveston County IT Services. We will leave our collection device in place through March 2012 to gain the best possible sampling in the time allowed, and provide supplemental reports every two weeks. This time schedule is predicated by the cooperation of Galveston County IT staff in assisting in the coordination of our efforts.
- 3) Should any problems or issues develop, our Authorized Representative to act on our behalf is Matt Collins and that your Authorized Representative is Rufus Crowder.
- 4) We agree that you may immediately terminate this Agreement at any time for any reason, for no reason or for convenience. Upon notice of such termination we will immediately discontinue our efforts and transfer to your Authorized Representative ownership of and copies of our work product.
- 5) Although we are a potential vendor of products and services that might meet your printing needs, we agree that we have no expectation that you will treat us any differently than any other vendor that offers the same products and services. In addition we understand that you will not afford us any preferential treatment in selecting a vendor for your printing needs and that you are under no obligation to purchase any product or service that we offer or provide.
- 6) We will strive to minimize our requests for your employees to spend time assisting us in our endeavors.
- 7) We agree that upon completion of our assessment we will furnish you with our findings in both a hard copy and in an electronic word processing format acceptable to you. We will not share our findings with any third party without your prior written authorization. We also agree to transfer ownership of our findings to you and that you are free to utilize or share them with other vendors as you determine prudent or necessary.

OK
12/6/11

Konica Minolta Representative

Signature: [Signature]

Name: DALE R. HAYRLE

Date: 12-6-11

Customer Representative

Signature: [Signature]

Name: Mark Henry

Date: 12/6/11

AGENDA

ITEM

#9b

**APPENDIX AL (2011 RENEWAL)
TO
SERVICES AGREEMENT NO. 0089**

This Appendix is executed and delivered pursuant to the Services Agreement referenced above (hereafter "Agreement") between **InfoSol Inc.** (hereafter "InfoSol") and **County of Galveston** (hereafter "Customer"), and incorporates such Agreement by reference. Any term not otherwise defined herein has the meaning ascribed to it in the Agreement, but any provision herein which is inconsistent with such Agreement shall prevail over such inconsistent term in the Agreement. All other terms and conditions of the Agreement shall remain in full force and effect and shall not be affected by this Appendix.

1. Services Description. InfoSol shall provide both onsite and remote GDT Application and System Administration Support Services. This Service shall consist of the following tasks:

- GDT System Monitoring and Tuning
- Troubleshooting GDT application and software issues
- Developing, deploying and monitoring C20 charts and calendars
- Knowledge Transfer and one-on-one training
- Documenting operational and administration procedures for Customer's GDT environment
- Handling Micro Focus and GDT updates
- GDT Application development and maintenance support

This Appendix shall be for a total of two hundred and eighty-eight (288) onsite hours and two hundred and forty (240) remote hours to give the monthly averages of twenty-four (24) onsite hours and twenty (20) remote hours. InfoSol shall only invoice the Customer for actual hours of Services provided.

2. Service Window. The term of this Appendix shall be for twelve (12) months, beginning October 1, 2011 and going through September 30, 2012. The Services contemplated by this Appendix shall be performed during normal business hours, except if Customer should make use of the Hotline Support as described below.

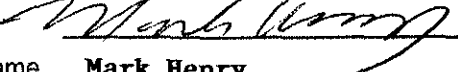
3. Fees and Payment. The Fee for the Services listed above shall be \$156.00 per hour for onsite services and \$120.00 per hour for remote services. In addition, for any onsite services, travel and living expenses will be billed at cost. Fees will be invoiced at the end of each calendar month, for only the Services actually provided, and will be due and payable thirty (30) days from date of invoice.

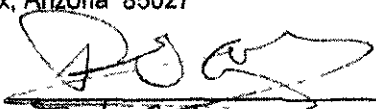
4. Additional Services and Fees Subject To This Appendix.

Hotline Support. Customer shall have access of InfoSol's 24-hour, 7 days a week, support Hotline (888 707 7616). This support Hotline should only be used outside the hours of 8:00 am to 5:00 pm (MST). Usage of this Hotline will result in additional charges of \$195 per hour. There shall be a one-hour minimum charge and time above one hour will be rounded up to the nearest hour increment. The Charges for Hotline Usage will be billed at the end of each calendar month and will be due and payable within thirty (30) days from date of the date of invoice.

County of Galveston
722 Moody Avenue
Galveston, Texas 77550

InfoSol Inc
1831 W. Rose Garden Lane, Suite 8
Phoenix, Arizona 85027

By 
Name Mark Henry
Title County Judge
Date 11-29-11

By 
Name Paul Bull
Title President
Date 8/16/2011



PRICE QUOTATION

Company Galveston County
 Contact Kirk Greene
 Address 722 Moody Avenue
 City/State/Zip Galveston, TX 77550
 Phone
 Email

PREVIOUS PO#
 PO# C101558
 0089 AL

Salesperson Paul Grill
 Email pgrill@infosol.com
 Phone 623-707-7600 x 103
 Date 8/17/2011
 Quote Expires

Annual GDI Application/System Admin Services	QTY	Unit Price	Total
Onsite Services (estimated 24 hrs per month)	288	\$ 150.00	\$ 44,328.00
Remote Services (estimated 20 hrs per month)	240	\$ 120.00	\$ 28,800.00
Renewal Services Term 10/01/2011 - 09/30/2012		Subtotal:	\$ 73,728.00

Information to customer

- Payment terms NET30 days Other applicable contracts override payment terms
- Shipping terms FOB Origin
- Travel & Living Expenses for Onsite Services are additional and will be billed at cost

Comments/Special Instructions

Invoiced monthly in arrears as services are provided

Product Total \$0.00
 Maintenance Total \$0.00
 Education/Services Total \$73,728.00

Grand Total \$73,728.00

AGENDA

ITEM

#9c

SUNGARD[®] PUBLIC SECTOR

November 3, 2011

Information Technology
County of Galveston
722 Moody Ave, 2nd Floor
Galveston, TX 77550

Dear Sir or Madam.

This letter is to confirm the upcoming renewal of the annual Maintenance and Support Services under the terms of your existing Agreement with SunGard Public Sector Inc for such services

The Agreement Term shall be extended and pricing shall be adjusted as provided under the following invoice(s) which are included with this letter

- SunGard Public Sector Invoice Document Number 41943 dated Sept. 30, 2011.
- SunGard Public Sector Invoice Document Number 40554 dated Aug 31, 2011.

Fees for the renewal Term of Maintenance and Support Services shall be due prior to the start of that term (payment terms are net 30 days).

Please sign below, acknowledging your intent to renew the annual Maintenance and Support Services as provided within this letter. If you have any questions or if I can be of any assistance please do not hesitate to contact me at 407-304-3158 or email me at george.sereikas@sungardps.com

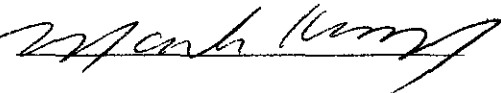
Sincerely,

SUNGARD PUBLIC SECTOR INC



By George Sereikas
Manager, Contracts Services

ACKNOWLEDGED
County of Galveston, TX

By 

Name/Title Mark Henry, County Judge

Date 11-29-11

SUNGARD PUBLIC SECTOR

1000 Business Center Drive
Lake Mary, FL 32746
800-727-8088
www.sungardps.com

Invoice

Company	Document No	Date	Page
LG	41943	30/Sep/2011	1 of 3

Bill To Galveston County Auditor's Office
PO Box 1418
GALVESTON, TX 77553
United States
Attn: Accounts Payable

Ship To Galveston County
722 Moody Ave 2nd Flr
GALVESTON, TX 77550
United States
Attn: Information Technology

Customer Grp/No	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 5919LG	Galveston County		USD	NET30	30/Oct/2011

No	SKU Code/Description/Comments	Units	Rate	Extended
Contract No COGALV-1				
1	OS - General Ledger Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
2	OS - Nucleus Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
3	OS - Accounts Payable/Encumbrances Maintenance Start 01/Nov/2011, End 31/Oct/2012	1 00	0 00	0 00
4	OS - Accounts Receivable/Cash Receipts Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
5	OS - Check Management Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
6	OS - Person/Entity Database Maintenance Start 01/Nov/2011, End 31/Oct/2012	1 00	0 00	0 00
7	OS - Fixed Assets Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
8	OS - Work Order Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
9	OS - Job Project Ledger Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
10	OS - Budget Item Detail Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
11	OS - Purchasing Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
12	OS - Stores Inventory Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
13	OS - Bid Management Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
14	OS - Grant Management Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00

Page Total 0 00

SUNGARD PUBLIC SECTOR

1000 Business Center Drive
Lake Mary, FL 32746
800-727-8088
www.sungardps.com

Invoice

Company	Document No	Date	Page
LG	41943	30/Sep/2011	2 of 3

Bill To Galveston County Auditor's Office
PO Box 1418
GALVESTON, TX 77553
United States
Attn: Accounts Payable

Ship To Galveston County
722 Moody Ave 2nd Flr
GALVESTON, TX 77550
United States
Attn: Information Technology

Customer Grp/No	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 5919LG	Galveston County		USD	NET30	30/Oct/2011

No	SKU Code/Description/Comments	Units	Rate	Extended
15	OS - Payroll Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
16	OS - Human Resources Maintenance Start 01/Nov/2011, End 31/Oct/2012	1 00	0 00	0 00
17	OS - Position Budgeting Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
18	OS - Contract Management Maintenance Start 01/Nov/2011, End 31/Oct/2012	1 00	0 00	0 00
19	OS - AdHoc Report Writer Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
20	OS - Easy Laser Forms Maintenance Start 01/Nov/2011, End 31/Oct/2012	1 00	0 00	0 00
21	OS - Image Enabler Maintenance Start 01/Nov/2011, End 31/Oct/2012	1 00	0 00	0 00
22	OS - Click, Drag & Drill (Report Writer) Maintenance Start 01/Nov/2011, End 31/Oct/2012	1 00	0 00	0 00
23	OS - Insight Maintenance Start 01/Nov/2011, End 31/Oct/2012	1 00	0 00	0 00
24	OS - 7i Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
25	OS - Documents On-Line Maintenance Start 01/Nov/2011, End 31/Oct/2012	1 00	0 00	0 00
26	OS - Click Drag, & Drill (Report Writer) Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	0 00	0 00
27	OS - Hassle Free Support Maintenance Start 01/Nov/2011, End 31/Oct/2012	1 00	0 00	0 00
28	OS - Open Link Maintenance Start 01/Nov/2011 End 31/Oct/2012	1 00	4 576 70	4 576 70
29	OS Support	1 00	94,963 01	94 963 01

SUNGARD PUBLIC SECTOR

1000 Business Center Drive
Lake Mary, FL 32746
800-727-8088
www.sungardps.com

Invoice

Company	Document No	Date	Page
LG	41943	30/Sep/2011	3 of 3

Bill To Galveston County Auditor's Office
PO Box 1418
GALVESTON, TX 77553
United States
Attn: Accounts Payable

Ship To Galveston County
722 Moody Ave 2nd Flr
GALVESTON, TX 77550
United States
Attn: Information Technology

Customer Grp/No	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 5919LG	Galveston County		USD	NET30	30/Oct/2011

No	SKU Code/Description/Comments	Units	Rate	Extended
	Maintenance Start 01/Nov/2011 End 31/Oct/2012			

Page Total 0.00

Remit Payment To SunGard Public Sector Inc
Bank of America
12709 Collection Center Drive
Chicago IL 60693

Subtotal	99,539.71
Sales Tax	0.00
Invoice Total	99,539.71
Payment Received	0.00
Balance Due	99,539.71

PSA Reference Number

SUNGARD PUBLIC SECTOR

1000 Business Center Drive
Lake Mary, FL 32746
800-727-8088
www.sungardps.com

Invoice

Company	Document No	Date	Page
LG	40554	31/Aug/2011	1 of 1

Bill To Galveston County Auditor's Office
PO Box 1418
GALVESTON, TX 77553
United States
Attn: Accounts Payable

Ship To Galveston County
722 Moody Ave 2nd Flr
GALVESTON, TX 77550
United States
Attn: Information Technology

Customer Grp/No	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 5919LG	Galveston County		USD	NET30	30/Sep/2011

No	SKU Code/Description/Comments	Units	Rate	Extended
Contract No COGALV-MICRO				
1	OS- MicroFocus Development-AAA0000109203/450000441885 Maintenance Start 01/Oct/2011, End 30/Sep/2012	2.00	735.00	1,470.00
2	OS- MicroFocus Runtime-450000441886/600000053263/60000089589 Maintenance Start 01/Oct/2011 End 30/Sep/2012	10.00	290.00	2,900.00
Page Total				4,370.00

Remit Payment To SunGard Public Sector Inc
Bank of America
12709 Collection Center Drive
Chicago, IL 60693

Subtotal	4,370.00
Sales Tax	0.00
Invoice Total	4,370.00
Payment Received	0.00
Balance Due	4,370.00

PSA Reference Number

SUNGARD PUBLIC SECTOR

1000 Business Center Drive
Lake Mary, FL 32746
800-727-8088
www.sungardps.com

Invoice

Company	Document No	Date	Page
LG	35304	29/Apr/2011	1 of 1

Bill To Galveston County Auditor's Office
PO Box 1418
GALVESTON, TX 77553
United States
Attn: Accounts Payable

Ship To Galveston County
722 Moody Ave 2nd Flr
GALVESTON, TX 77550
United States
Attn: Information Technology

Customer Grp/No	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 5919LG	Galveston County		USD	NET30	29/May/2011

No	SKU Code/Description/Comments	Units	Rate	Extended
Contract No 090507				
1	OS - MicroFocus Runtime-600000136147 Maintenance Start 01/Jun/2011 End 31/May/2012	8.00	290.12	2,320.96

Page Total 2,320.96

Remit Payment To SunGard Public Sector Inc
Bank of America
12709 Collection Center Drive
Chicago IL 60693

PSA Reference Number

Subtotal	2,320.96
Sales Tax	0.00
Invoice Total	2,320.96
Payment Received	0.00
Balance Due	2,320.96

THIS AGREEMENT is entered into between SunGard Public Sector and Customer on the Execution Date, and SunGard Public Sector's obligations hereunder will commence on Execution Date

SunGard Public Sector and Customer have entered into a Software License and Support Agreement dated December 28, 1995 (the "License Agreement") for the Software. Customer desires that SunGard Public Sector provide Maintenance and Enhancements for and new releases of the Baseline Software identified in Exhibit 1 on the terms and conditions contained in this Agreement, and for the Custom Modifications identified in Exhibit 1 on the terms and conditions of this Agreement. Accordingly, the parties agree as follows:

1 Definitions.

"Exhibit 1" means, collectively: (i) The schedule attached to this Agreement which is marked as "Exhibit 1," including all attached Software Supplements, and (ii) any schedule also marked as "Exhibit 1" (also including any attached Software Supplements) that is attached to any amendment to this Agreement. Other appendices to this Agreement are numbered sequentially and are also "Appendices."

"Baseline" means the general release version of a Component System as updated to the particular time in question through both SunGard Public Sector's warranty services and SunGard Public Sector's Maintenance Program, but without any other modification whatsoever.

"Component System" means any one of the computer software programs which is identified in Exhibit 1 as a Component System, including all copies of Source Code, Object Code and all related specifications, Documentation, technical information, and all corrections, modifications, additions, improvements and enhancements to and all Intellectual Property Rights for such Component System.

"Confidential Information" means non-public information of a party to this Agreement. Confidential Information of SunGard Public Sector includes the Software, all software provided with the Software, and algorithms, methods, techniques and processes revealed by the Source Code of the Software and any software provided with the Software. Confidential Information does not

include information that (i) is or becomes known to the public without fault or breach of the Recipient, (ii) the Discloser regularly discloses to third parties without restriction on disclosure, or (iii) the Recipient obtains from a third party without restriction on disclosure and without breach of a non-disclosure obligation.

"Discloser" means the party providing its Confidential Information to the Recipient.

"Documentation" means the on-line and hard copy functional and technical specifications that SunGard Public Sector provides for a Baseline Component System, and that describe the functional and technical capabilities of the Baseline Component System in question.

"Execution Date" means the latest date shown on the signature page of this Agreement.

"Equipment" means a hardware and systems software configuration meeting the "Equipment" criteria set forth in Exhibit 1.

"Intellectual Property Rights" means all patents, patent rights, patent applications, copyrights, copyright registrations, trade secrets, trademarks and service marks and Confidential Information.

"Software" means the Component Systems listed in Exhibit 1.

"Object Code" means computer programs assembled, compiled, or converted to magnetic or electronic binary form on software media, which are readable and usable by computer equipment.

"Recipient" means the party receiving Confidential Information of the Discloser

"Software Supplement" means, with respect to a Component System, the addendum provided as part of Exhibit 1 that contains additional terms, conditions, limitations and/or other information pertaining to that Component System. If any terms of a Software Supplement conflicts with any other terms of this Agreement, the terms of the Software Supplement will control

"Source Code" means computer programs written in higher-level programming languages, sometimes accompanied by English language comments and other programmer documentation

"Contract Year" means, with respect to each Baseline Component System and Custom Modification, the period identified in Exhibit 1

"Custom Modification" means a change that SunGard Public Sector has made at Customer's request to any Component System in accordance with a SunGard Public Sector-generated specification, but without any other changes whatsoever by any person or entity. Each Custom Modification for which SunGard Public Sector will provide Customer with Improvements is identified in Exhibit 1

"Defect" means a material deviation between the Baseline Component System and its Documentation, for which Defect Customer has given SunGard Public Sector enough information to enable SunGard Public Sector to replicate the deviation on a computer configuration that is both comparable to the Equipment and that is under SunGard Public Sector's control. Further, with regard to each Custom Modification, "Defect" means a material deviation between the Custom Modification and the SunGard Public Sector-generated specification and documentation for such Custom Modification, and for which Defect Customer has given SunGard Public Sector enough information to enable SunGard Public Sector to replicate the deviation on a computer configuration that is both comparable to the Equipment and that is under SunGard Public Sector's control

"Enhancements" means general release (as opposed to custom) changes to a Baseline

Component System or Custom Modification which increase the functionality of the Baseline Component System or Custom Modification in question

"Improvements" means, collectively, Maintenance, Enhancements and New Releases provided under this Agreement

"Maintenance" means using reasonable efforts to provide Customer with avoidance procedures for or corrections of Defects. The hours during which Maintenance will be provided for each Component System, the targeted response times for certain defined categories of Maintenance calls for each Component System and Custom Modification, and other details and procedures (collectively, the "Maintenance Standards") relating to the provision of Maintenance for each Component System and Custom Modification are described in attached Exhibit 2

"New Releases" means new editions of a Baseline Component System or Custom Modification, as applicable

"Notification" means a communication to SunGard Public Sector's help desk by means of (i) SunGard Public Sector's web helpline, (ii) the placement of a telephone call, or (iii) the sending of an e-mail, in each case, in accordance with SunGard Public Sector's then-current policies and procedures for submitting such communications

2 Services

(a) Types of Services During the term of this Agreement, SunGard Public Sector will provide Customer with Maintenance for, Enhancements of, and New Releases of each Baseline Component System and each Custom Modification identified in Exhibit 1

(b) Limitations All Improvements will be part of the applicable Baseline Component System/Custom Modification, and will be subject to all of the terms and conditions of the License Agreement and this Agreement. SunGard Public Sector's obligation to provide Customer with Improvements for Baseline Component Systems owned by parties other than SunGard Public Sector is limited to providing Customer with the Improvements that the applicable third party owner provides to SunGard Public Sector for that Baseline Component System. Customer

must provide SunGard Public Sector with such facilities, equipment and support as are reasonably necessary for SunGard Public Sector to perform its obligations under this Agreement, including remote access to the Equipment

3 Payment and Taxes

(a) Maintenance Fees For the Improvements, Customer will pay SunGard Public Sector the amount provided for in Exhibit 1 as the "Payment Amount" for the first Contract Year. For each Contract Year subsequent to the initial Contract Year, SunGard Public Sector reserves the right to increase the Improvements fees. Fees for Improvements for a Baseline Component System/Custom Modification are due on the first day of the first month of the Contract Year for that Baseline Component System/Custom Modification.

(b) Additional Costs Customer will also reimburse SunGard Public Sector for actual travel and living expenses that SunGard Public Sector incurs in providing Customer with Improvements under this Agreement, with reimbursement to be on an as-incurred basis. Such travel and living expenses will be governed by SunGard Public Sector's Corporate Travel and Expense Reimbursement Policy and will be invoiced on a monthly basis in arrears and due within thirty (30) days from the date of invoice.

(c) Taxes Customer is responsible for paying all taxes (except for taxes based on SunGard Public Sector's net income or capital stock) relating to this Agreement, the Improvements, any services provided or payments made under this Agreement. Applicable tax amounts (if any) are NOT included in the fees set forth in this Agreement. If Customer is exempt from the payment of any such taxes, Customer must provide SunGard Public Sector with a valid tax exemption certificate, otherwise, absent proof of Customer's direct payment of such tax amounts to the applicable taxing authority, SunGard Public Sector will invoice Customer for and Customer will pay to SunGard Public Sector all such tax amounts.

(d) Late Charges Customer will pay each SunGard Public Sector invoice by no later than thirty (30) days after receipt. Late

payments are subject to a late charge equal to the lesser of (i) the prime lending rate established from time to time by Citizens Bank, Philadelphia, Pennsylvania plus three percent (3%), or (ii) the highest rate permitted by applicable law.

4 Term This Agreement will remain in full force and effect throughout the initial Contract Year. After the initial Contract Year, this Agreement will renew for an additional Contract Year unless, at least six (6) months prior to the expiration of the initial Contract Year, Customer notifies SunGard Public Sector in writing of Customer's intent not to renew the Agreement for the second Contract Year. After the second Contract Year, this Agreement will automatically be extended for consecutive Contract Years on a year-to-year basis unless either party notifies the other in writing of its intent not to extend this Agreement for any particular Baseline Component System/Custom Modification at least six (6) months prior to the expiration of the then-current Contract Year.

5 Disclaimer of Warranties Customer agrees and understands that **SUNGARD PUBLIC SECTOR MAKES NO WARRANTIES WHATSOEVER, EXPRESSED OR IMPLIED, WITH REGARD TO ANY IMPROVEMENTS AND/OR ANY OTHER MATTER RELATING TO THIS AGREEMENT, AND THAT SUNGARD PUBLIC SECTOR EXPLICITLY DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. FURTHER, SUNGARD PUBLIC SECTOR EXPRESSLY DOES NOT WARRANT THAT A COMPONENT SYSTEM, ANY CUSTOM MODIFICATION OR ANY IMPROVEMENTS WILL BE USABLE BY CUSTOMER IF THE COMPONENT SYSTEM OR CUSTOM MODIFICATION HAS BEEN MODIFIED BY ANYONE OTHER THAN SUNGARD PUBLIC SECTOR, OR WILL BE ERROR FREE, WILL OPERATE WITHOUT INTERRUPTION OR WILL BE COMPATIBLE WITH ANY HARDWARE OR SOFTWARE OTHER THAN THE EQUIPMENT.**

6 Termination A party has the right to terminate this Agreement if the other party breaches a material provision of this Agreement. Either party has the right to terminate this Agreement at any time while an event or condition giving rise to the right of termination exists. To terminate this Agreement, the party

seeking termination must give the other party notice that describes the event or condition of termination in reasonable detail. From the date of its receipt of that notice, the other party will have thirty (30) days to cure the breach to the reasonable satisfaction of the party desiring termination. If the event or condition giving rise to the right of termination is not cured within that period, then the party seeking to terminate this Agreement can effect such termination by providing the other party with a termination notice that specifies the effective date of such termination. Termination of this Agreement will be without prejudice to the terminating party's other rights and remedies pursuant to this Agreement.

7. Confidential Information. Except as otherwise permitted under this Agreement, the Recipient will not knowingly disclose to any third party, or make any use of the Discloser's Confidential Information. The Recipient will use at least the same standard of care to maintain the confidentiality of the Discloser's Confidential Information that it uses to maintain the confidentiality of its own Confidential Information of equal importance. Except in connection with the Software and any software provided with the Software, the non-disclosure and non-use obligations of this Agreement will remain in full force with respect to each item of Confidential Information for a period of ten (10) years after Recipient's receipt of that item. However, Customer's obligations to maintain both the Software and any software provided with the Software as confidential will survive in perpetuity.

8. Notices. All notices and other communications required or permitted under this Agreement must be in writing and will be deemed given when Delivered personally, sent by United States registered or certified mail, return receipt requested, transmitted by facsimile confirmed by United States first class mail, or sent by overnight courier. Notices must be sent to a party at its address shown on the first page of this Agreement, or to such other place as the party may subsequently designate for its receipt of notices.

9. Force Majeure. Neither party will be liable to the other for any failure or delay in performance under this Agreement due to circumstances beyond its reasonable control,

including Acts of God, acts of war, accident, labor disruption, acts, omissions and defaults of third parties and official, governmental and judicial action not the fault of the party failing or delaying in performance.

10. Assignment. Neither party may assign any of its rights or obligations under this Agreement, and any attempt at such assignment will be void without the prior written consent of the other party. For purposes of this Agreement, "assignment" will include use of the Software for benefit of any third party to a merger, acquisition and/or other consolidation by, with or of Customer, including any new or surviving entity that results from such merger, acquisition and/or other consolidation. However, the following will not be considered "assignments" for purposes of this Agreement: SunGard Public Sector's assignment of this Agreement or of any SunGard Public Sector rights under this Agreement to SunGard Public Sector's successor by merger or consolidation or to any person or entity that acquires all or substantially all of its capital stock or assets, and SunGard Public Sector's assignment of this Agreement to any person or entity to which SunGard Public Sector transfers any of its rights in the Software.

11. No Waiver. A party's failure to enforce its rights with respect to any single or continuing breach of this Agreement will not act as a waiver of the right of that party to later enforce any such rights or to enforce any other or any subsequent breach.

12. Choice of Law; Severability. This Agreement will be governed by and construed under the laws of the State of Florida, without reference to the choice of laws provisions thereof. If any provision of this Agreement is illegal or unenforceable, it will be deemed stricken from the Agreement and the remaining provisions of the Agreement will remain in full force and effect.

13. LIMITATIONS OF LIABILITY.

(a) LIMITED LIABILITY OF SUNGARD PUBLIC SECTOR. SUNGARD PUBLIC SECTOR'S LIABILITY IN CONNECTION WITH THE IMPROVEMENTS OR ANY OTHER MATTER RELATING TO THIS AGREEMENT WILL NOT EXCEED THE FEES THAT CUSTOMER ACTUALLY PAID TO SUNGARD PUBLIC SECTOR FOR THE IMPROVEMENTS

FOR THE YEAR THAT SUCH LIABILITY ARISES.

(b) EXCLUSION OF DAMAGES
REGARDLESS OF WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE OR OTHERWISE, IN NO EVENT WILL SUNGARD PUBLIC SECTOR BE LIABLE TO CUSTOMER FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, AND WHETHER OR NOT SUNGARD PUBLIC SECTOR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

(c) BASIS OF THE BARGAIN.
CUSTOMER ACKNOWLEDGES THAT SUNGARD PUBLIC SECTOR HAS SET ITS

FEES AND ENTERED INTO THIS AGREEMENT IN RELIANCE UPON THE LIMITATIONS OF LIABILITY AND THE DISCLAIMERS OF WARRANTIES AND DAMAGES SET FORTH IN THIS AGREEMENT, AND THAT THE SAME FORM AN ESSENTIAL BASIS OF THE BARGAIN BETWEEN THE PARTIES.

14 Entire Agreement This Agreement contains the entire understanding of the parties with respect to its subject matter, and supersedes and extinguishes all prior oral and written communications between the parties about its subject matter. Any purchase order or similar document which may be issued by Customer in connection with this Agreement does not modify this Agreement. No modification of this Agreement will be effective unless it is in writing, is signed by each party, and expressly provides that it amends this Agreement.

1. SUNGARD PUBLIC SECTOR ASSISTANCE

- 1.1. Remote Assistance.** SunGard Public Sector will provide to Customer, from 5a.m. to 5p.m. PT, Monday through Friday (SunGard Public Sector Holidays excepted), telephone, fax, and e-mail supported assistance regarding Customer's authorized use of Software. Customer agrees to attempt to locate information provided in Documentation prior to use of Remote Assistance. In addition, SunGard Public Sector will provide self service-based assistance. SunGard Public Sector will provide help desk support for a single production account and, at a reduced priority, a single test account.
- 1.2. Resolution Assistance.** Customer will provide to SunGard Public Sector reasonably detailed documentation and explanation of issues to be resolved, together with underlying data, to substantiate any problem or failure and to assist SunGard Public Sector in its efforts to diagnose, reproduce and correct the problem or failure.
- 1.3. Non Software Assistance.** Non Software Assistance requests (e.g. requests for assistance with hardware, operating systems, database management systems, networks, printer configuration, etc.) are outside the scope of this Annual Support Agreement. However, at Customer's request, Non Software Assistance may be provided on a time and materials basis, as available, at the sole discretion of SunGard Public Sector.

2. SOFTWARE NEW RELEASES

- 2.1.** SunGard Public Sector will log-on to Customer's designated server, with authorization from Customer, and load the server-based New Releases into a single Account. New Releases for local Windows™ based Software, if any, will be sent to Customer, including Customer loading instructions. Improvements will be accompanied by updates to the Documentation as necessary.
- 2.2. Functional Compliance.** SunGard Public Sector will use commercially reasonable efforts to provide Improvements to cause the Software to continue to conform to GASB and GAAP requirements, and to maintain accurate Federal and State payroll tax tables (as published by the taxing authorities) and their related calculation processes. In the event that original programming is required to meet any other mandated Software change (including State, Federal, or Local mandated changes), the development costs will be borne by all Customers who utilize that Software change.

3. CUSTOMER OBLIGATIONS

- 3.1 Remote Support.** Customer agrees to maintain, at its own expense, a means of access for SunGard Public Sector's remote support by one of the following options for the duration of this Agreement:

Option 1: SafetyNet – a dedicated pre-configured server that resides at the Customer site, utilizing Microsoft Virtual Private Network. This option restricts the firewall opening to an authenticated port, and establishes a secure connection between SunGard Public Sector and the Customer.

Option 2: Microsoft VPN – a Microsoft compliant VPN on a dedicated server with a single user account to be used by SunGard Public Sector support staff, no components to be loaded on SunGard Public Sector support workstations.

Option 3: Cisco VPN – a Cisco compliant VPN connection with a single user account to be used by SunGard Public Sector support staff, no components to be loaded on SunGard Public Sector support workstations.

Option 4: Web based VPN – any VPN solution that does not require components be loaded on the support workstations.

3.2 Third Party Products Requirement. Customer is advised that in order to use certain Enhancements or other features of a New Release of a Component System, Customer may need to obtain SunGard Public Sector-designated third party software or peripherals that are not included as part of the Improvements fees, and that are not provided by SunGard Public Sector.

3.3. Improvements Surcharge Imposed In Certain Instances. At the commencement of any Contract Year where Customer is operating on a version of a Baseline Component System that is more than two (2) New Releases behind the then-current New Release for any Component System, SunGard Public Sector will assess a ten percent (10%) surcharge over and above the Improvements fee for that Contract Year, with such surcharge to be imposed on a prorated basis for the portion of the Contract Year that Customer remains on a New Release that is more than two (2) New Releases behind the then-current New Release of the Component Systems in question. Once Customer is using a New Release that is no more than two (2) New Releases behind the then-current New Release, the Improvements surcharge will be removed on a prospective basis, as of the date that Customer is using the New Release that is no more than two (2) New Releases behind the then-current New Release.

AGENDA

ITEM

#9d

SUNGARD® PUBLIC SECTOR

November 3, 2011

Lt John Pruitt
Galveston County
722 Moody Ave, Suite 202
Galveston, TX 77550

Dear Lt Pruitt

This letter is to confirm the upcoming renewal of the annual Maintenance and Support Services under the terms of your existing Agreement with SunGard Public Sector Inc for such services

The Agreement Term shall be extended and pricing shall be adjusted as provided under the following invoice(s) which are included with this letter

- SunGard Public Sector Invoice Document Number 41344 dated Sept 23, 2011
- SunGard Public Sector Invoice Document Number 41795 dated Sept 30, 2011

Fees for the renewal Term of Maintenance and Support Services shall be due prior to the start of that term (payment terms are net 30 days)

Please sign below, acknowledging your intent to renew the annual Maintenance and Support Services as provided within this letter. If you have any questions or if I can be of any assistance please do not hesitate to contact me at 407-304-3158 or email me at george.sereikas@sungardps.com

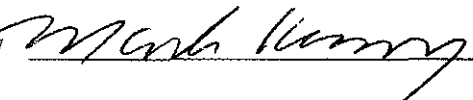
Sincerely,

SUNGARD PUBLIC SECTOR INC



By George Sereikas
Manager, Contracts Services

ACKNOWLEDGED
Galveston County, TX

By 

Name/Title **Mark Henry, County Judge**

Date **11-29-11**

SUNGARD PUBLIC SECTOR

1000 Business Center Drive
 Lake Mary, FL 32746
 800-727-8088
 www.sungardps.com

Invoice

Company	Document No	Date	Page
LG	41344	23/Sep/2011	1 of 6

Bill To GALVESTON COUNTY SHERIFF S OFFICE
 1914 SEALY
 SUITE 202
 GALVESTON, TX 77550
 United States
 Attn Lt John Pruitt 409-766-2327

Ship To Galveston County
 Information Technology
 722 Moody, Suite 202
 GALVESTON, TX 77550
 United States
 Attn Lt John Pruitt

Customer Grp/No	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 5260LG	GALVESTON COUNTY SHERIFF S OFFICE		USD	NET30	23/Oct/2011

No	SKU Code/Description/Comments	Units	Rate	Extended
Contract No 071173				
57	OSSI MCT Client for Digital Dispatch Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	159 20	159 20
58	OSSI Mobile Client Maps Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	32 00	32 00
Contract No 071231				
59	OSSI Police to Citizen Maintenance Start 01/Oct/2011, End 30/Sep/2012	1 00	2 000 00	2,000 00
Contract No 081592				
60	OSSI Firehouse RMS Interface Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	990 00	990 00
Contract No 100428				
61	OSSI Client AVL Mobile License Maintenance Start 01/Oct/2011, End 30/Sep/2012	1 00	24 00	24 00
Contract No 100911				
62	OSSI Hand Held PC Medicine Dispensation Module Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	960 00	960 00
Contract No 20050401				
1	OSSI - JMS Interface to NorthPoint Medical Screening Software Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	1 600 00	1 600 00
Contract No 20050919				
2	OSSI Base Mobile Server Software Client Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	4 950 00	4 950 00
3	OSSI MCT Client for Digital Dispatch Maintenance Start 01/Oct/2011, End 30/Sep/2012	70 00	159 20	11 144 00
4	OSSI License of Incident/Offense Field Reporting Module Client	70 00	159 20	11 144 00
Page Total				33 003 20

SUNGARD PUBLIC SECTOR

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Invoice

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LG	41344	23/Sep/2011	2 of 6

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 1914 SEALY
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 GALVESTON TX 77550
 United States
 Attn Lt John Pruitt

Customer Grp/No	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 5260LG	GALVESTON COUNTY SHERIFF S OFFICE		USD	NET30	23/Oct/2011

No	SKU Code/Description/Comments	Units	Rate	Extended
	Maintenance Start 01/Oct/2011 End 30/Sep/2012			
5	OSSI MOBLAN Version Maintenance Start 01/Oct/2011, End 30/Sep/2012	10 00	80 00	800 00
6	OSSI Review Module for Field Reporting Maintenance Start 01/Oct/2011, End 30/Sep/2012	1 00	3 600 00	3 600 00
7	OSSI Mobile Arrest Module Maintenance Start 01/Oct/2011 End 30/Sep/2012	70 00	32 00	2 240 00
8	OSSI Mobile Client Maps Maintenance Start 01/Oct/2011 End 30/Sep/2012	70 00	32 00	2,240 00
9	OSSI Mobile Citation Module Maintenance Start 01/Oct/2011 End 30/Sep/2012	70 00	80 00	5,600 00
10	OSSI - MFR Client - Accident Reporting Maintenance Start 01/Oct/2011 End 30/Sep/2012	70 00	80 00	5 600 00
11	OSSI AVL Server Host License Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	3,600 00	3 600 00
12	OSSI CAD Client AVL License Maintenance Start 01/Oct/2011, End 30/Sep/2012	70 00	24 00	1 680 00
13	OSSI CAD Client AVL License Maintenance Start 01/Oct/2011 End 30/Sep/2012	5 00	360 00	1 800 00

Contract No 20060088

14	Aramark Commissary Interface Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	240 00	240 00
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Contract No 5260-P P

15	OSSI Base Computer Aided Dispatch System Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	16,731 00	16 731 00
16	OSSI E911 Interface Module Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	1,170 00	1,170 00
17	OSSI Multi Jurisdictional Dispatch Option	1 00	810 00	810 00
			Page Total	46,111 00

SUNGARD PUBLIC SECTOR

1000 Business Center Drive
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Invoice

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Bill To GALVESTON COUNTY SHERIFF S OFFICE
 1914 SEALY
 SUITE 202
 GALVESTON, TX 77550
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 Attn Lt John Pruitt 409-766-2327

Ship To Galveston County
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 722 Moody, Suite 202
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 Attn Lt John Pruitt

Customer Grp/No	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 5260LG	GALVESTON COUNTY SHERIFF S OFFICE		USD	NET30	23/Oct/2011

No	SKU Code/Description/Comments	Units	Rate	Extended
	Maintenance Start 01/Oct/2011 End 30/Sep/2012			
18	OSSI First CAD Map Display and Map Maintenance Software License Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	1,350 00	1 350 00
19	OSSI Additional CAD Map Display Client License Maintenance Start 01/Oct/2011 End 30/Sep/2012	4 00	630 00	2 520 00
20	OSSI CAD Resource Monitor Display License with Maps Client Maintenance Start 01/Oct/2011 End 30/Sep/2012	15 00	270 00	4 050 00
21	OSSI Site License Base Records Management System Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	22 995 00	22,995 00
22	OSSI Police to Police Annual Browser Fee Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	0 00	0 00
23	OSSI Multi-Jurisdictional RMS Option Site License Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	1 890 00	1 890 00
24	OSSI Police to Police Data Host License Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	0 00	0 00
25	OSSI Generic Permit Module Maintenance Start: 01/Oct/2011, End 30/Sep/2012	1 00	540 00	540 00
26	OSSI RMS Map Display and Pin Mapping License - Site License Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	3,600 00	3 600 00
27	OSSI Sex Offender Module Maintenance Start 01/Oct/2011, End 30/Sep/2012	1 00	2 700 00	2,700 00
28	OSSI Accident Wizard Base Server License Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	900 00	900 00
29	OSSI Accident Wizard Workstation Site License Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	1,800 00	1,800 00
30	OSSI Notification Module Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	4 500 00	4 500 00
31	OSSI Training Module - Site License Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	1 530 00	1 530 00
Page Total				48 375 00

SUNGARD PUBLIC SECTOR

1000 Business Center Drive
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Invoice

Company	Document No	Date	Page
LG	41344	23/Sep/2011	4 of 6

Bill To GALVESTON COUNTY SHERIFF S OFFICE
 1914 SEALY
 SUITE 202
 GALVESTON, TX 77550
 United States
 Attn Lt John Pruitt 409-766-2327

Ship To Galveston County
 Information Technology
 722 Moody, Suite 202
 GALVESTON, TX 77550
 United States
 Attn Lt John Pruitt

Customer Grp/No	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 5260LG	GALVESTON COUNTY SHERIFF S OFFICE		USD	NET30	23/Oct/2011

No	SKU Code/Description/Comments	Units	Rate	Extended
32	OSSI Property and Evidence Module Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	1,530 00	1,530 00
33	OSSI Crime Analysis Module - Site License Maintenance Start 01/Oct/2011, End 30/Sep/2012	1 00	3 600 00	3,600 00
34	OSSI Bar Coding Server License Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	630 00	630 00
35	OSSI Client Mugshot Display Software License Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	3,600 00	3,600 00
36	OSSI Mugshot Capture Station Software Only Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	990 00	990 00
37	OSSI Subsequent Mugshot Capture Station Software Only Maintenance Start 01/Oct/2011, End 30/Sep/2012	1 00	630 00	630 00
38	OSSI's Integrated State/NCIC Messaging Software Switch Maintenance Start 01/Oct/2011, End 30/Sep/2012	1 00	3 600 00	3,600 00
39	OSSI Additional Message Switch Consoles - Site Maintenance Start 01/Oct/2011, End 30/Sep/2012	1 00	5,400 00	5 400 00
40	OSSI Client Jail Management System Module Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	12 420 00	12 420 00
41	OSSI State Livescan Interface Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	2 430 00	2 430 00
42	OSSI Jail Commissary Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	630 00	630 00
43	OSSI Civil Processing Module Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	3 150 00	3,150 00
44	OSSI Base Mobile Server Software Client Maintenance Start 01/Oct/2011 End 30/Sep/2012	1 00	3 600 00	3 600 00
45	OSSI Mobile Accident Reporting with Visio Client Maintenance Start 01/Oct/2011 End 30/Sep/2012	50 00	162 00	8 100 00
46	OSSI - Mobile Client Software	50 00	179 10	8,955 00
			Page Total	59 265 00

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Company	Document No	Date	Page
LG	41344	23/Sep/2011	5 of 6

Bill To GALVESTON COUNTY SHERIFF S OFFICE
1914 SEALY
SUITE 202
GALVESTON, TX 77550
United States
Attn: Lt John Pruitt 409-766-2327

Ship To Galveston County
Information Technology
722 Moody, Suite 202
GALVESTON, TX 77550
United States
Attn: Lt John Pruitt

Customer Grp/No	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 5260LG	GALVESTON COUNTY SHERIFF S OFFICE		USD	NET30	23/Oct/2011

No	SKU Code/Description/Comments	Units	Rate	Extended
	Maintenance Start: 01/Oct/2011 End: 30/Sep/2012			
47	OSSI Mobile Citation Module Maintenance Start: 01/Oct/2011 End: 30/Sep/2012	50 00	90 00	4,500 00
48	OSSI Mobile Client Maps Maintenance Start: 01/Oct/2011 End: 30/Sep/2012	50 00	36 00	1,800 00
49	OSSI License of Incident/Offense Field Reporting Module Client Maintenance Start: 01/Oct/2011, End: 30/Sep/2012	50 00	179 10	8 955 00
50	OSSI AVL Server Host License Maintenance Start: 01/Oct/2011 End: 30/Sep/2012	1 00	3 600 00	3 600 00
51	OSSI Review Module for Field Reporting Maintenance Start: 01/Oct/2011, End: 30/Sep/2012	1 00	3,150 00	3 150 00
52	OSSI Client AVL Mobile License Maintenance Start: 01/Oct/2011 End: 30/Sep/2012	50 00	27 00	1,350 00
53	OSSI CAD Client AVL License Maintenance Start: 01/Oct/2011 End: 30/Sep/2012	5 00	360 00	1,800 00
54	OSSI Mobile Field Reporting Client - LAN Version Maintenance Start: 01/Oct/2011 End: 30/Sep/2012	10 00	90 00	900 00
55	Wide Area GPRS Network Maintenance Start: 01/Oct/2011 End: 30/Sep/2012	1 00	8 100 00	8 100 00
56	Galveston Co Arrest Affidavit for MCT Maintenance Start: 01/Oct/2011, End: 30/Sep/2012	50 00	36 00	1,800 00

Page Total 35 955 00

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Company	Document No	Date	Page
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Customer Grp/No	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 5260LG	GALVESTON COUNTY SHERIFF S OFFICE		USD	NET30	23/Oct/2011

No	SKU Code/Description/Comments	Units	Rate	Extended
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Remit Payment To SunGard Public Sector Inc
Bank of America
12709 Collection Center Drive
Chicago IL 60693

Subtotal	222 709 20
Sales Tax	0 00
Invoice Total	222 709 20
Payment Received	0 00
Balance Due	222 709 20

PSA Reference Number

SUNGARD PUBLIC SECTOR

1000 Business Center Drive
Lake Mary, FL 32746
800-727-8088
www.sungardps.com

Invoice

Company	Document No	Date	Page
LG	41795	30/Sep/2011	1 of 1

Bill To GALVESTON COUNTY SHERIFF S OFFICE
1914 SEALY
SUITE 202
GALVESTON, TX 77550
United States
Attn: Lt John Pruitt 409-766-2327

Ship To Galveston County
Information Technology
722 Moody, Suite 202
GALVESTON, TX 77550
United States
Attn: Lt John Pruitt

Customer Grp/No	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 5260LG	GALVESTON COUNTY SHERIFF S OFFICE		USD	NET30	30/Oct/2011

No	SKU Code/Description/Comments	Units	Rate	Extended
Contract No 081345				
1	OSSI Neverfail for SQL CAD/RMS/Message Switch Maintenance Start 01/Nov/2011, End 31/Oct/2012	3.00	3,000.00	9,000.00

Page Total : 9,000.00

Remit Payment To SunGard Public Sector Inc
Bank of America
12709 Collection Center Drive
Chicago IL 60693

PSA Reference Number

Subtotal	9,000.00
Sales Tax	0.00
Invoice Total	9,000.00
Payment Received	0.00
Balance Due	9,000.00

**SUNGARD PUBLIC SECTOR INC
LICENSED PROGRAM(S) SUPPORT AGREEMENT**

THIS LICENSED PROGRAM(S) SUPPORT AGREEMENT (this "Agreement") is entered into this 3rd day of November, 2010, by and between the **Galveston County**, a political subdivision of the State of Texas, whose address is 722 Moody, Suite 202, Galveston, TX 77550 (hereafter referred to as "Customer"), and **SunGard Public Sector Inc.**, having its principal place of business at 1000 Business Center Drive, Lake Mary, FL 32746, (hereafter referred to as "SunGard Public Sector")

WITNESSETH

WHEREAS, SunGard Public Sector and Customer entered into that certain SunGard Public Sector Software License Agreement dated October 13, 2003 (the "License Agreement") under which Customer obtained a perpetual, non-exclusive, nontransferable license to use certain computer software in object code form and related user documentation on certain terms and conditions,

WHEREAS, Customer desires to receive the Support, as defined herein, from SunGard Public Sector and SunGard Public Sector desires to render the Support to Customer with respect to the Licensed Program (as hereinafter defined) on the terms and conditions set forth herein,

NOW THEREFORE, in consideration of the premises hereof, and the mutual obligations herein, the parties hereto, intending to be legally bound, hereby agree as follows

**Section 1
DEFINITIONS**

For the purposes of this Agreement, the following definitions shall apply to the respective capitalized terms

- 1.1 **"Licensed Program"** "Licensed Program" means the software identified in a schedule, supplement or amendment to the License Agreement between the parties (Schedules), including any extracts from such software, derivative works of such software, or collective works constituting such software (such as subsequent Releases) to the extent offered to Customer under this Agreement or License Agreement. This excludes computer software not developed by SunGard Public Sector which might be used in conjunction with the SunGard Public Sector Public Safety Licensed Program, such as word processors, spreadsheets, terminal emulators, etc.
- 1.2 **"Modification."** "Modification" means a change to the Licensed Program requested by Customer to meet its specific needs and use, adding value, functionality and/or desirability for Customer.
- 1.3 **"Agreement Term."** An initial period shall commence upon the Maintenance Plan Start Date reflected on Attachment 2 execution of this Agreement and extend for a period of one year, unless terminated pursuant to Section 9 hereof. Thereafter, the Agreement Term can be renewed by execution of a new Agreement at the then prevailing rates. In no event, however, shall the Agreement Term extend beyond the prescribed term of the License Agreement.
- 1.4 **"Error"** Any failure of the Licensed Program to conform in all material respects to the functional specifications for the Licensed Program published from time to time by SunGard Public Sector. However, any nonconformity resulting from Customer's misuse or improper use of the Licensed Program or combining or merging the Licensed Program with any hardware or software not supplied by SunGard Public Sector, or not authorized to be so combined or merged by SunGard Public Sector, shall not be considered an Error. Nor shall Licensed Program or data file damage resulting from unauthorized software alterations (including problems, errors, or malfunctions caused or created by the operator), customizing of programs, accident, neglect, power surge or failure, lightning, operating environment not in conformance with the manufacturer's specifications (for electric power, air quality, humidity or temperature), operating system errors, or hardware malfunction be considered an Error.

- 1.5 **"Error Correction."** Either a software modification or addition that, when made or added to the Licensed Program, establishes material conformity of the Licensed Program to the functional specifications, or a procedure or routine that, when observed in the regular operation of the Licensed Program, eliminates the practical adverse effect on Customer of such nonconformity. Not covered under Error Correction is the responsibility for data file damage due to software or hardware malfunction.
- 1.6 **"Enhancement."** Any modification or addition that, when made or added to the Licensed Program, materially changes its utility, efficiency, functional capability, or application, but that does not constitute solely an Error Correction. Enhancements may be designated by SunGard Public Sector as minor or major, depending on SunGard Public Sector's assessment of their value and of the function added to the preexisting Licensed Program.
- 1.7 **"Coverage Hours "** Monday through Friday 7:00 A.M. to 6:00 P.M. Eastern Standard Time excluding holidays for any questions regarding the Licensed Program(s) included in this Agreement. For a Major Application Problem on SunGard Public Sector's Base Computer Aided Dispatch System (Base CAD) only, SunGard Public Sector coverage hours will be 24-hours per day, 7-days per week.
- 1.8 **"Response Time."** Within Eight (8) hours of the Coverage Hours from the time that SunGard Public Sector verifies that an Error is present, SunGard Public Sector will initiate work toward development of an Error Correction for a Major Application Problem. Minor Application Problems will be fixed with the next scheduled Licensed Program Release.
- 1.9 **"Licensed Program Releases."** New versions of the Licensed Program, which new versions may include both Error Corrections and Enhancements.
- 1.10 **"System Administrator "** An agent of Customer with sufficient training and/or experience with the Licensed Program to communicate effectively with the SunGard Public Sector Support personnel.
- 1.11 **"Major Application Problem "** The Licensed Program is not functioning to the point that the Licensed Program is the cause of the Customer not being able to enter CAD calls, dispatch units, or update unit status in the Base CAD system. Therefore, the Base CAD system is down or non-operational because of the Licensed Program as determined by SunGard Public Sector.
- 1.12 **"Minor Application Problem "** The Licensed Program functions with inconveniences or programmatic error, however, the Licensed Program has not stopped Customers' daily operations.
- 1.13 **"Non Application Problem"** is a problem, which is determined by SunGard Public Sector to have been caused by a source other than the Licensed Program, such as hardware failure, network malfunction, etc.

Section 2 ELIGIBILITY FOR SUPPORT

To be eligible for support for a Licensed Program, Customer must meet the following requirements. Acceptance of this Agreement by SunGard Public Sector is conditioned upon confirmation by SunGard Public Sector that the Licensed Program is eligible for support. Customer agrees that the obligation of SunGard Public Sector to continue to provide Services with respect to a Licensed Program shall terminate if, at any time during the term of this Agreement, these requirements are not met.

To be eligible for Support for a Licensed Program, Customer must meet all of the following requirements:

- a. Customer has a valid Software License Agreement for the Licensed Program.
- b. Customer has a System Administrator.
- c. The hardware configuration on which the Licensed Program is to be used is supported by SunGard Public Sector.
- d. Customer is, and remains, in compliance with the schedule of payments.

SunGard Public Sector may require Customer to appoint a new System Administrator if SunGard Public Sector determines that the System Administrator does not have the training or experience necessary to communicate effectively with the SunGard Public Sector support personnel

Section 3 SCOPE OF SERVICES

3.1 During the Agreement Term, SunGard Public Sector shall render the following services in support of the Licensed Program, during Coverage Hours, subject to the compensation fixed for each type of service in SunGard Public Sector's current rate schedule

- a. SunGard Public Sector shall maintain a program control center capable of receiving by telephone any operator reports of system irregularities
- b. SunGard Public Sector shall maintain a telephone hot line that allows Customer to report system problems and seek assistance in use of the Licensed Program
- c. SunGard Public Sector shall maintain a trained staff capable of rendering the services set forth in this Agreement
- d. SunGard Public Sector shall be responsible for using all reasonable diligence in correcting verifiable and reproducible Errors when reported to SunGard Public Sector in accordance with SunGard Public Sector's standard reporting procedures. SunGard Public Sector shall, after verifying that such an Error is present, initiate work, within Response Time, in a diligent manner toward development of an Error Correction. Following completion of the Error Correction, SunGard Public Sector shall provide the Error Correction through a "temporary fix" consisting of sufficient programming and operating instructions to implement the Error Correction, and SunGard Public Sector shall include the Error Correction in all subsequent Releases of the Licensed Program. SunGard Public Sector shall not be responsible for correcting Errors in any version of the Licensed Program other than the most recent Release of the Licensed Program, provided that SunGard Public Sector shall continue to support prior Releases superseded by recent Releases for a reasonable period sufficient to allow Customer to implement the newest Release, not to exceed 180 days
- e. SunGard Public Sector may, from time to time, issue new Releases of the Licensed Program to its customers generally, containing Error Corrections, minor Enhancements, and, in certain instances if SunGard Public Sector so elects, major Enhancements. SunGard Public Sector shall provide Customer with one copy of each new Release, without additional charge. SunGard Public Sector shall provide reasonable assistance to help Customer install and operate each new Release, provided that such assistance, if required to be provided at Customer's facility, shall be subject to the supplemental charges set forth in SunGard Public Sector's current rate schedule
- f. Subject to space availability and training fees, Customer may enroll its employees in SunGard Public Sector's training classes
- g. SunGard Public Sector shall consider and evaluate the development of Enhancements for the specific use of Customer and shall respond to Customer's requests for additional services pertaining to the Licensed Program (including, without limitation, data conversion and report-formatting assistance), provided that such assistance, if agreed to be provided, shall be subject to supplemental charges mutually agreed to by SunGard Public Sector and Customer
- h. SunGard Public Sector's software support is intended exclusively for SunGard Public Sector's Licensed Program(s), however, SunGard Public Sector can optionally provide first line support for selected operating systems where SunGard Public Sector has an agreement with the supplier. When the Customer contracts for this service, SunGard Public Sector will make a good faith effort to find solutions to operating system problems. However, Customer must be aware of the following facts

- 1 In some cases, Customer is in a much better position to deal with operating system issues because they are on-site and because of technical expertise they may have. In these cases, SunGard Public Sector recommends that they work directly with the appropriate operating system vendor on these matters. SunGard Public Sector will still be available to provide assistance whenever needed.
- 2 SunGard Public Sector is required to work with the company that supplied the operating system. If that company fails to provide quality support, SunGard Public Sector will not be able to provide quality support to our customers.
- 3 Some operating system problems can only be solved on-site. If and when this situation occurs, SunGard Public Sector personnel will travel to Customer's site with Customer's approval. Customer will be billed according to the SunGard Public Sector's professional services fee schedule plus the Customer will be billed for travel expenses and comprehensive per diem.
- 4 In the event that a bug is identified in the operating system, SunGard Public Sector will immediately report the problem directly to the provider. However, SunGard Public Sector and the Customer will be required to accept their schedule for fixing the problem.
- 5 If enhancement requests are made to SunGard Public Sector for changes to the operating system, SunGard Public Sector will pass them along to the provider. SunGard Public Sector can make no commitments as to when, or if, the enhancements will be included in future releases.
- 6 SunGard Public Sector will provide assistance with operating system upgrades via phone but Customer is responsible for obtaining the upgrade from the vendor and paying any required fee.
- 7 Most operating system upgrades require on-site assistance. The fee for on-site assistance is not included with SunGard Public Sector software support.
- 8 SunGard Public Sector must approve all operating system upgrades in advance to verify that the upgrade is necessary and compatible with the SunGard Public Sector Licensed Program(s).

3.2 The following items are specifically not covered by this Agreement:

- a Any hardware failure including, but not limited to, failure caused by wiring, multiplexers, modems, phone lines, power, or connectors. Also, any hardware limitations due to insufficient memory, disk storage or processing power.
- b Any problems caused by hardware failure.
- c Any work required to restore or recover the operating system and/or data files.
- d Any problem caused by an operator.
- e Configuring, maintaining, and upgrading the operating system including, but not limited to, backups and restores, fixes, and patches.
- f Any problems caused by incorrectly installed, configured, or maintained operating system, or versions of the operating system not supported by SunGard Public Sector.
- g Problems with, or caused by any software not supported by SunGard Public Sector, including, but not limited to, SNA, word processors, terminal emulators, etc.
- h System software installations made by the Customer without authorization of SunGard Public Sector such as installing a new Windows SQL version.

Section 4 OBLIGATION OF CUSTOMER

- 4.1 Customer shall provide, without charge to SunGard Public Sector, access to its facilities in connection with the performance of SunGard Public Sector of its obligations hereunder. It is agreed that prior notification will be given when access is required.
- 4.2 Customer must provide SunGard Public Sector with information sufficient for SunGard Public Sector to duplicate the circumstances under which a Problem in a Licensed Program became apparent.
- 4.3 Customer must maintain a current license of pcAnywhere, the SunGard Public Sector services workstation, and a 128K internet connection (Cable, DSL or similar) for support of the Licensed Programs. These items will connect to the active OSSI application data set(s) using a Licensed Program maintained by SunGard Public Sector hereunder. If desired, the Customer may install a dedicated 56K modem and phone line as a backup support option via dial-up. The customer shall provide access to a voice grade local telephone line for communication with the SunGard Public Sector support staff.

SunGard Public Sector strongly recommends PC Anywhere and modem connection as a backup solution in the event Customer loses the broadband connection. In the event Customer elects not to maintain such, Customer acknowledges that SunGard Public Sector will not be able to provide support and will be relieved from all obligations hereunder for providing support.
- 4.4 A representative of Customer must be present when any on-site support is provided. Customer agrees that if such representative is not present when the SunGard Public Sector representative arrives on site, no work will be performed and Customer will be charged for such SunGard Public Sector representative.
- 4.5 All communications by Customer to SunGard Public Sector must be in the English language.
- 4.6 Customer is responsible for providing one or more qualified System Administrators as described in Section 5. At least one of these System Administrators must be available at all times.
- 4.7 Customer is responsible to support and maintain all system software. Customer shall NOT upgrade the operating system or third party software identified as integral to the operation of SunGard Public Sector's Licensed Programs without approval from SunGard Public Sector.

Section 5 SYSTEM ADMINISTRATOR REQUIREMENTS

- 5.1 Each System Administrator must be certified by SunGard Public Sector by completing the following:
 - a. Operating System training by either SunGard Public Sector or by a certified Microsoft training organization. This course work must include Administrating Windows 2000 Workstation, Administrating Windows 2000 Server, Windows SQL Administration (or the most current version supported by SunGard Public Sector at the time of installation) and other courses determined at the installation planning session based on the experience of the individuals.
 - b. SunGard Public Sector's application administration and code file course for each Licensed Program.
 - c. SunGard Public Sector's application training courses for each Licensed Program.
- 5.2 Each System Administrator must meet with a SunGard Public Sector Project Manager to review and sign on each of SunGard Public Sector's "Licensed Program(s) and/or Services Delivered" list.
- 5.3 Each System Administrator must be identified in an Attachment 1 properly signed by both Customer and SunGard Public Sector.

- 5 4 Each System Administrator must be qualified to address, without the aid of SunGard Public Sector, all problems relating to any hardware, software or operating system not directly associated with the Licensed Program(s)
- 5 5 Calls received by anyone not identified in an Attachment 1 are not covered by this Agreement and are therefore subject to hourly fees, and are not subject to minimum Response Time
- 5 6 Each System Administrator must attend all of SunGard Public Sector's Licensed Program training

Section 6 FEES AND CHARGES

Customer shall pay SunGard Public Sector Public Sector the Support its fees and charges of \$193,584.20 according to invoice number 14370, copy attached as Attachment 2, invoice number 14264, and P2P Support of \$1,000.00 to be invoiced. Additional Licensed Programs may be added to this Agreement by the Schedules. SunGard Public Sector Public Sector reserves the right to change its Support fees, provided that no such change will be effective until at least 30 days after SunGard Public Sector Public Sector has given Customer written notice of such change by means of an invoice. In addition to the foregoing changes in Support Fees, fee changes will also result from changes in (1) Software prices, (2) Increases in the number of modules of a Licensed Program, (3) Increases in the number of users on the system, (4) Changes in the computer hardware or (5) Selection by Customer of different Coverage Hours.

- 6 1 SunGard Public Sector shall invoice Customer at the beginning of each contract year for all Support fees. All reimbursable expenses incurred shall be invoiced at the beginning of the next calendar month. Customer shall pay the invoiced amounts immediately upon receipt of such invoices. Any amount not paid within thirty (30) days after the invoice date shall bear interest at the highest rate allowed by applicable law.
- 6 2 Customer shall be responsible for procuring, installing, and maintaining all equipment, telephone lines, modems, communications interfaces, and other hardware necessary to operate the Licensed Program and to obtain from SunGard Public Sector the Services called for by this Agreement.
- 6 3 Customer agrees to pay additional charges according to the SunGard Public Sector fee schedule for all work performed outside of Coverage Hours. These charges are applicable for any work performed after hours regardless of cause even if it was reported and/or initiated during Coverage Hours. Customer will be required to authorize any work outside of coverage hours that results in additional charges.
- 6 4 On-site assistance will be performed as requested by Customer. However, Customer will be billed according to the SunGard Public Sector fee schedule for travel expenses and comprehensive per diem.

Section 7 PROPRIETARY RIGHTS

- 7 1 To the extent that SunGard Public Sector may provide Customer with any Error Corrections or Enhancements or any other software, including any new software programs or components, or any compilations or derivative works prepared by SunGard Public Sector (collectively, "Vendor Programs"), Customer may (1) install one set of the Vendor Programs in the most current form provided by SunGard Public Sector, in Customer's own facility, (2) use such Vendor Programs in connection with the Licensed Programs, and in a manner consistent with the requirements of the License Agreement, for purposes of serving Customer's internal business needs, and (3) make one copy of the Vendor Programs in machine-readable form for nonproductive backup purposes only. Customer may not use, copy, or modify the Vendor Programs, or any copy, adaptation, transcription, or merged portion thereof, except as expressly authorized by SunGard Public Sector. Upon termination of such License Agreement, Customer shall return or destroy the Vendor Programs, and returning the Vendor Programs in the manner required by the License Agreement shall be sufficient for such purposes.

- 7.2 The Vendor Programs are and shall remain the sole property of SunGard Public Sector, regardless of whether Customer, its employees, or contractors may have contributed to the conception of such work, joined in the effort of its development, or paid SunGard Public Sector for the use of the work product. Customer shall from time to time take any further action and execute any further instrument, including documents of assignment or acknowledgment that SunGard Public Sector may reasonably request in order to establish and protect its exclusive ownership rights in such works. Customer shall not assert any right, title, or interest in such works, except for the non-exclusive right of use granted to Customer at the time of its delivery or on-site development.

Section 8

DISCLAIMER OF WARRANTY AND LIMITATION OF LIABILITY

- 8.1 SUNGARD PUBLIC SECTOR DISCLAIMS ALL WARRANTIES EITHER EXPRESSED OR IMPLIED AND REPRESENTATIONS WITH RESPECT TO THE LICENSED PROGRAM, INCLUDING ITS CONDITION, ITS CONFORMITY TO ANY REPRESENTATION OR DESCRIPTION, THE EXISTENCE OF ANY LATENT OR PATENT DEFECTS, AND ITS MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE.
- 8.2 In no event shall SunGard Public Sector's cumulative liability for any claim arising in connection with this Agreement exceed the total fees and charges paid to SunGard Public Sector by Customer within the last twelve (12) months.
- 8.3 No action, whether based on contract, strict liability, or tort, including any action based on negligence, arising out of the performance of services under this Agreement, may be brought by either party more than one (1) year after such cause of action accrued.

Section 9

TERMINATION

- 9.1 This Agreement may be terminated as follows:
- a. This Agreement shall immediately terminate upon the termination of the License Agreement,
 - b. This Agreement may be terminated by Customer upon the expiration of the then-current term of this Agreement, provided that at least ninety (90) days prior written notice is given to SunGard Public Sector. SunGard Public Sector may terminate this Agreement upon the expiration of the second term of this Agreement, provided that at least ninety (90) days prior written notice is given to Customer, or
 - c. This Agreement may be terminated by either party upon thirty (30) days prior written notice if the other party has materially breached the provisions of this Agreement and has not cured such breach within such notice period.
- 9.2 Following termination of this Agreement, SunGard Public Sector shall immediately invoice Customer for all accrued fees and charges and all reimbursable expenses, and Customer shall pay the invoiced amount immediately upon receipt of such invoice. Customer may continue to use any work supplied to Customer by SunGard Public Sector for the remaining term of the License Agreement. Any amount not paid within thirty (30) days after the invoice date shall bear interest at the rate allowed by applicable law.

Section 10

MISCELLANEOUS

- 10.1 Each party acknowledges that it has read this Agreement, understands it, and agrees to be bound by its terms. The parties further agree that this is the complete and exclusive statement of the agreement of the parties with respect to the subject matter hereof and that it supersedes and merges all prior proposals, understandings, and agreements, whether oral or written, between the parties with respect to the subject matter hereof. This Agreement may not be modified except by a written instrument duly executed by the parties hereto.

- 10.2 If any term or provision of this Agreement or the application thereof to any entity, person or circumstance shall, to any extent be held invalid or unenforceable, the remainder of this Agreement, or the application of such term or provision to entities, persons or circumstances other than those as to which it is held invalid or unenforceable, shall not be affected thereby and each remaining term and provision of this Agreement shall be valid and enforceable to the fullest extent permitted by law
- 10.3 This Agreement may not be assigned except in conjunction with permitted assignment of the SunGard Public Sector Software License and Services Agreement
- 10.4 Waiver of any breach or default hereunder shall not constitute a continuing waiver or a waiver of any subsequent breach either of the same or of another provision of this Agreement

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed by their duly authorized representatives as set forth below

GALVESTON COUNTY, TX


Authorized Signature

James D. Yarbrough, County Judge
Print Name & Title

November 3, 2010
Date

SUNGARD PUBLIC SECTOR INC.


Authorized Signature

Christian Coleman
~~VP and Controller, SunGard Public Sector Inc~~
Print Name & Title

10/31/2010
Date

AGENDA

ITEM

#9e



CDWG.com | 800.594.4239

OE400SPS

SALES QUOTATION

QUOTE NO	ACCOUNT NO	DATE
CKZB774	7284502	11/15/2011

BILL TO
VICKI DYER
722 MOODY AVE

SHIP TO
GALVESTON COUNTY
Attention To VICKI DYER
722 MOODY AVE

Accounts Payable
GALVESTON TX 77550 2317

GALVESTON , TX 77550 2317
Contact VICKI DYER 409 770 5417

Customer Phone #409 770 5417

Customer P O # CR201976

ACCOUNT MANAGER		SHIPPING METHOD	TERMS	EXEMPTION CERTIFICATE
BRITTANY VINER 877 681 3262		Electronic Drop Ship	Request Terms	GOVT EXEMPT
QTY	ITEM NO.	DESCRIPTION	UNIT PRICE	EXTENDED PRICE
1	1185860	MCAFFEE SAV NETAPP 1Y 1-2 Mfg# MGL NAPYCM-AB-AI Contract National IPA Tech Solutions 083052 01 Electronic distribution - NO MEDIA	259 62	259 62
		SUBTOTAL		259 62
		FREIGHT		0 00
		TAX		0 00
				US Currency
TOTAL				259.62

CDW Government
230 North Milwaukee Ave
Vernon Hills IL 60061
Phone 847 371 5000

Fax 312-752-4282

Please remit payment to
CDW Government
75 Remittance Drive
Suite 1515
Chicago IL 60675-1515

**McAfee, Inc. Product Grant Letter for Galveston County**
Letter Status - Final

IMPORTANT - This letter provides authorization for your McAfee license and/or support products
Please retain for your records Your grant number, noted below, will be requested prior to receiving Support services

Grant Number 3285514-NAI
Account Number 694605

SKU / Description	Quantity	License or Support Term / Support Level	MFG Serial Number / PRODUCT Serial Number	Status
NAPYCM-AB MFE VirusScan for Storage 1Yr GL	1	MAY/09/09 - MAY/08/10 GOLD		Delivered

This License Authorization Letter provides you with confirmation of your purchase of McAfee products and/or technical support, as well as a means of accessing both an electronic download of the licensed software products and technical support services

This License Authorization Grant is part of the "Documentation" for the products and/or technical support purchased, and as such is incorporated into the license agreement and technical support agreement between McAfee, Inc. and your organization

Instructions on raising support cases and benefits of Gold Support are contained in the Gold Technical Support Guide at http://www.mcafee.com/us/local_content/datasheets/gold_support_user_guide.pdf

For a complete description of the McAfee Product Maintenance Policy, please visit http://www.mcafee.com/us/enterprise/support/technical_support/maintenance_policy.html

For a complete description of the McAfee Product End-Of-Life Policy, please visit http://www.mcafee.com/us/enterprise/support/customer_service/end_life.html



McAfee, Inc. Product Grant Letter -- Welcome to McAfee Technical Support:

At McAfee, our goal is to maximize your security, ensuring your systems are always protected so you can concentrate on running your business. To achieve this goal we provide "Best in Class" Technical Support, allowing rapid response to an issue or outbreak any time of day or night by our certified support technicians. Additionally, support addresses the latest threats and issues through product updates and upgrades.

Getting Started

McAfee ServicePortal Registration

Please register your grant number on the McAfee ServicePortal to take advantage of the online services available in your Technical Support agreement. To create a new account, go to https://mysupport.mcafee.com/eservice_enu/default.htm and select "New User" in the User Login box in the top left-hand corner.

Technical Support Benefits

Gold Technical Support

Your **Gold Technical Support** agreement entitles you to *product maintenance* for the latest updates/upgrades, *24/7 online services*, which provides access to knowledgebase solutions, live chat, video tutorials, diagnostic tools and case management via the McAfee ServicePortal, *24/7 unlimited telephone access* to skilled, security-certified technicians, *remote assistance* capabilities for rapid troubleshooting.

Instructions on raising support cases and benefits of Gold Support are contained in the Gold Technical Support Guide at http://www.mcafee.com/us/local_content/datasheets/gold_support_user_guide.pdf

Enhanced Support Offerings

If you upgraded from Gold Support to one of McAfee's enhanced Technical Support offerings, your agreement entitles you to a personalized level of support in addition to the Gold Technical Support benefits. After receiving this letter, you can expect to be contacted by McAfee regarding your assigned Support contacts for accessing the additional benefits.

Gold Select Technical Support provides direct access to Product Specialists for critical incident management, ensuring the fastest possible resolution to complex issues. Gold Select is in addition to the benefits of Gold Technical Support and provides customers Product Specialists for all the main products in either the Threat or Compliance suites.

Platinum Technical Support adds a Support Account Manager to the benefits of Gold Select, providing personalized proactive communications, onsite visits, and regular account activity reviews.

Platinum Select Technical Support provides global account management with all the benefits of Platinum, but with local account managers in every region and named Product Specialists for both Threat and Compliance suites.

Hardware Technical Support If you purchased Hardware Technical Support, your agreement entitles you to contact Technical Support for diagnosis and repair of the appliance purchased. The contact method for Technical Support is determined by the software agreement purchased - Gold or Platinum Technical Support. For more details, access the electronic download of the Hardware Technical Support User Guide at http://www.mcafee.com/us/local_content/datasheets/hardware_support_user_guide.pdf

Additional Information

For a complete description of the McAfee Technical Support Terms & Conditions, please visit <http://www.mcafee.com/common/media/mcafeeb2b/support/terms.asp>

For a complete description of the McAfee Corporate Technical Support options, please visit <http://mysupport.mcafee.com>



Galveston County
722 Moody Ave Ste 202
Galveston TX 77550-2317

Grant Number 3285514-NAI
Account Number 694605

Dear Galveston County,

Thank you for purchasing a McAfee product

This letter contains your official Authorization Grant Number.

If you purchased one of our Technical Support Services offerings, you can now access McAfee's award-winning support and services to assure the optimal performance and security of your network

Please distribute this important document to individuals within your organization responsible for tracking, managing and/or deploying the license(s) and or support described in this Authorization Letter

If your purchase includes software, please use the following links for instructions on obtaining your software
McAfee Total Protection Service, *formerly Total Protection for Small Business*

http://knowledge.mcafee.com/SupportSite/search.do?cmd=displayKC&docType=kc&externalId=614448&sliceId=SAL_Public

McAfee's other Corporate Products

http://knowledge.mcafee.com/SupportSite/search.do?cmd=displayKC&docType=kc&externalId=KB41962&sliceId=SAL_Public

IMPORTANT Please note that you have purchased this product through our Electronic Software Distribution program, you may only obtain your software through this process. You will not receive any hard copy media of this software unless you have purchased a separate media kit

This constitutes full and complete delivery of your software. If you have purchased McAfee Hosted Services such as McAfee Total Protection Service, or McAfee Secure Messaging Service, you will receive separate e-mail(s) in addition to this document to complete delivery of your software. For McAfee Firewall Enterprise, Web Gateway and Email Gateway purchases, Customers will receive a separate license activation communication with instructions on how to activate their product. The McAfee Grant Number can be used to access Technical Support.

If you have any problems with this process or have questions about your license agreement, please contact McAfee Customer Service with your grant number. Please use this URL to locate your local phone and e-mail contact: <http://mysupport.mcafee.com>

McAfee is dedicated to bringing you a family of solutions that deliver unsurpassed network management and security protection around the clock around the world. For additional information, please visit our Website at www.mcafee.com, or contact your McAfee authorized reseller or account manager for assistance.

Again, thank you for your purchase

Sincerely,
McAfee, Inc

CC
Reseller SHI International
Distributor Ingram Micro Inc

Welcome to McAfee Gold Technical Support

McAfee® Gold Technical Support options help you make the most of your investment in McAfee security products on a global scale. Gold Technical Support provides you with support solutions and options that are in line with the McAfee security risk management framework. You'll receive global technical support to help you install your McAfee solutions and ensure that they're working properly, so that all of your locations worldwide stay protected. You will also get access to a variety of other services that are valuable throughout the life of your products.

Summary of Gold Technical Support benefits

Product updates/upgrades

- Staying secure, as the latest versions of your products are included with Gold Technical Support
- Protection from the latest threats with daily updates of anti-virus signature files

Online services

- Online KnowledgeBase for easy access to solutions
- McAfee Virtual Technician to automatically resolve many common issues
- Chat and web support for opening and monitoring cases
- Online documentation and FAQs for each product
- Video tutorials showing product demonstrations and configuration walkthroughs

Telephone access to skilled technicians

- Support that is available 24/7, whenever a problem or outbreak may occur
- Unlimited number of calls to McAfee Technical Support with no need for named contacts
- Regular updates on the status of open cases
- Support technicians who are certified with high-skill security qualifications
- Remote debugging and re-configuration tools for rapid fault resolution
- Support in 13 languages

Product evaluations

- Online McAfee Global Solutions Lab to test upgrades, new products, and new configurations
- Free trials of new products available for download
- New feature requests for enhancements to products

Outbreak analysis

- Submit spam or virus samples for analysis

Information

- New threat notification
- New update notification
- Notification of changes in open support service requests

Best regards,
The McAfee Gold Technical Support Management Team

Getting Started

As a new customer, you may wish to print this guide and forward it to colleagues who might require support under your support contract.

Accessing Gold Technical Support

The Grant Number

Your McAfee Gold Technical Support Grant Number is your proof of a valid support contract and should be kept in a safe place. If you lose your Grant Number, it may take significantly longer to submit a support call or access online content from the McAfee web site.

If you have non-technical questions regarding your contract, you can contact Customer Service via telephone or online submission, or review the most common customer issues at http://www.mcafee.com/us/medium/support/customer_service/top_issues.html

Staying up to date

As part of the Gold Technical Support contract, you are entitled to the latest versions of your McAfee products. Those products should be upgraded as quickly as possible to ensure that systems have the maximum level of protection. For anti-virus products, it is also necessary to download the latest malware signature (DAT) files. Information about updating and upgrading your software can be found in the **Product upgrades** and **Product updates** section of this document.

Due to the ever-evolving threats in today's networking environment, McAfee recommends that you deploy the latest versions of software. The **End-of-life** section of this document tells you where you can go to find out when support will end on previous versions of McAfee's products.

Please also ensure that the number of nodes covered by the Grant Number correctly matches the number of nodes on which you are deploying the software, as failing to do this could result in a violation of your McAfee contract.

Maximizing Your Security

Due to the ever-evolving threat from attack and data loss, McAfee is constantly enhancing its products to ensure that you receive the maximum protection. Staying up to date with the latest products also minimizes the potential of encountering an issue that has already been addressed in a later version. We understand that customers need to be very comfortable with product enhancements and so we deliver tools such as the Global Solutions Lab to walk through an installation or upgrade in a standalone environment before deploying in a live network.

Product downloads and upgrades

Gold Technical Support customers may download the latest versions of the software they have purchased, and see which have active Gold Technical Support. This service is included with your support contract and provides maximum security for systems by providing protection from the very latest threats.

You can check for available software at https://secure.nai.com/apps/downloads/my_products/login.asp. Entering a valid Grant Number at this site will display the software entitled to support under that contract, which can then be downloaded for installation.

Customers who have purchased McAfee Total Protection Service solutions can use their registration email address and the password they were sent with their welcome letter to download their products directly from the McAfee SecurityCenter at https://www.mcafeeasap.com/intl/EN/asp_home/myaccount.asp

Specific instructions for deploying your product can be found in the McAfee KnowledgeBase, along with video tutorials that provide a step-by-step walkthrough of the procedure.

An example video can be seen at http://knowledge.mcafee.com/solution/mcafee/tutorials/lepolepo_3_5_rev_vse8_checkin_w_audio.html

Product updates

McAfee Avert® Labs is the top-ranked anti-virus research center in the world, and employs researchers in 16 countries. The primary responsibility of Avert Labs is to support the computing public and McAfee customers. We help users work securely by researching new threats and proactively identifying threats that may arise in the future.

As part of McAfee's commitment to minimizing the threat of attack to its customers, Avert Labs produce daily updates covering the latest virus outbreaks. With widespread outbreaks, emergency DAT files are created and posted to provide rapid protection from these threats.

Sign up for daily DAT notifications at http://vil.nai.com/vil/signup_dat_notification.aspx

Automatic updates with McAfee ePolicy Orchestrator or McAfee ProtectionPilot

For large network deployments, McAfee ePolicy Orchestrator® (ePO™) or McAfee ProtectionPilot™ enable distribution of applications and virus signatures to multiple nodes on the network. These centralized applications are simple to configure and provide an automated solution to updating software.

The instructions for obtaining the latest DAT files and copying them to the Master Repository can be found in the KnowledgeBase at http://knowledge.mcafee.com/SupportSite/search.do?cmd=displayKC&docType=kc&externalId=NAI31632&sliceId=SAL_Public&dialogID=1077249

Once the DAT files have been downloaded to ePO, the updates can then be deployed to the end nodes, with the instructions provided in the following KnowledgeBase article at http://knowledge.mcafee.com/SupportSite/search.do?cmd=displayKC&docType=kc&externalId=NAI31705&sliceId=SAL_Public&dialogID=1465160

Manual updates

There are three types of updates for virus definition files, they can be found in the download section of the ServicePortal at http://www.mcafee.com/apps/downloads/security_updates/dat.asp

SuperDat files

The SuperDat file automates the process of loading the latest virus definitions and scan engines, and is the quickest way to update your system's protection against threats. (The scan engine is the software that is used to analyze application behavior and search for abnormal activity.)

After execution, the SuperDat stops the services, updates the virus definitions, and upgrades the scan engine to the latest version, if needed. After completion, it then restarts the services.

Manual extraction of a DAT file from a SuperDat file can be achieved by creating a new directory and running the SuperDAT file using the /e switch (for example, SuperDat.exe /e)

Daily DAT files

These signature files contain only the latest virus information (with no scan engine) and are updated on a daily basis.

Extra DAT files

If a virus outbreak of a medium or higher risk is detected, then an extra DAT will be generated to rapidly protect customers from the threat. This file will contain just the DAT and no scan engine files.

Definitions of risk levels can be found on the Avert Labs web site at http://www.mcafee.com/us/threat_center/outbreaks/virus_library/risk_assessment.html

Patches and maintenance releases

Product patches and maintenance releases are available only after you have logged into the McAfee ServicePortal at https://mysupport.mcafee.com/service_enulstart.swe

McAfee® My Account : Contact Us Site Help Log Out

Welcome Back! Today is Thursday, December 20, 2007

Service & Support

User Login

*User ID: _____

*Password: _____

☐ Remember my User ID and Password

[Forgot Your Password?](#)

[New User](#)

Announcements

Technology Preview: Engine Component Updates
On December 6th, 2007, the 5201 Engine update will provide new functionality for updating the Engine. This update will only be available through the McAfee ServicePortal. For more information, please see article 414330.

NEW McAfee Support Center opening in Shanghai, China
McAfee is launching a new Technical Support center in the North Asia region to optimize and improve our Service quality in localized languages for Taiwan, Korean and Mandarin. The support center will launch in China on December 3rd and in Korea, Taiwan and Hong Kong on December 12th. The technical support numbers can be found on the McAfee Contact Us page at <http://www.mcafee.com/usa/about/contact/index.html>

McAfee ePolicy Orchestrator 4.0 is now available!
Effective September 28, ePolicy Orchestrator 4.0 has officially become available! For important release information, please see article 613547.

View Hot Topics in

Select Language: English

Self-Healing

Run McAfee Virtual Technician
Automatically diagnose and repair common issues

Self-Service

Support by Reading

Search the KnowledgeBase
Search our award-winning knowledgebase to find answers to questions
Product Documentation
Browse Product Guides, Release Notes, and other product literature
Product FAQs
Find answers to frequently asked questions

Support by Seeing

View Tutorials
View video tutorials that address common issues and questions

Support by Doing

Global Support Lab
Configure and walk through common issues in a live test environment

Manage Service Requests

Log on to the ServicePortal to take advantage of the following features for managing your service requests

Check My Open Service Requests
View, update, or chat with a technician about your existing Service Request

Check All Service Requests for My Company
View, update, or chat with a technician about historical and existing Service Requests for your company

Chat with a Technical Support Agent
Interact with a technical support agent immediately

Submit a Service Request
Get fast, convenient support for products

Once you are logged into the ServicePortal, click the **Download Software Updates** link on the main page to see the list of product patches and a link to other product updates

Available patches are listed in alphabetical order, so it may be necessary to click on the right-facing arrow to advance through the list of patches. Once you have advanced through several screens of the patches, it is possible to move backwards by clicking on the left-facing arrow. You can also query for the specific name of a patch that you may have been instructed to download and apply to your environment.

If you do not log into the ServicePortal or do not have a valid Grant registered, none of the available product patches are visible, and you will be directed to the general product downloads area where you can access general product updates and product upgrades.

Notifications

As a McAfee customer, you can receive the benefits of McAfee Avert Labs to help you maintain the highest possible level of security. McAfee Avert Labs has over 100 dedicated researchers in 14 countries to continuously monitor the latest threats and provide remediation, helping you stay ahead of the latest threats and respond quickly to emergencies.

McAfee Threat Center

The McAfee Threat Center provides one location that contains a comprehensive list of top vulnerabilities and threats. It also contains links to useful tools for virus removal and McAfee Foundstone® tools that can simulate a vulnerable site to highlight common weaknesses. Visit the McAfee Threat Center at http://www.mcafee.com/us/threat_center/default.asp.

Included on the McAfee Threat Center are

- **Sage journal**—McAfee Avert Labs' security journal providing insights into future security threats
- **McAfee AudioParasitics**—Podcasts on the latest threats
- **Avert blog**—Blogs from McAfee malware researchers
- **Current malware and vulnerability descriptions**—Rankings on the latest threats

McAfee Avert Labs Threat News

McAfee Avert Labs Threat News is an email notification to inform subscribers of the latest information regarding threats that reach Low-Profiled, Medium, Medium-On-Watch, High, or High-Outbreak assessment levels.

Sign up for Avert Labs Threat News at http://vil.nai.com/vil/join_list.aspx.

Details on the classification of threat levels can be found at http://www.mcafee.com/us/threat_center/outbreaks/virus_library/risk_assessment.html.

McAfee Avert Labs Security Advisories

McAfee Avert Labs Security Advisories are a notification service backed by our global research team. These Security Advisories map high-profile threats to the McAfee technologies that protect your environment.

Sign up for Avert Labs Security Advisories at http://www.mcafee.com/us/threat_center/securityadvisory/signup.aspx.

McAfee Avert Labs DAT notification service

Every Monday through Friday, McAfee Avert Labs posts the latest DATs to ensure that your product contains the most up-to-date detection and repair capabilities. As a subscriber to this service, you will receive an email from Avert Labs informing you that the DATs are ready to download. In the event a security threat is discovered and Avert Labs assigns a risk assessment to the threat that is Medium or above, Avert Labs will post the DATs and notify you of the emergency DAT posting.

Sign up for the Avert Labs DAT notification service at http://vil.nai.com/vil/signup_DAT_notification.aspx.

Tools and Resources

McAfee provides a wide range of tools and resources to ensure that your problems will be resolved as quickly as possible. These tools include automated applications that check to make sure that your products have been installed correctly, as well as access to a skilled technician any time of the day or night as needed.

The McAfee ServicePortal (<http://mysupport.mcafee.com>) provides a comprehensive, searchable collection of support tools with centralized access to McAfee's library of technical information, product documentation, daily DATs, signature files, agent files, product updates, and product upgrades.

McAfee

Threat Center Insert help? Support United States English

Home and Home Office Small Business Medium Business Partners

Home > Large Enterprises Rate this page 2

Enterprise Support

At McAfee, we understand that your business is critical. That's why we offer a range of services to help you protect your business. Our Enterprise Support team is available around the clock to help you with any technical issues you may encounter. We also offer a range of services to help you protect your business, including threat intelligence, incident response, and forensic analysis. For more information, contact your account manager or visit our Enterprise Support page.

Customer Service

Have questions about product registration, licenses, and grant numbers? Want to share your feedback or comments about our products and services? Our Customer Service department is there to help.

Register your product

Register your software today! Stay informed about product updates and upgrades, and get prompt technical support.

- Product Registration

Contact Customer Service

We'll answer all your customer service questions.

- Most common customer issues
- Maintenance policy
- Product end of life
- Contact Us

Licensing

The McAfee Protect Plus Program provides customers of any size unmatched procurement flexibility and value when purchasing McAfee software and hardware (appliance) solutions.

- More

Technical Support

A Support Solution for Every Customer

Our global team of more than 1,000 support professionals and 200 threat researchers are available around the clock to help millions of corporate and consumer customers feel confident about their security coverage. With our comprehensive and flexible support portfolio, you define and select the offerings that best meet your needs.

Learn more about McAfee's comprehensive and flexible portfolio of Technical Support and Hardware programs.

- More
- Gold Support: Our standard 24/7 support offering
- Platinum Support: Designed for organizations with up to 75,000 nodes
- Platinum Select Support: Global support for enterprises with more than 75,000 nodes

Self-Help Tools and Technologies

For technical questions and access to free knowledge search of solutions, manuals and FAQs, and the Technical Support ServicePortal.

KnowledgeBase Search

Access FAQs, product documentation, and KnowledgeBase solutions.

- Knowledge search

Technical Support ServicePortal

Help yourself by logging in or registering for access to our award-winning ServicePortal, which offers a vibrant KnowledgeBase, simple-to-understand video tutorials, and other self-help tools.

[Corporate technical support](#)

McAfee Global Solutions Lab

The Global Solutions Lab gives you hands-on access to McAfee products anywhere in the world. Secure Internet connectivity provides access to your lab environment without the need to purchase or transport products to your facilities.

- More

Free Tools

- Am I Protected? Find out if your McAfee security software is up to date
- View all free tools now

Product Enhancement

- Submit product enhancement requests

Non-technical support


Available on this page are links to Customer Service for inquiries that are not of a technical nature, such as recalling a forgotten Grant Number or licensing queries.


Technical Support KnowledgeBase


The KnowledgeBase contains over 10,000 articles and provides a quick and easy way to find resolutions to issues. Included in the KnowledgeBase are quick links to top searches, hot topics, recently added content, and common issues. The search engine provides resolution flows to refine search criteria. The KnowledgeBase articles themselves provide text-based, video, and real environments within the Global Solutions Lab.

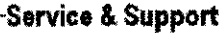
Technical Support


Selecting the Technical Support option provides full access to all McAfee support solutions and tools to resolve issues as quickly as possible.


[My Account](#) [Contact Us](#) [Site Help](#) [Log Out](#)









User Login


*User ID:

*Password:

☐ Remember my User ID and Password

[Forgot Your Password?](#)

[New User](#)



Addition of updates

Technology Preview: Engine Component Updates


On December 6th, 2007, the 5201 Engine update will provide new functionality for updating the Engine. This update will only be available through the McAfee ServicePortal. For more information, please see article #14030.

NEW McAfee Support Center opening in Shanghai, China

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Support by Seeing

View Tutorials. View video tutorials that address common issues and questions.

Support by Doing

Download Software Updates. Obtain the latest antivirus definitions, product security updates and product versions. To get product patches and maintenance releases you must be logged on to the ServicePortal. Global Support Lab. Configure and walk through common issues in a live test environment.



Interactive Support

Manage Service Requests

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- Chat with a Technical Support Agent**
Interact with a technical support agent immediately.
- Submit a Service Request**
Get fast, convenient support for products.



View Hot Topics In

Select Language:

English

To gain the maximum benefit, users should log into the ServicePortal using the navigation pane on the left-hand side of the screen

Creating an account

New users can create a ServicePortal account using the link provided. You will be prompted for your name, email address, Grant Number, and preferred language.

Please note that your email address domain name (XXX@mcafee.com) should match all other users registered with that Grant Number. If you need to register with a different domain name, please contact Customer Service. (Passwords need to include uppercase characters, numbers, and at least one special character.)

Self-healing

One of the quickest ways to resolve a technical problem is to use the McAfee Virtual Technician (MVT). This is a web-based automated tool designed to determine if your McAfee products are installed, updated, and working correctly. An easy-to-follow interface allows for a seamless experience. Issues are proactively diagnosed and resolved where appropriate. For more information, please see the **McAfee Virtual Technician** section of this document.

Self-service

To aid our customers in increasing their knowledge and ability to rectify issues themselves, McAfee provides a holistic environment targeted at reading, seeing, and doing.

Support by reading

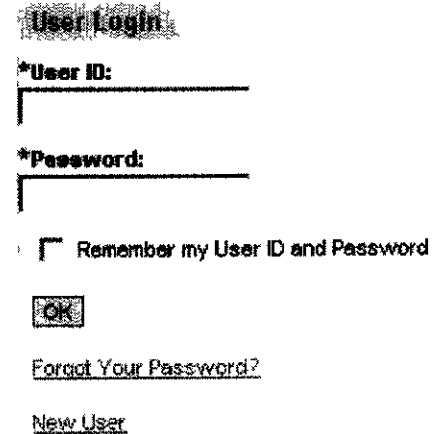
Quick links to KnowledgeBase articles, product documentation, and frequently asked questions (FAQs) are available to all users; the Attack Encyclopedia is also available to registered customers.

Support by seeing

You can view video tutorials on product installation and configuration that illustrate some of the top technical issues related to McAfee products. A step-by-step approach is provided, visually capturing the screen during the process while a human voice explains each step for better understanding and faster problem resolution.

Support by doing

As a registered customer, you can download software updates, daily DATs, signature files, and agent files to ensure that your products are protected from the latest threats. Users can also visit the Global Solutions Lab for a live test environment, allowing pre-deployment testing of product installations and upgrades.



The screenshot shows the 'User Login' section of the ServicePortal. It includes a title bar with 'User Login' and a close button. Below the title bar are two input fields: '*User ID:' and '*Password:'. There is a checkbox labeled 'Remember my User ID and Password' and an 'OK' button. At the bottom of the form are two links: 'Forgot Your Password?' and 'New User'.

Interactive support

If our self-support options are unsuccessful at resolving your issue, you can submit a service request, or you can view previously logged requests to monitor resolution progress and history

Features of the system allow you to

- Set a severity level upon creation
- Include attachments
- Update requests with comments
- Resolve high-priority issues through live chat with an agent
- Receive proactive email notifications on open service requests
- Change email settings and update account information in a user profile

Hot topics

Search and view hot topics and common tasks localized in 13 languages. Links to the top-ten most commonly asked questions are displayed on the search page and are useful for quickly receiving information about a widespread virus outbreak, any emerging issues on the rise, or common tasks such as how to download a patch or how to upgrade a particular product

Hot topics and common tasks are localized in the following languages *

- Dutch
- English
- French
- German
- Italian
- Japanese
- Korean
- Mandarin (Chinese Simplified UTF-8)
- Portuguese (Brazil)
- Spanish
- Swedish

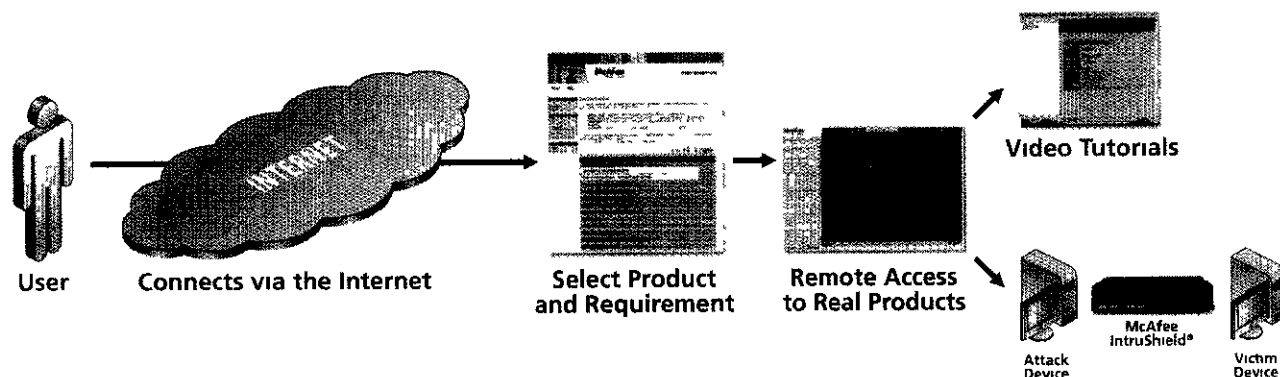
*All localization is provided on a commercially reasonable basis

Support Tools

McAfee Global Solutions Lab

The McAfee Global Solutions Lab provides customers with hands-on access to real environments containing McAfee's products at the click of a mouse. The Global Solutions Lab provides the perfect test environment to try out new functionality and to evaluate the upgrade process from one version of product to the next.

Simply log on at www.mcafee.com/gsl



The Global Solutions Lab infrastructure includes McAfee's server- and appliance-based products, along with attack simulation tools to see actual products in action.

Upgrade environments

Walk through a product upgrade in a clean and contained environment, allowing for product familiarization and risk mitigation before deploying in a live environment.

Installation environments

Try out a product installation in a safe and reproducible environment, knowing that any major mistakes can be resolved simply by closing down the environment and starting again.

Demonstration environments

Gain immediate access to preconfigured products quickly, showing a product's full benefits from centralized management to defending against attacks and vulnerabilities.

Video tutorials

View video tutorials that are included with each environment within the Global Solutions Lab. There are two main videos available. The first is a high-level overview of the solution, the second is a detailed step-by-step walkthrough showing the configuration of a product, including narration as to why options were chosen and what other options do.

Registering

New users should quickly register using their email address at <http://mcafee.gsl.netexam.com/registration.asp>

Once you have registered and logged in, you will gain access to a full range of McAfee products and environments, depending on your needs.

Deployment Assistance Program

To aid customers and McAfee partners in the limited installation and evaluation of new appliances, McAfee offers the Deployment Assistance Program (DAP).

A McAfee Product Specialist is assigned to remotely support you and your organization. The assigned specialist is selected from our highly skilled and certified team based on their product expertise. You can rest assured you are dealing with a product expert.

The Product Specialist will work with you to schedule the deployment at your convenience. The Product Specialist will remotely connect to your site and:

- Assist with the installation
- Deliver configuration training
- Share best practices
- Advise on system tuning tips
- Much more

Deployment Assistance is available for the following McAfee products:

- McAfee Messaging and Web Security (formerly McAfee Secure Content Management)
- McAfee Foundstone FS1000
- McAfee IntruShield®

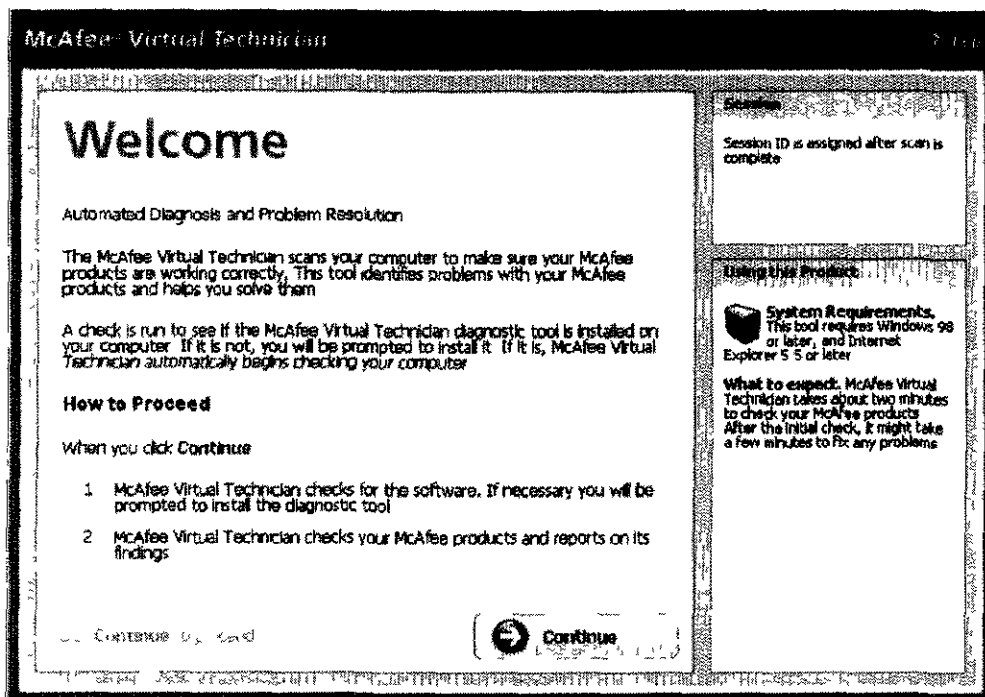
For additional information on the DAP, please contact your McAfee sales account manager or channel partner.

Getting Help

McAfee Virtual Technician

McAfee recommends that customers with product issues first run the McAfee Virtual Technician (MVT), as almost half of issues can be resolved using this tool. The MVT can be found on McAfee ServicePortal or at <http://mvt.mcafee.com>.

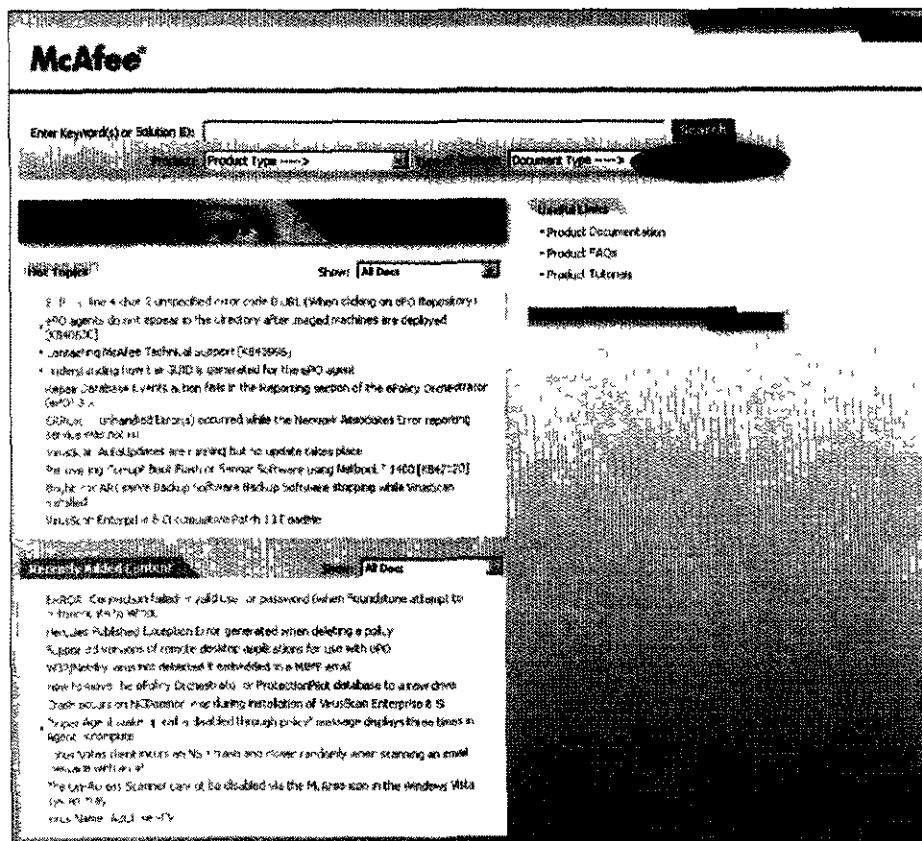
The MVT will scan the computer to detect if any commonly occurring problems are happening on your system. If problems are detected, the MVT asks if you would like it to repair the problem.



Included within the MVT is the Am I Up-To-Date? Tool, which checks to see if the latest version of the product is installed and if you are protected against the latest threats. The MVT is presently available in English, Spanish, German, French, and Japanese.

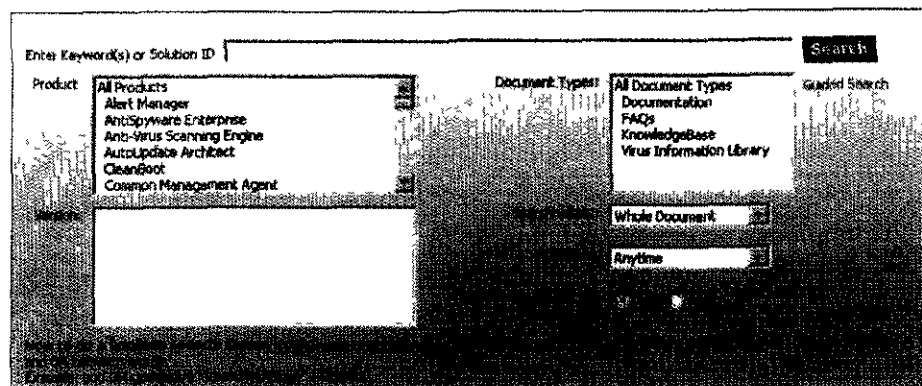
Searching the KnowledgeBase

By clicking on the **Search the KnowledgeBase** link, you can query over 10,000 articles to learn about products and find solutions to issues. This search can then launch a guided or advanced search. This page also contains links to recently added content and "what's popular."



Advanced search

The advanced search option allows keywords to be searched in different fields. These include product name and version, document type, and heading or body of the text. You can also search by the date a document was posted.



Requesting Technical Help

McAfee offers three (3) main mechanisms for requesting help on technical issues

- Chat support (with remote assistance)
- ServicePortal submission
- Phone support

Before requesting help

To help us resolve your issue as quickly as possible, please ensure that you have the following information

- Technical Support Grant Number
- Geographic location of the software installation
- Detailed description of the problems or errors
- Description of the hardware that the software is installed on, including the serial number or service tag where applicable (hardware must meet published McAfee specifications)
- Name and versions of any operating system, network, and software running with the McAfee software, including patches and fixes

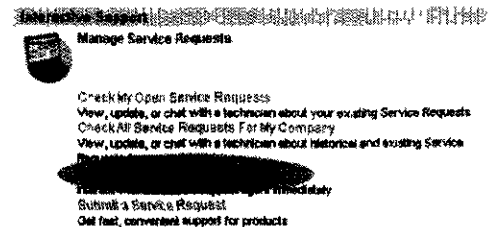
Chat support

Chat support is found by logging into the ServicePortal and selecting from the options menu under **Interactive Support: Manage Service Requests** on the lower portion of the page

Chat support has two main benefits

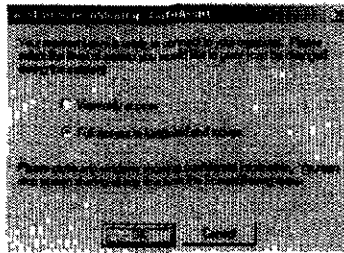
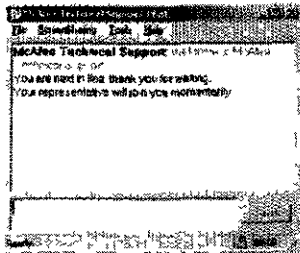
- Quick and easy feedback on status updates
- Interactive problem solving

One of McAfee's key innovations in security support is providing live online chat with technicians. Not only can the status and follow-up on existing cases be made, but this is also an excellent way to submit a new service request. Presently chat support is only offered in English.



Remote control/assistance

With your permission, McAfee engineers can open a remote console to view your desktop and better understand the issue. In cases where customers are interested in being walked through a solution, the McAfee engineer can be given further rights to take control of the remote desktop and show the user the solution.



Once a request has been submitted, a chat window opens and gives a status on where you are in the queue. The chat window allows you to discuss your issue with a technician, and it also allows you to send files to the engineer.

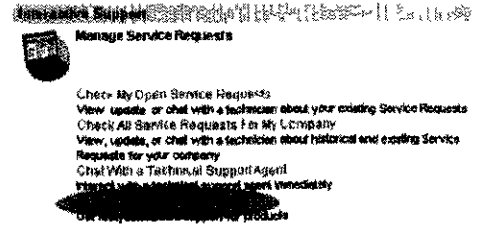
If it is acceptable to your organization's security policy, McAfee engineers have the ability to share your screen to enable us to better diagnose your issue.

Technical Support ServicePortal service request submission

To submit a service request using the Technical Support ServicePortal, you must be logged in and select **Interactive Support: Manage Service Requests** on the lower portion of the page

Please note that ServicePortal submissions are for lower-priority requests and customers with critical issues should use phone or chat support

To create a new service request, complete all of the required fields by entering the issue details. The more information provided, the better McAfee Technical Support will be able to assist in finding a solution



Phone support

Included in your Gold Technical Support contract is telephone access to technical support 24 hours a day, 365 days a year. This service is provided in local languages (languages are provided on a commercially reasonable basis during business hours, English at other times)

Languages supported

- Cantonese
- Dutch
- English
- French (European and Canadian)
- German
- Italian
- Japanese
- Korean
- Mandarin
- Portuguese (Latin American)
- Spanish (European)
- Spanish (Latin American)
- Swedish
- Thai

McAfee

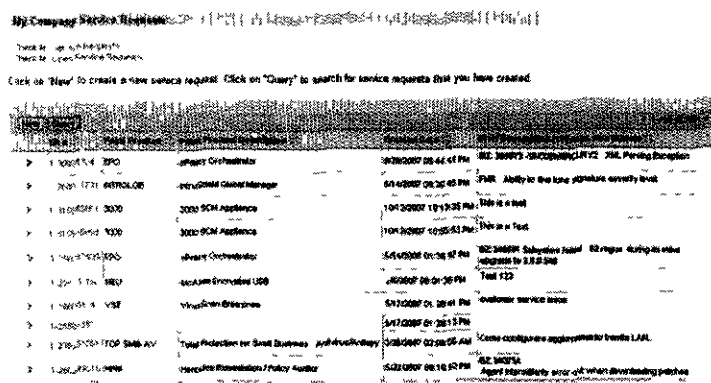
Toll-free numbers (where available) can be found in the **Additional Gold Technical Support Contact Information** section at the end of this document, or online at <http://www.mcafee.com/us/about/contact/index.html>

On opening a new service request, you will be given a service request number that will allow you to track the status of your issue either from the ServicePortal, via chat or by phone. Please make a note of this service request number, as it will significantly speed up our ability to respond to any future queries you have regarding your issue.

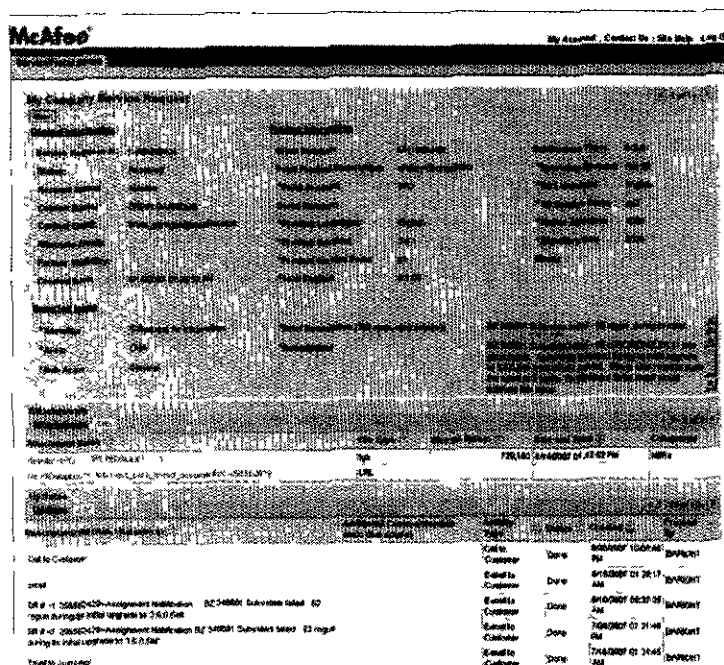
Tracking service requests

Online tracking

The status of new service requests and previous case histories can be tracked online from the ServicePortal. Once logged on, select **Interactive Support: Manage Service Requests** on the lower portion of the page. The **Check My Open Service Requests** link will list all of the cases that you have logged with McAfee Technical Support that are currently open and active.



Details of specific service requests can be viewed by clicking on the desired case from the status screen



Updates are visible in the **Updates** section, and you can add information that may help McAfee resolve your issue. You can also upload attachments such as log files and network diagrams in the Attachments section of the service request.

Malware Identification

If you suspect that your system has been compromised by a virus, it is recommended that you submit the infected file for verification.

Submitting virus samples

If you believe that your computers have been infected with a virus but the virus is not being detected by a McAfee product, you can submit a sample for analysis by McAfee's Avert Labs response team at <http://vil.nai.com/vil/submit-sample.aspx>.

WebImmune is the preferred method to submit samples to Avert Labs, as it provides the fastest turnaround time on sample reviews and provides historical information of all samples that you have submitted. By accessing the WebImmune web site (<http://www.webimmune.net>) and creating a free account, you will be able to upload files directly to Avert Lab's automated systems for review. If the automated system is unable to determine that a threat exists, then the issue will be escalated to Avert Labs analysts.

More information about WebImmune can be found at <https://www.webimmune.net/faq.aspx>.

WebImmune was the first Internet virus security scanner that resides on the web. It is available 24/7/365 and enables you to receive information about your files, including solutions and real-time fixes, if required.

When you submit a sample to WebImmune, you will get one of the following four responses:

- This is in the current DAT and you should update to the latest DAT files.
- This is a known threat, not in the current DAT set, and an extra DAT has been created.
- This is not a known threat and has been escalated to a researcher within Avert Labs.
- This is a known clean file.

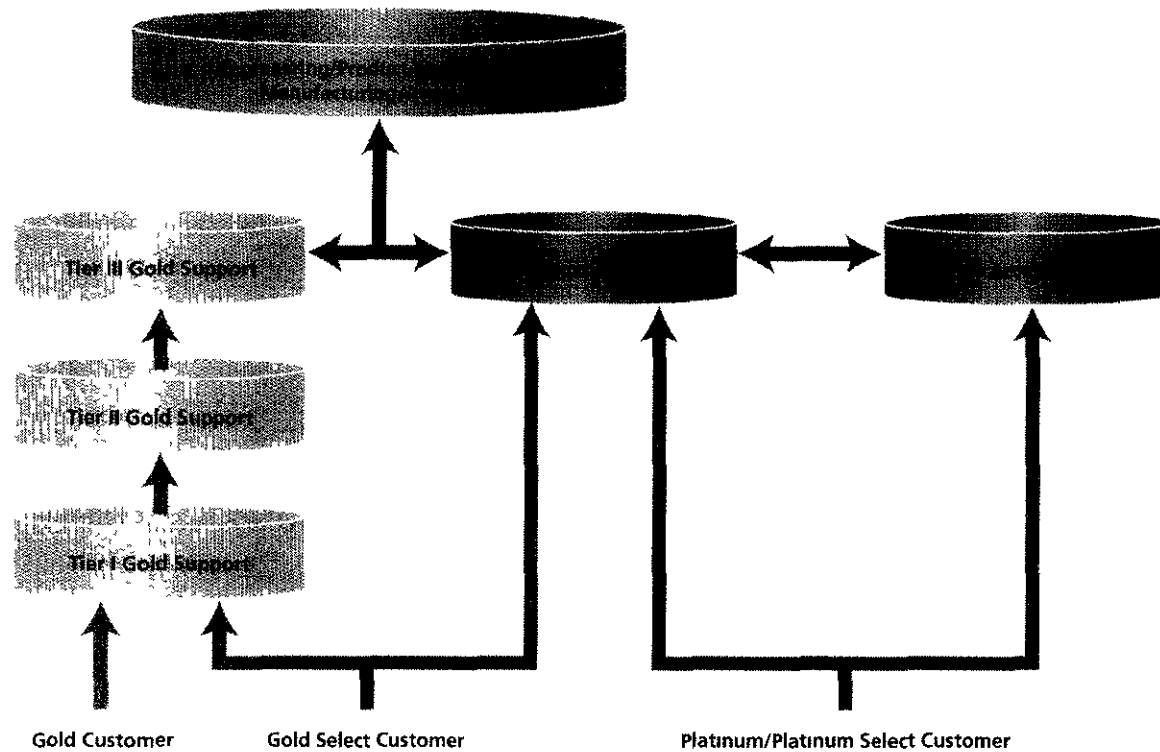
Detection of an infected file

If your file is infected with a virus, it is recommended that you submit a case to Technical Support and state the WebImmune ID number. McAfee Technical Support and the Avert Labs team will then work together to assist in identifying suspicious, malicious, or offending processes through data collection, customer conference calls, and information sharing across support levels and Avert Labs levels.

Response Charter

Gold Technical Support customer calls are initiated at the Tier I support level and are assigned a service request number to manage the resolution of the issue. Every attempt is made to resolve the customer issue. Unresolved customer issues are evaluated based on severity and priority of resolution. Based on this information, they are assigned an impact level value.

If tier resources have been exhausted or the issue is assigned a high-impact level, it is escalated to successive tiers as needed for resolution. Each tier in the McAfee support organization will use all available resources to resolve the customer issue. These processes apply to all service requests that are escalated within the McAfee Technical Support organization.



Escalation and response times

Depending on the severity level, the McAfee response charter sets out clear guidelines as to how frequently you'll be contacted by our technicians about the status of a service request. The charter also provides the maximum duration a service request can be open before it is automatically escalated to the next tier.

Severity	Tier I Response	Tier I Escalation to Tier II	Tier II Escalation to Tier III	Tier III Tier III Escalation to Dev	Status Updates
1 Business has stopped	Immediate	30 minutes	30 minutes	4 hours	Continuous phone bridge
2 Business is severely impeded	Immediate	2 hours	2 hours	6 hours	Hourly
3 Business impeded but functioning	Immediate	3 days	5 days	5 days	Daily
4 Business not affected, symptoms exist	Immediate	10 days	15 days	25 days	Weekly
5 Request for information	Immediate	15 days	20 days	30 days	Every two weeks

Escalation requirements

In the event that your service request needs to be escalated within McAfee Technical Support, a Minimum Escalation Requirements Tool (MERTool) will need to be used to gather the required log files for escalation. The support technician may also need to gather further details on your installation.

The information that will be obtained by the MERTool will include an MSD report (or other O/S equivalent), event logs, McAfee registry keys, McAfee log files, and current McAfee EXE files. (This is just a basic range of the types of files that will be obtained.) Once obtained, the tool will create a TGZ (compressed) file, which can then be sent to our technician to analyze or escalate. Please note that on certain issues, a screen shot of the error will also be requested in addition to the MERTool being run.

MERTools are updated regularly. To ensure that the latest copy is used, download a new version every time an escalation is required. MERTools can be found at http://knowledge.mcafee.com/SupportSite/dynamiccontent.do?externalId=NA133333&sliceId=5AL_Public&command=show&forward=nonthreadedKC&kcId=NA133333

Severity definitions

McAfee defines the “severity” of an issue based on how much it impacts your ability to conduct business. A severity code is associated with all service requests, failures, and enhancement requests to indicate the impact and the urgency of the request.

Severity 1—Business has stopped

- Your organization cannot conduct business or business is severely impacted
- The product is not functioning
- Internet connectivity or email flow has stopped
- Your organization is unable to provide available virus protection to the network
- There is no viable workaround for this issue

Severity 2—Business is severely impeded

- Your organization’s business is impeded but can continue to operate
- A major product feature, such as reporting or updating, is not functioning
- There are widespread symptoms across your organization’s infrastructure
- Issues include installation failures, conflicts with major brand software, or specific email flow problems
- Your organization is generally able to provide available virus protection to the network but specific resources cannot be updated

Severity 3—Business is impacted, but your organization can function normally

- Your organization’s ability to conduct business is not affected
- The symptom affects a single machine or isolated parts of the environment
- Specific functionality is not working

Severity 4—Business is not affected, but there are noticeable problems

- Your organization’s ability to conduct business is not affected
- Symptoms only affect a few machines
- Functionality loss has an easy workaround

Severity 5—You request information or a feature modification request (FMR)

- You request further information
- You request modification to products

Customer Satisfaction

Witness program

McAfee Technical Support strives to provide the best possible service to its customers and has invested in a comprehensive call management tool that enables management and the business excellence team to recover all details regarding a specific case

The Witness tool stores a recording of the data entry as it is entered into our system, including keystrokes and mouse positions, and synchronizes this with the recorded voice or chat call. This information is used to provide feedback to our engineers for training on best practices. Customers who are not satisfied with the way their call has been handled can also request that a manager review their case.

Service request closure survey

Every time a service request is submitted to McAfee, we will track this issue. When the service request is resolved to your satisfaction, we will ask an independent third-party research company (Walker Information, Inc.) to send you a survey to complete. Surveys are available in all languages that McAfee supports.

The information in this survey is totally confidential and will not be passed on to any company outside of McAfee. This information will help us improve the service we offer, and, at the same time, will act as a safeguard to ensure that you are happy with the service that you receive.

The survey process is monitored through a closed-loop process tool that is used to make sure that we are communicating with customers who have asked for further communication from our management team.

Metrics and responses from these surveys are analyzed weekly and feedback is provided to support management, product management, engineering, and sales. We implement measurable actions based on key business drivers.

This email will be sent from support@walkerinfo.com and will reference "McAfee, Inc., Support Evaluation" in the subject field.

Feedback on this document

If you would like to see additional information included in this guide or you discover any errors, please contact us at customer_feedback@mcafee.com. We welcome your feedback!

Useful Information

End-of-life policy for commercial products

To make sure that we're delivering the most innovative and cost-effective products to customers, we may periodically choose to discontinue specific products.

Some of the reasons for discontinuing products are:

- New technology allows for increased functionality and economy
- A product has reached the end of its natural life cycle
- There has been very low customer demand for the product and supporting it is not an effective use of development resources

McAfee product management establishes product end of life to clearly outline the level of support a product will receive as it moves through its life cycle. We aim to set expectations and keep customers informed about the level of support they can expect to receive.

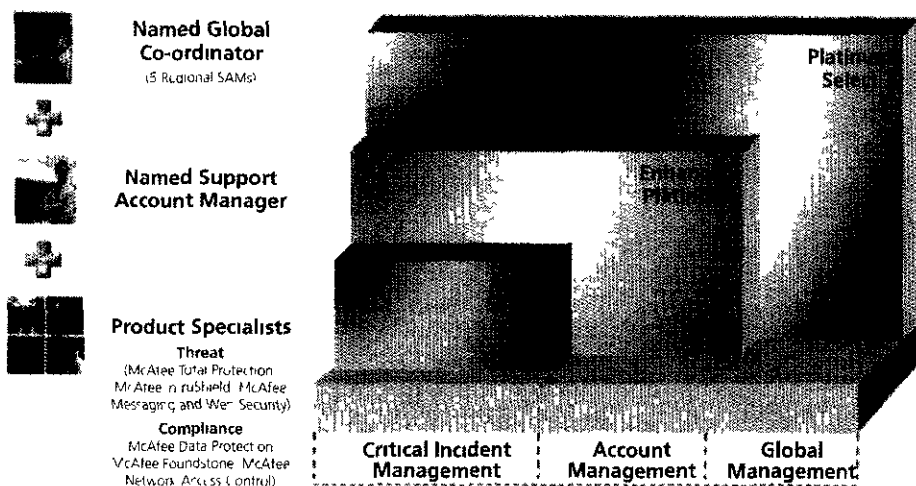
When product end of sale is announced, a transition plan for customers will be included. The product then begins end-of-full-service support and end-of-life transition periods. We recommend that you move to a new product, a recommended alternative product, or custom support. During the end-of-life period, McAfee will meet existing customer support agreements.

All end-of-life, end-of-sale, and end-of-full-service support information will be posted on the McAfee Technical Support Online ServicePortal web site

The McAfee end-of-life terms and conditions can be found at http://www.mcafee.com/common/media/mcafeeb2b/support/terms/Support_Policy-Product_Support_EOL.pdf

A list of supported products and versions can be found at http://www.mcafee.com/us/enterprise/support/customer_service/end_life.html

Additional support options



McAfee Gold Select support offerings

McAfee Gold Select Technical Support

Our entry-level premium support offering provides all of the benefits of Gold Technical Support, and introduces you to McAfee Product Support Specialists who are accustomed to working in corporate enterprise environments. McAfee Gold Select Technical Support quickly aligns you with the proper resource for your product issue on a case-by-case basis. Their expertise and security knowledge ensures that your complex issues are resolved quickly to mitigate risk to your business infrastructures. We protect what you consider valuable.

McAfee Gold Technical Support

You can stay productive and confident by lowering your risk when problems occur and offering stakeholders uninterrupted access to mission-critical systems and applications.

Our McAfee Gold Technical Support premium offering provides the benefits of Gold Select Technical Support, and introduces you to a McAfee Support Account Manager (SAM)—your advocate and single point of contact at McAfee. Your SAM provides personalized product support, solutions planning assistance, proactive advice, and direct intercession on your behalf, while leveraging the proper McAfee Product Specialist for the fastest possible resolution to complex technical issues.

McAfee Platinum Select Technical Support

Our McAfee Platinum Select Technical Support offering provides the benefits of Platinum Technical Support, on a global scale, for all of your McAfee solutions. With SAMs assigned to support your business worldwide, in locations suitable to you, we provide you with coordinated account management, solutions-planning assistance, proactive advice, and direct intercession on your behalf.

By leveraging our support Product Specialists worldwide, we resolve issues faster, any time, anywhere. We will provide you with complete product, technical, and problem-solving expertise when and where you need it.

McAfee Security Alerting Service (MSAS)

McAfee Security Alerting Service (MSAS) is a proactive alerting tool that notifies you of viruses and vulnerabilities as they arise, as well as product patches or upgrades as they become available. As a new threat assessment arises, or as a new improvement is made to an existing McAfee solution, MSAS sends timely and active intelligence to the right person or people—on the communications device(s) of their choice.

Additional information on MSAS can be found in the McAfee Technical Support ServicePortal at https://mysupport.mcafee.com/eservice_enr/

To purchase additional support options, please contact your authorized McAfee reseller or McAfee sales representative.

McAfee Professional Services (training and consulting)

In addition to our Technical Support services, McAfee offers comprehensive professional services around the globe. The goal of McAfee's Professional Services organization is to ensure, via delivery of consulting and education services, that our customers derive maximum benefits and return on investment (ROI) from the successful and efficient deployment of our technology.

Our education services provide training in product installation, configuration and administration, analysis, and troubleshooting. Through the provision of classroom training, custom onsite training, and consultancy, our aim is to facilitate customers' self-sufficiency with the installation, administration, and upgrade of our products as efficiently and cost-effectively as possible.

For further information please see visit <http://www.mcafeesecurity.com/us/services/home.htm>

Additional Gold Technical Support Contact Information

Please check the McAfee web site at <http://www.mcafee.com/us/about/contact/index.html> for the latest Technical Support telephone numbers

Europe, Middle East, Africa

Country	Technical Support		Customer Services
	Toll Free	Toll Share	Toll Free
Austria	00 800 6247 7463	0810 818 849	00 800 1225 5624
Belgium		07 8250143	
Denmark		70 10 54 40	
Finland		03 039001	
France		08 26020102	
Germany		01805 002380	
Greece	00800 3122 1303	00 44 870 9110010	00 800 3122 1287
Hungary	0680 015021	00 44 870 9110010	0680 015021
Ireland	1800 552190	1850 201 861	1800 552171
Israel	00 800 1225 5624	+44 870 9110010	00 800 1225 5624
Italy	00 800 6247 7463	02 45281511	
Luxembourg		04 0666 15671	
Netherlands		0900 2020546	
Norway		815 00 414	
Poland	00 800 311 1314	00 44 870 9110010	00 800 311 1314
Portugal	00 800 6247 7463	800 831503	00 800 1225 5624
South Africa	0 800 995069	0800 995081	0 800 995054
Spain	00 800 6247 7463	902 196803	00 800 1225 5624
Sweden	020 522829	085 7929008	020 522827
Switzerland	00 800 6247 7463	084 8444002	00 800 1225 5624
Turkey	00 800 3192 9159	00800 31920163	00 800 3192 9147
UK	00 800 6247 7463	0870 9110010	00 800 1225 5624
Other	00 800 6247 7463	0870 9110010	00 800 1225 5624

North America

Country	Technical Support	Customer Services
	Toll Free	Toll Free
USA	1 800 937 2237	1 800 338 8754
Canada (English)		
Canada (French)	1 866 488 8447 (7 00 am to 8 00 pm, Monday through Friday)	

Latin America

Country	Technical Support and Customer Services
	Toll Free
Argentina	0 800 666 0049
Aruba	800 8870 (ask Sprint for 866 804 8783)
Bahamas	866 884 9788
Barbados	866 884 9815
Bermuda	866 884 9817
Brazil	0 800 891 5847
Cayman Islands	866 884 9828
Chile	800 396 900
Colombia	01 800 700 1585
Costa Rica	0 800 013 07551
Dominican Republic	888 751 8133
El Salvador	800 1525 (ask Sprint for 866 804 9042)
Ecuador	(PacifiCell) 1 800 999 171 (ask Sprint for 866 608 6995) (Andinatel) 1 999 171 (ask Sprint for 866 608 6995)
Guatemala	9999 195 (ask Sprint for 866 804 9041)
Honduras	8000 121 (ask Sprint for 866 608 6998)
Jamaica	875 (ask Sprint for 866 884 9838)
Mexico	001 877 404 1360
Netherlands Antilles	(Curacao) 1800 877 8000 (ask Sprint for 866 608 6984) 001 800 745 1111 (ask Sprint for 866 608 6984)
Nicaragua	161 (ask Sprint for 866 608 6997)
Panama	001 800 201 2734
Peru	0 800 52 035
Trinidad, Tobago	800 201 3417
Venezuela	0 800 100 2603

Japan

Country	Technical Support and Customer Services
	Toll Free
Japan	81 (0)3 5428 1620 (9 00 am to 9 00 pm Monday through Friday)

Asia Pacific

Country	Technical Support and Customer Services
	Toll Free
Australia	1800073267 (Technical Support)
China	8008109806 (Consumer)
Hong Kong	800962443 (Technical Support)
	800933298 (Customer Support)
India	1600 22 6275
Indonesia	0018 030 612 102
Korea	0800 065 500
Malaysia	1800813385 (Technical Support)
New Zealand	0800446208 (Technical Support)
Philippines	1800 1612 0116
Singapore	8001301587 (Technical Support)
Taiwan	0800666227 (Customer Support)
Thailand	0018 00 612 1102

* Contact numbers for general customer service and non-technical enquiries about product registration, licenses, grant numbers, and complaints

APAC—China, Gold Support

Country	Technical Support	Terminating
	Toll Free	
China	800 810 6030 corporate customer service	8008107030 corporate customer service
Hong Kong	800 962 443 corporate customer service	800933298 corporate customer service
Taiwan	800 666 227 corporate customer service	0801232349 corporate customer service

McAfee, Inc
 3965 Freedom Circle
 Santa Clara, CA 95054
 888 847 8766
www.mcafee.com

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Galveston County
722 Moody Ave Ste 202
Galveston TX 77550-2317

Grant Number 5105240-NAI
Account Number 694605

Dear Galveston County,

Thank you for purchasing a McAfee product

This Grant Letter contains your official Authorization Grant Number required to download and receive support on your products and constitutes full and complete delivery of your software. Please find below a web link to the terms and conditions applicable to the McAfee products and support services you purchased. Please read carefully through these terms and do not access or download McAfee support or products if you disagree.

Please distribute this important document to individuals within your organization responsible for managing and/or deploying the products described in this Grant Letter.

If your purchase includes McAfee Security-as-a-Service products, please use the following links for instructions on obtaining your software:

<https://kc.mcafee.com/corporate/index?page=content&id=kb51869>

For all of McAfee's other Corporate Products, please use the following link:

<https://kc.mcafee.com/corporate/index?page=content&id=KB56057>

IMPORTANT: Please note that you have purchased this product through our Electronic Software Distribution program; you may only obtain your software through this process. You will not receive any hard copy media of this software unless you have purchased a separate media kit.

If you have purchased McAfee's Hosted Services such as McAfee Security-as-a-Service products, you will receive separate email(s) in addition to this document to complete delivery of your Hosted Services. For McAfee Firewall Enterprise, Web Gateway and Email Gateway purchases, you will also receive a separate license activation communication with instructions on how to activate the product.

If you have any questions about the applicable terms and conditions referenced in this letter, please contact McAfee Customer Service with your grant number. Please use this URL to locate your local phone, e-mail contact and please choose the appropriate Business contact options:
<http://www.mcafee.com/us/about/contact-us.aspx>

McAfee is dedicated to bringing you a family of solutions that deliver unsurpassed network management and security protection. For additional information, please visit our Website at www.mcafee.com, or contact your McAfee authorized reseller or account manager for assistance.

Again, thank you for your purchase.

Sincerely,
McAfee

CC
Reseller: Future Com Ltd
Distributor: Arrow Enterprise Computing Solutions Inc

**McAfee Grant Letter for Galveston County****Letter Status - Final**

IMPORTANT - This Grant Letter provides authorization for your McAfee products and/or support services. **Please retain for your records** Your grant number, noted below, will be requested prior to receiving Support services

Grant Number 5105240-NAI
Account Number 694605

SKU / Description	Quantity	License or Support Term / Support Level	MFG Serial Number / PRODUCT Serial Number	Status
EPAYFM-AA MFE Endpoint Protection - Adv 1YrGL[P+]	1100	OCT/28/11 - OCT/27/12 GOLD		Delivered

This Grant Letter provides you with confirmation of your purchase of McAfee products and/or support services, as well as a means of accessing both an electronic download of the licensed software products and support services

This Grant Letter is incorporated into the license agreement and technical support agreement between McAfee and your organization

The McAfee software is licensed under the terms of the McAfee End User License Agreement ("EULA") which accompanies the software and can be found under www.mcafee.com/eula unless a valid agreement for provision of software exists between you and McAfee

The McAfee Technical Support and Maintenance Terms apply if you have purchased Support, unless you have entered into a valid support agreement with McAfee. Such terms can be found at http://www.mcafee.com/us/support/support_terms_n_conditions.html

The McAfee Hosted Services and Software as a Service (SaaS) offerings are provided under the McAfee Software SaaS Agreement, unless you have entered into a valid agreement with McAfee for SaaS. The SaaS Agreement can be found at http://www.mcafeeasap.com/sc/myaccount/NewUserLicAgreement_SaaS.aspx

IF YOU DO NOT AGREE TO THESE TERMS,

- * DO NOT DOWNLOAD, INSTALL, COPY, ACCESS, OR USE THE SOFTWARE OR SERVICE, AND
 - * DO NOT ACCESS OR USE THE SUPPORT SERVICES
- PROMPTLY CONTACT MCAFEE CUSTOMER SERVICE WITH YOUR GRANT NUMBER. PLEASE USE THIS URL TO LOCATE YOUR LOCAL PHONE AND E-MAIL CONTACT <http://www.mcafee.com/us/about/contact-us.aspx>

AGENDA

ITEM

#10



THE COUNTY OF GALVESTON

RUFUS G. CROWDER, CPPB
PURCHASING AGENT

COUNTY COURTHOUSE
722 Moody (21st Street)
Fifth (5th) Floor
GALVESTON, TEXAS 77550
(409) 770-5371

GWEN MCLAREN, CPPB
ASST. PURCHASING AGENT

November 18, 2011

Honorable County Judge
And Commissioners' Court
County Courthouse
Galveston, Texas

Re Request authorization to Advertise for an RFP to acquire Salad Bar Services

Gentlemen,

It is requested that the Commissioners' Court authorize the Purchasing Agent to issue an RFP to acquire salad bar services

Your consideration in this matter will be greatly appreciated

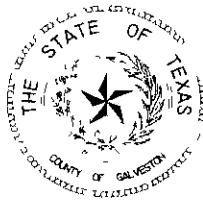
Respectfully submitted,

Rufus G. Crowder, CPPB
Purchasing Agent
County of Galveston

AGENDA

ITEM

#11a



THE COUNTY OF GALVESTON

RUFUS G. CROWDER, CPPB
PURCHASING AGENT

COUNTY COURTHOUSE
722 Moody (21st Street)
Fifth (5th) Floor
GALVESTON, TEXAS 77550
(409) 770-5371

GWEN MCLAREN, CPPB
ASST. PURCHASING AGENT

November 15, 2011

Honorable County Judge
And Commissioners' Court
County Courthouse
Galveston, Texas

Re: Bid #B112008, Recycled Crushed Concrete

Gentlemen,

The contract associated with Bid #B112008, Recycled Crushed Concrete is scheduled for its first extension on January 19, 2012.

It is requested that this contract be cancelled and authorization be granted to the Purchasing Agent to re-bid this service.

Your consideration in this matter will be greatly appreciated.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Rufus Crowder", is written over a horizontal line.

Rufus Crowder, CPPB
Assistant Purchasing Agent
County of Galveston

Attachment
/dam

McCullough, Darla

From Harding Layne
Sent Monday, November 07, 2011 12 10 PM
To McCullough, Darla, Sowa, Debbie, Crowder, Rufus
Cc. Altamirano, Rudy
Subject: RE Recycled Crushed Concrete - Extension

Rufus,

Although this is the first extension we may be able to cut the cost with Cherry's new yard in the Freddiesville area now open Prices should be a lot more competitive with 3 major vendors in the County now

Thanks,

Layne Harding
Road Administrator
County of Galveston
office 281-534-4152
fax 409-766-4552
layne.harding@co.galveston.tx.us

From: McCullough, Darla
Sent: Monday, November 07, 2011 11.50 AM
To: Harding.Layne; Sowa, Debbie
Subject: FW Recycled Crushed Concrete - Extension

Layne,

Bid #B112008, Recycled Crushed Concrete is scheduled for its first extension on 1/19/2012 The current vendor is Southern Crushed Concrete, LLC Please send your letter of recommendation of extension to Rufus Crowder as soon as possible (send to me please)

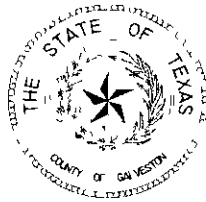
Thank you,

Darla McCullough
Administrative Coordinator/P Card Administrator
Galveston County Purchasing
(409) 770-5373
(409) 621-7987 Fax
Darla.Mccullough@co.galveston.tx.us

AGENDA

ITEM

#12



THE COUNTY OF GALVESTON

RUFUS G. CROWDER, CPPB
PURCHASING AGENT

COUNTY COURTHOUSE
722 Moody (21st Street)
Fifth (5th) Floor
GALVESTON, TEXAS 77550
(409) 770-5371

GWEN MCLAREN, CPPB
ASST. PURCHASING AGENT

November 22, 2011

Honorable County Judge
And Commissioners' Court
County Courthouse
Galveston, Texas

Re Execution of Agreement with Vigilant Video Inc

Gentlemen,

It is requested that authorization be granted to the County Judge to sign a software site license agreement with Vigilant Video, Inc

This agreement is requested by the Sheriff's Office for use by the Auto Crimes Task Force for use in conjunction with the license plate reader system

Your consideration in this matter will be greatly appreciated

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Rufus G. Crowder", is written over a horizontal line.

Rufus G. Crowder, CPPB
Purchasing Agent
County of Galveston

Vigilant Video Law Enforcement Product Software Site License Agreement

This Vigilant Video Software Site License Agreement (the "Agreement") is made and entered into as this 29th Day of November, 2011 (the "Effective Date") by and between **Vigilant Video Inc.**, a Delaware corporation, having its principal place of business at 2021 Las Positas Court Suite # 101, Livermore, CA 94551 ("Vigilant Video") and Galveston County, a political subdivision of the State of Texas acting on behalf of its Sheriff's Office, having its principal place of business at C/O Galveston County Purchasing Department, Galveston County Courthouse, 722 Moody, 5th Floor, Galveston, Texas 77550 ("Licensee")

WHEREAS, Vigilant Video designs, develops and licenses advanced video analytics software technologies for the security and law enforcement markets,

WHEREAS, Licensee desires to license from Vigilant Video the Software Product(s) (as defined below) for itself and Affiliates (as defined below)

THEREFORE, Licensee and Vigilant hereby agree as follows.

Definitions:

"Affiliate(s)" means any member of the Galveston County Auto Crimes Task Force, a consortium of law enforcement agencies who work cooperatively conducting law enforcement activities and County's Technical Support Agents who may also utilize the Software Product(s) (as defined below) Final determination of affiliate approval is left to the sole discretion of Vigilant Video

"Effective Date" means the day this Agreement has been fully executed by duly authorized representatives of both parties

"Software Product(s)" means Vigilant Video's Law Enforcement product family of software product(s) including CarDetector Mobile LPR Edition, CarDetector Fixed LPR Edition, Law Enforcement Archive & Retrieval Network (LEARN) Server, CamSmartz, LineUP and other software applications considered by Vigilant Video to be applicable for the benefit of law enforcement agencies

"Site License" means a non-exclusive, non-transferable, limited term license to install and operate Software Product(s) on to any applicable media without quantity limitation within the Licensee's designated facility for a period of up to one (1) year

"Subscription" means an annual renewal of the Site License held by any Licensee who is in compliance with the terms and conditions of this Agreement

Site License Grant; Duplication and Distribution Rights:

Subject to the terms and conditions of this Agreement, Vigilant Video grants Licensee a Site License Except as expressly permitted by this Agreement, Licensee, any Affiliate or any third party acting on behalf of Licensee shall not copy, modify, distribute, loan, lease, resell, sublicense or otherwise transfer any right in the Software Product(s) Except as expressly permitted by this Agreement, no other rights are granted by implication, estoppels or otherwise

The Licensee is permitted to redistribute the Software Product(s) to Affiliate(s) acting on behalf of Licensee only for the duration of this Site License within the Licensee's designated agency

Affiliate(s) are permitted to use Software Product(s) only for law enforcement or government- approved purposes Use of Software Product(s) for any other purpose (e g , private consultant services) is prohibited

Affiliate(s) who discontinue their association with the Licensee do not have the right to continue using personal copies of the Software Products obtained under this Agreement, nor may such former Affiliate(s) obtain updates of the Software Product(s) from the Licensee However, the Licensee is not under obligation to enforce such compliance by former Affiliate(s) beyond its implementation of restrictions set forth above regarding access to the Software Product(s) by Affiliate(s)

Licensee shall display a full copyright notice and any other notice of use on all copies of the Software Product(s) being redistributed to Affiliate(s) Licensee shall not eliminate, bypass, or in any way alter the copyright screen (also known as the "splash" screen) that may appear when Software Product(s) are first started on any computer Any use or redistribution of Software Product(s) in a manner not explicitly stated in this Agreement, or not agreed to in writing by Vigilant Video is strictly prohibited

Termination:

This Agreement is effective as of the Effective Date until terminated Licensee may terminate this Agreement at any time by notifying Vigilant Video of the termination in writing thirty (30) days prior to the termination and deleting all copies of the Software Product(s) If Licensee terminates its license prior to the end of the licensed year (it being anytime after the Effective Date but prior to the one (1) year anniversary of the Effective Date), Vigilant Video will not refund or prorate any license fees, nor will it reduce or waive any license fees still owed to Vigilant Video by Licensee Upon the effective date of the termination of the Site License, Licensee shall immediately cease any further use of Software Product(s) by itself or its Affiliate(s)

Vigilant Video has the right to terminate this Agreement if Licensee violates any material term or condition of this Agreement, i e failure to pay the License Fee or permitting non Affiliates to utilize the Software Products or to use the Software Products for non-law enforcement purposes non-government approved purposes Upon receipt of Vigilant Video's notice of termination, Licensee shall immediately discontinue all use of Software Product(s) and certify to Vigilant Video that it has returned or destroyed all copies of Software Product(s) in its possession or control

Warranty and Disclaimer:

Vigilant Video warrants that Software Product(s) manufactured by Vigilant Video will be free from "significant" defects during Site License and/or Subscription period then in effect ("Warranty Period") Significant defects are those which impede function of the main delivery modules of Software Product(s) This warranty does not include products not manufactured by Vigilant Video Vigilant Video's obligation to repair or replace any defective Software Product(s) within a maximum of five (5) business days during the Warranty Period shall be Customer's exclusive remedy Vigilant Video shall not be responsible for labor charges for removal or reinstallation of defective software and associated charges for transportation, handling and shipping or loss of products manufactured or supplied by Vigilant Video Licensee and its Affiliates assume the entire risk as to the results and performance of the Software Product(s). Vigilant Video disclaims all warranties, expressed or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose In no event shall Vigilant Video be liable for any damages whatsoever arising out of the use of, or inability to use, the

Software Product(s), except to the extent that such damages are caused by the intentional or negligent act of Vigilant Video, its agents and employees and other third parties acting under the authority or control of Vigilant Video

Under certain circumstances, it may be dangerous to operate a moving vehicle while attempting to operate a touch screen or laptop screen and any of their applications. It is agreed by the Licensee that Licensee's users are instructed to only utilize interface to the licensed software at what time it is safe to do so. Vigilant Video is not liable for any accident caused by a result of distraction using this touch screen while operating a moving vehicle.

Products and Services:

Upon receipt of payment or purchase order of Site License, Vigilant Video will deliver or make available to the Licensee the Software Product(s). Updates, patches and bug fixes of the Software Product(s) will be made available to the Licensee at no additional charge, although charges may be assessed if the Software Product is requested to be delivered on physical media. Vigilant Video will make available throughout the active license period e-mail and fax support to an administrator and support contacts designated by the Licensee, known as Licensee "Technical Support Agents." Under the Site License or Subscription agreement, Affiliates of the Licensee must channel all questions related to the Software Product(s) through the Technical Support Agent(s), the latter of which must make a good-faith effort to answer such questions before submitting a support ticket at www.vigilantvideo.com or sending an email to support@VigilantVideo.com.

Contract Term and Structure:

A fully executed and valid Site License will entitle the Licensee to use of the Software Product(s) any time throughout the active period of this ongoing Site License Agreement, in which to set up and install the Software Product(s) on an unlimited number of media centers within the Licensee's agency. As the Licensee installs additional units of the Software Product(s) and connects them with video cameras, the Licensee will be required to obtain a Camera License Key (CLK) for each installed camera. This is simply done by applying for the CLK by visiting <http://supportforms.vigilantvideo.com/lrf.aspx> and completing the online request form to Vigilant Video technical support. Within two (2) business days, the Licensee Technical Support Agent will receive the requested CLK in a form set to expire on the same date of the Site License expiration. This remains applicable, to any and all subsequent (additional) CLK's issued throughout the active period of this Site License Agreement.

This agreement is automatically renewed upon receipt of Subscription payment, entitling the Licensee to a full replacement set of all previously issued CLK's set to expire one (1) year from the Subscription renewal date. This Agreement will terminate if 1) the Licensee indicates in writing its intent to discontinue its License or 2) Vigilant Video has not received payment for its Subscription fee by the Subscription Fee due date. In either event, Vigilant Video Inc. reserves the right to refrain from issuing replacement CLK's and to restrict access to services that are available to Licensees in good standing. The Software Product(s) will cease to function after the active global license key has expired.

Ownership of Software:

The Software Product is copyrighted by Vigilant Video and remains the property of Vigilant Video. This license is not a sale of the original software or any copy. The Licensee owns the physical media on which the Software Product(s) is installed, but Vigilant Video retains title and ownership of Software Product(s) and all other materials included as part of the Software Product(s).

Site License Fee:

Each Site License fee is based on the total number of sworn officers within the Licensee's and Affiliates' agency(ies) at the time of execution of this Site License Agreement. The Site License allows for Licensee to install an unlimited number of licenses of the Software Product(s) as Licensee sees fit to put to use. A schedule of applicable Site License Fees is shown below.

Law Enforcement Product Family – Site License Fee			
TIER	NUMBER OF SWORN OFFICERS	SITE LICENSE FEE	
Tier 1	0 < Sworn Officers < 100	\$4,500	
Tier 2	101 < Sworn Officers < 250	\$9,000	
Tier 3	251 < Sworn Officers < 500	\$13,500	
Jumbo	501 < Sworn Officers	\$ 27,000	

Subscription Fee:

Each Site License has a Subscription fee due approximately thirty (30) days prior to the expiration of the Site License. The annual Subscription fee enables the Software Product(s) to remain operational for each successive 12 month period, considered active participation of this Site License Agreement, entitles the Licensee to replacement CLK's, and ensures users have access to the latest software versions and associated equipment driver software to allow the Software Product(s) installations to remain current and enable the best possible performance. It is noted that an entity once licensed by the Site License agreement can only utilize active software licensing via the annual subscription license offering.

The Subscription fee is based on the number of current Vigilant Video issued CLK's at the time of subscription fee invoicing, and considered by Vigilant Video as being "in use" during the annual period by the entity in question. A schedule of annual Subscription Fees is shown below.

Law Enforcement Product Family Annual Subscription Fee Schedule				
Tier 1	\$2,500 Base Fee + \$500 X (# of CLK's Issued above and beyond the first 5 CLK's)	Subscription Fee <i>Maximum</i> \$15,750	License <i>Maximum</i> 60 CLK's	
Tier 2	\$2,500 Base Fee + \$500 X (# of CLK's Issued above and beyond the first 5 CLK's)	Subscription Fee <i>Maximum</i> \$45,000	License <i>Maximum</i> 180 CLK's	
Tier 3	\$2,500 Base Fee + \$500 X (# of CLK's Issued above and beyond the first 5 CLK's)	Subscription Fee <i>Maximum</i> \$87,750	License <i>Maximum</i> 300 CLK's	
Jumbo	\$2,500 Base Fee + \$300 X (# of CLK's Issued above and beyond the first 5 CLK's)	Subscription Fee <i>Maximum</i> \$210,000	License <i>Maximum</i> 700 CLK's	

Please Note: Each Tier's Base Fee includes initial 5 CLK's.

Approximately Ninety (90) days prior to the annual license renewal date, Vigilant Video will provide the Licensee an invoice for the next year's Subscription fee. Payment of the Subscription fee is due in accordance with the terms and provisions of what is commonly called the Texas Prompt Payment Act. All Fee(s) are inclusive of any sales, use, value-added or other federal, state or local taxes (including taxes based on Vigilant Video's net income) and Vigilant Video agrees to pay any such tax.

Advanced Subscription Fee Payments:

Vigilant Video will accept advanced subscription fee payments on a case by case basis. In such event where advanced subscription fees are made to Vigilant Video, the licensee shall designate at time of payment if advanced payment(s) are 1) to be considered a general credit toward future fees or 2) to be applied toward fees applicable to specific camera unit 'Systems' operated by the licensee.

General credit advanced payments to Vigilant Video shall be applied in full to each subsequent Subscription Fee invoice until the balance of the credits are reduced to a zero balance. System based advanced credits shall be applied to subsequent Subscription Fees in the amount that entitles the Licensee continued operation of the designated camera unit systems for the following subscription period until the credits are reduced to a zero balance.

Price Adjustment:

Vigilant Video has the right to increase or decrease the annual Subscription fee from year to year. It is noted that in the case of an increase, such increase or decrease shall be no greater than any increases or decreases in the Consumer Price Index. For the purpose of determining the initial amount of such increase or decrease, the All Urban Consumer Price Index published by the Bureau of Labor Statistics of the United States Department of Labor for the year 2011 shall be used as a base period. The annual payment shall be increased or decreased by the percentage that such index for the year 2012 has increased or decreased over the twelve month period of November 1, 2011 through October 31, 2012 up to a maximum percentage adjustment of 10 percent (10%). If Vigilant Video intends to adjust the annual Subscription fee, it must give notice to the Licensee on or before the above stated invoice date pertaining to the upcoming annual Subscription renewal.

Credits:

During the first year of a license or during subsequent year annual Subscriptions, Vigilant Video may, on its own discretion, adjust fees in consideration of credits which Licensee may have earned during participation in approved Vigilant Video marketing programs.

Initiating a Site License:

To obtain a Law Enforcement Product Family Site License, fill out the *Ordering and Contact Information* form below and return it with a purchase order or payment. Vigilant Video support specialists will contact you after receiving your information.

Limitation of Liability

IN NO EVENT SHALL VIGILANT VIDEO BE LIABLE FOR ANY INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES INCLUDING DAMAGES FOR LOSS OF USE, DATA OR PROFIT, ARISING OUT OF OR CONNECTED WITH THE USE OF SOFTWARE PRODUCT(S), WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF VIGILANT VIDEO HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. IN NO EVENT WILL VIGILANT VIDEO'S LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT EXCEED THE FEES PAID BY LICENSEE TO VIGILANT VIDEO FOR THE SOFTWARE PRODUCT(S) LICENSED UNDER THIS AGREEMENT.

Confidentiality:

Licensee acknowledges that Software Product(s) contain valuable and proprietary information of Vigilant Video and Licensee and its Affiliates will not, except to the extent required of Licensee under what is commonly referred to as the Texas Open Records Act, disassemble, decompile or reverse engineer any Software Product(s) to gain access to confidential information of Vigilant Video

Assignment

Licensee may not assign this Agreement without prior written consent of Vigilant Video. Any attempted assignment without consent shall be void.

Amendment, Choice of Law

No amendment or modification of this Agreement shall be effective unless in writing and signed by authorized representatives of the parties. This Agreement shall be governed by the laws of the state of Texas without regard to its conflicts of law and venue shall lie in Galveston County.

Federal Government

Any use, copy or disclosure of Software Product(s) by the U.S. Government is subject to restrictions as set forth in this Agreement and as provided by DFARS 227.7202-1(a) and 227.7202-3(a) (1995), DFARS 252.227-7013(c)(1)(ii) (Oct 1988), FAR 12.212(a)(1995), FAR 52.227-19, or FAR 52.227 (ALT III), and the Texas Open Records Act as applicable.

Complete Agreement

This Agreement constitutes the final and complete agreement between the parties with respect to the subject matter hereof, and supersedes any prior or contemporaneous agreements, written or oral, with respect to such subject matter. The term, provision of any Licensee purchase order, business form or other written authorization will have no effect on, and will not modify, the terms of this Agreement, regardless of any failure of Vigilant Video to object to those terms.

Relationship:

The relationship created hereby is that of Vigilant Video and Licensee. Nothing herein shall be construed to create a partnership, joint venture, or agency relationships between the parties hereto. Neither party shall have any authority to enter into agreements of any kind on behalf of the other and shall have no power or authority to bind or obligate the other in any manner to any third party. The employees or agents of one party shall not be deemed or construed to be the employees or agents of the other party for any purpose whatsoever. Each party hereto represents that it is acting on its own behalf and is not acting as an agent for or on behalf of any third party.

No Rights in Third Parties:

This agreement is entered into for the sole benefit of Vigilant Video and the Licensee and, where permitted above, their permitted successors, executors, representatives, administrators and assigns. Nothing in this Agreement shall be construed as giving any benefits, rights, remedies or claims to any other person, firm, corporation or other entity, including, without limitation, the general public or any member thereof, or to authorize anyone not a party to this Agreement to maintain a suit for personal injuries, property damage, or any other relief in law or equity in connection with this Agreement.

Construction:

The headings used in this Agreement are for convenience and ease of reference only, and do not define, limit, augment, or describe the scope, content or intent of this Agreement. Any term referencing time, days or period for performance shall be deemed calendar days and not business days, unless otherwise expressly provided herein.

Severability:

If any provision of this Agreement shall for any reason be held to be invalid, illegal, unenforceable, or in conflict with any law of a federal, state, or local government having jurisdiction over this Agreement, such provision shall be construed so as to make it enforceable to the greatest extent permitted, such provision shall remain in effect to the greatest extent permitted and the remaining provisions of this Agreement shall remain in full force and effect.

Notices:

All notices, requests, demands, or other communications required or permitted to be given hereunder must be in writing and must be addressed to the parties at their respective addresses set forth below and shall be deemed to have been duly given when (a) delivered in person, (b) sent by facsimile transmission indicating receipt at the facsimile number where sent, (c) one (1) business day after being deposited with a reputable overnight air courier service, or (d) three (3) business days after being deposited with the United States Postal Service, for delivery by certified or registered mail, postage pre-paid and return receipt requested. All notices and communications regarding default or termination of this Agreement shall be delivered by hand or sent by certified mail, postage pre-paid and return receipt requested. Either party may from time to time change the notice address set forth below by delivering notice to the other party in accordance with this section setting forth the new address and the date on which it will become effective.

To Vigilant Video:

Vigilant Video Incorporated
Attn: Sales Administration
2021 Las Positas Ct., Suite 101
Livermore, CA 94551

To County:

Galveston County Sheriff's Office
Attn: Sheriff
601 54th Street
Galveston, Texas 77551

With a copy to

Galveston County Purchasing Dept
Attn: Purchasing Agent
Galveston County Courthouse
722 Moody, 5th Floor
Galveston, Texas 77550

The Rest of This Page has Intentionally Been Left Blank

IN WITNESS WHEREOF, the parties have executed the Agreement as of the Effective Date

Manufacturer Vigilant Video, Inc

Authorized Agent Steve Cintron

Title CFO

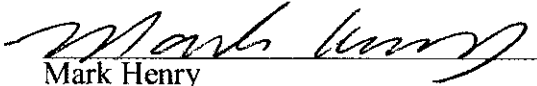
Date

11/17/11

Signature

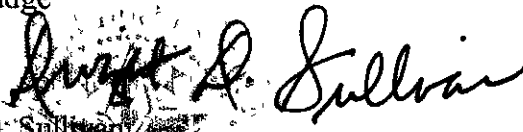
St. Cit

Galveston County



Mark Henry
County Judge

Attest


Dwight D. Sullivan
County Clerk

Date

11-29-11

Vigilant Video Law Enforcement Product Family Site License Agreement

Ordering & Contact Information

To ensure up to date support offered by Vigilant Video, please complete and submit the following information

City: Dickinson Enforcement Agency: Galveston County ACTF

Provide an estimated number of patrol vehicles: One

Product Interest: ☒ CarDetector Mobile Edition
☐ CarDetector Fixed Camera Edition

Administrator Contact

Person who receives all information related to software, including product updates and licensing information

Name/Position Sgt. Hal Barrow

Department Galveston County Auto Crimes Task Force

Address 1620 Gill Rd, Dickinson, Texas, 77539

Telephone 409-766-4501 Cel#409-682-5919 Fax409-766-4510

E-mail Ruben.Barrow@co.gavlestone.tx.us

Billing Contact

This is the person to whom all invoices and billing information will be sent

Name/Position Gina Doolittle

Department Galveston County Auto Crimes Task Force

Address 1620 Gill Rd, Dickinson, Texas, 77539

Telephone 409-766-4517 Fax 409-766-4510

E-mail Gina.Doolittle@co.galveston.tx.us

Technical Support Agent

These are the two individuals permitted to receive technical support from Vigilant Video

Name Sgt. Hal Barrow Name Sgt. Danny Sheppard

Dept. GCACTF Dept. GCACTF

Telephone 409-766-4501 Telephone 409-766-4507

Fax 409-766-4510 Fax 409-766-4510

E-mail Ruben.Barrow@co.galveston.tx.us E-mail Sheppard.Danny@co.galveston.tx.us

Depts/Purch/Vigilant Video

AGENDA

ITEM

#13



THE COUNTY OF GALVESTON

RUFUS CROWDER, CPPB
PURCHASING AGENT

COUNTY COURTHOUSE
722 Moody (21st Street)
Fifth (5th) Floor
GALVESTON TEXAS 77550
(409) 770-5371

GWEN MCLAREN, CPPB
ASST. PURCHASING AGENT

November 21, 2011

Honorable County Judge
And Commissioners' Court
County Courthouse
Galveston, Texas

Re: Donation of Used Office Furniture from Affiliated Computer Systems (ACS)

Gentlemen,

It is requested that the Commissioners' Court consider accepting a donation of used office furniture from Affiliated Computer Systems (ACS). Program staff via email indicated that the furniture was purchased by ACS with their internal Capital Expense funds for use in the temporary intake offices located in Crystal Beach and Bacliff. This surplus furniture is currently being stored in the dedicated warehouse area located on the first floor of the Llewellyn building.

In addition, on advice of program staff, since the furniture was not purchased with CDBG-DR grant funds awarded to Galveston County as subrecipient, the surplus inventory does not need to be returned to the program for return/refund to the State and therefore can be accepted by Galveston County if the Court so wishes.

Your consideration in this matter is greatly appreciated.

Respectfully submitted,

A handwritten signature in black ink that reads "Gwen McLaren, CPPB". The signature is written in a cursive, flowing style.

Gwen McLaren, CPPB
Assistant Purchasing Agent
County of Galveston

AGENDA

ITEM

#14a



COUNTY OF GALVESTON

RUFUS CROWDER, CPPB
PURCHASING AGENT

COUNTY COURTHOUSE
722 Moody (21st Street)
Fifth (5th) Floor
GALVESTON TEXAS 77550
(409) 770-5371

GWEN MCLAREN, CPPB
ASST. PURCHASING AGENT

November 21, 2011

Honorable County Judge
And Commissioners' Court
County Courthouse
Galveston, Texas

Re: Bid #B112006, Nuisance Abatement Services


Gentlemen,

The contract associated with Bid #B112006, Nuisance Abatement Services is scheduled for its first extension on January 19, 2012. The contracted vendor for this service is Cherry Demolition.

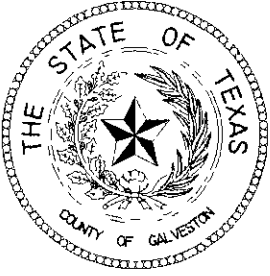
It is requested that you authorize an extension on this contract.

Your consideration in this matter will be greatly appreciated.

Respectfully submitted,


Gwen McLaren, CPPB
Assistant Purchasing Agent
County of Galveston

Attachments



Galveston County Nuisance Abatement Program

Garret Foskit
Nuisance Abatement Officer

Phone 409-766-4509
Fax 409-766-4510

November 8, 2011

Rufus Crowder, CPPB
Purchasing Department
Galveston County

RE Bid #112006, Nuisance Abatement Bid Extension

Rufus Crowder

This letter is in response to your department's request for information concerning Bid #112006, Nuisance abatement Bid Extension. I am recommending that Galveston County continue to utilize Cherry Demolition for its nuisance abatement contractor.

Please contact me if you have any questions at extension 4509.

Sincerely,

Garret Foskit
Nuisance Abatement Officer
Galveston County

6131 Selmsky
Houston, TEXAS 77048



(713) 987-0000
FAX (713) 991-6236
TOLL (800) 444-1123

COMMERCIAL

RESIDENTIAL

INDUSTRIAL

SITE WORK

A DBA of CMC

November 11, 2011

Rufus Crowder
The County Courthouse
Galveston County Courthouse
722 Moody, Fifth (5th) Floor
Galveston, TX 77550

RE Bid#B112006, Nuisance Abatement Services

Dear Mr. Crowder,

On behalf of Cherry Demolition we accept the extension of the contract starting January 19, 2012, for one year under the current terms and conditions for the bid #B082009, Nuisance Abatement Services. If you have any questions or concerns I can be reached at my direct line 713-209-8314 or by cell phone 832-347-2410.

Sincerely,

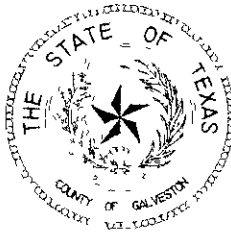
A handwritten signature in black ink, appearing to read "Mark Mc Ghee", with a stylized flourish at the end.

Mark Mc Ghee

AGENDA

ITEM

#14b



COUNTY OF GALVESTON

RUFUS CROWDER, CPPB
PURCHASING AGENT

COUNTY COURTHOUSE
722 Moody (21st Street)
Fifth (5th) Floor
GALVESTON TEXAS 77550
(409) 770-5371

GWEN MCLAREN, CPPB
ASST. PURCHASING AGENT

November 21, 2011

Honorable County Judge
And Commissioners' Court
County Courthouse
Galveston, Texas

Re: Bid #B112007, Portable Toilet Service for Galveston & Mainland

Gentlemen,

The contract associated with Bid #B112007, Portable Toilet Service for Galveston & Mainland is scheduled for its first extension on January 30, 2012. The contracted vendor for this service is C Johnny on the Spot.

It is requested that you authorize an extension on this contract.

Your consideration in this matter will be greatly appreciated.

Respectfully submitted,

Gwen McLaren, CPPB
Assistant Purchasing Agent
County of Galveston

Attachments

Dennis J. Harris, Sr.
Director



Galveston County Department of Parks & Senior Services

www.galvestonparks-seniors.org

MEMORANDUM

November 8, 2011

To Rufus Crowder, Purchasing Agent CPPB
 Galveston County

From Dennis J Harris, Director
 Galveston County Parks and Senior Services

Subject: **Extension Request for Bid # B112007, Portable Toilet Service for Galveston
& Mainland**

After a careful review and discussion with my staff concerning the extension request for bid # B112007, Portable Toilet Service for Galveston & Mainland, it is the recommendation of the County Parks Department we accept the extension request by C Johnny on the Spot.

Should you have any questions, please do not hesitate to contact my office at extension 8110

A handwritten signature in cursive script, reading "Dennis J. Harris".

Dennis J Harris

CC Earl Hearne, Administrative Services Manager
 Dennis Smith, Park Planning and Development Manager
 Andy Hansen, Operations Manager

Our Mission

To provide comprehensive and diverse recreational and senior services opportunities for Galveston County Citizens and visitors through the stewardship of our resources

WAYNE COLICHER
Owner



"YOUR'S IS THE BEST END
OF OUR BUSINESS"

Portable Toilets & Buildings



Phone: 724-6647

P O BOX 1583
NEDERLAND, TEXAS 77627

Mr. Rufus Crowder

C Johnnie on the Spot West Bay LLC would like to extend the contact associated with bid # B112007 for (1) more year. If we can be of further service to you, please feel free to contact us at:

Lee Richard
Manager
C. Johnnie on the Spot West Bay
3502 2nd Ave South
Texas City, TX 77590
(409)965-8477
(409)965-8479 fax

AGENDA

ITEM

#15a

CDBG Round Two Infrastructure Projects

Dollars available: \$31,558,883

DREF portion \$4,888,693 (Drainage projects, residential mitigation, land use planning, etc)

Improvements to public facilities, including generators, are not DREF-eligible

Use of CDBG funds for acquisition alone is not allowed, unless county commits to funding the rest of a project

Jurisdictions to pay for environmental review (state paid for environmental in Round 1)

Many of these proposals can be combined into single applications (i.e. many of the generator projects)

Minor = minor problems like joint funding issues, need for MOU's, and minor environmental

Major = major problems with environmental, price tag, and/or GLO/HUD approval

#	Pct.	Project	DREF?	Issues?	Estimate	DREF
1	1	Bolivar Peninsula SUD generators		No	500,000	
2	1	Crenshaw Elementary generator		No	500,000	
3	1	High Island High School generator		No	250,000	
4	1	Bayview MUD generators		No	350,000	
5	1	San Leon MUD Building Hardening Project		No	300,000	
6	3	Moore's Addition Waterline Project		No	1,610,000	
7	3	Moore's Addition Sewerline Rehabilitation		No	517,000	
8	2	Freddiesville Street Rehabilitation		No	3,140,000	
9	2	Freddiesville Waterline/Hydrant Installation		No	2,286,000	
10	1,2,3	Small Business Loan Program		Minor	2,000,000	
11	1	Channel improvement, Gum Bayou (570 feet)	x	Major	448,000	448,000
12	1	Channel improvement, Gum Bayou (1,200 feet)	x	Major	1,360,000	1,360,000
13	1	Replace 22 culvert outfalls, Port Bolivar	x	Minor	1,011,000	1,011,000
14	1	Replace 6 culvert outfalls, Crystal Beach	x	Minor	281,000	281,000
15	1	Replace 1 culvert outfall, Gilchrist	x	Minor	56,000	56,000
16	All	Pay 10% match cost for non-ICC qualifying SRL's	x	None	2,000,000	2,000,000
17	All	GIS enhancements for Engineering and OEM	x	None	75,000	75,000
Totals					16,684,000	5,231,000

Place-holders, further discussion, and awaiting state input:

18	All	GCWA Reservoir Dike Hardening	Minor	2,000,000
19	All	Law Enforcement Building	None	14,000,000
20	1	Study slough land ownership issues	None	250,000
21	1	Pendeco 1, Ft Travis Park Multi-Use Facility	Major	1,500,000
22	1	Pendeco 2, Gulf Intercoastal Waterway Projection	Major	1,250,000
23	1	Pendeco 3, Highway 87 Storm Water Drainage	Major	5,000,000
24	1	Pendeco 4, ESF-14 Tourism Study	None	50,000
25	2	Bridges/culverts, Dickinson Bayou (5 x @110,000 each)	Minor	559,000
26	1	Harden portion of Highway 87	Major	10,000,000
27	2	Elevate portion of FM 3005	Major	10,000,000

AGENDA

ITEM

#15b

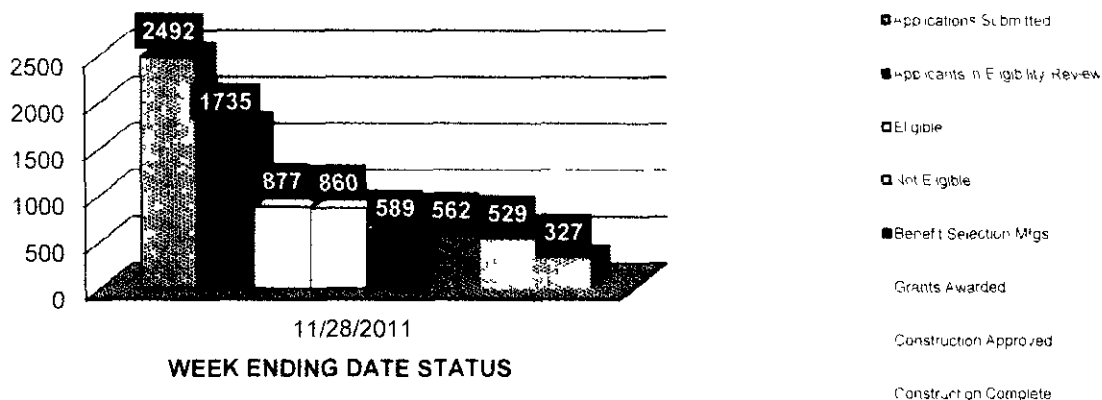
To: Commissioners Court
From: Brenda Bock
 Galveston County Director of Housing

Date: Monday, November 28, 2011

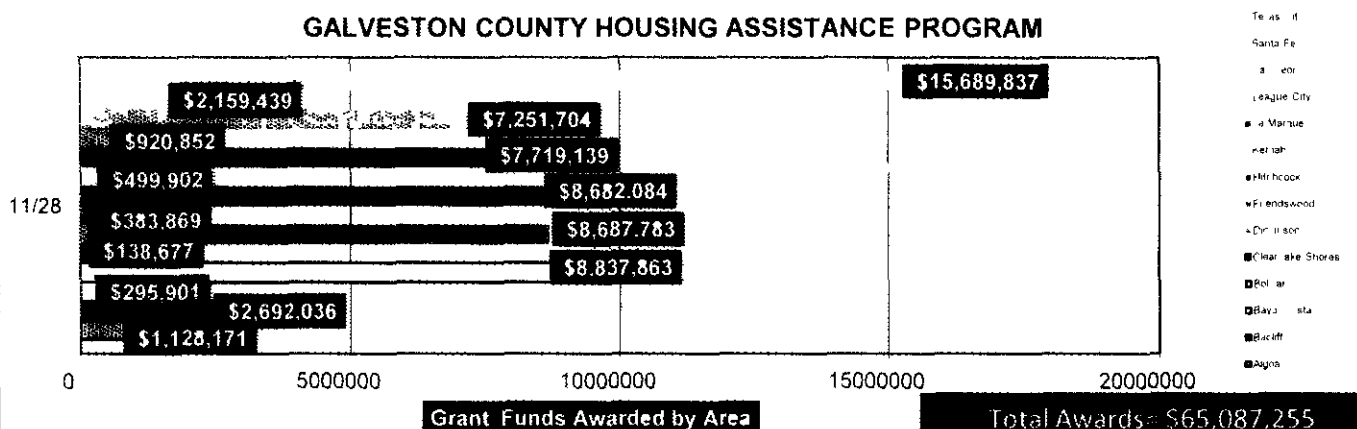
Subject: Project Status Report – thru Friday November 25, 2011



GALVESTON COUNTY HOUSING ASSISTANCE PROGRAM



GALVESTON COUNTY HOUSING ASSISTANCE PROGRAM



Accomplishments – Tasks accomplished during the reporting period

2482 applications initiated since Dec 2, 2009

1737 applicants provided required information to be qualified for eligibility review

1737 determinations of ineligibility and eligibility complete (1737=877+860)

877 determined eligible

860 Do not Qualify (DNQ)

0 new files in eligibility/DOB review

897 Environmentals submitted to TDHCA 897 environmental reviews approved

589 Benefit Selection Meetings completed

562 grants awarded to date totaling over \$64.2 million

195 homes in construction, 327 homes completed & 11 need final construction paperwork = 533 total homes

327 applicants have keys in hand & 357 homes have a completed final inspection

Over **\$65 MILLION** in **GRANTS AWARDED** to date

GCHAP SUMMARY

Date	November 28,2011
Construction Projects with a Notice-to-Proceed(NTP) and building Complete	327(357finals)
Construction Projects with a Notice-to-Proceed and building In-Process	151
Construction Projects with Notice-to-Proceed but not yet started	44
Total Construction projects with Notice-to-Proceed	522
Projects Approved by TDHCA but Awaiting Bond/Insurance	7
Projects Awaiting State/TDHCA Approval	4
Total Projects approved with NTP, plus projects approved but awaiting bond/insurance plus projects submitted that are awaiting TDHCA approval	533
Projects with Builder Assignment and Benefit Selection Meeting in-process, or Benefit Selection Meeting completed, or signing event complete	42
Total projects between the builder assignment stage and construction complete stage	575
Project pending builder assignment, pending rehab sow, pending rehab bid	20
Total Projects on Construction Pipeline	595

Date	Alcoa	Bacliff	Bayou Vista	Bolivar	Clear Lake Shores	Dickinson	Friendswood	Hitchcock	Kemah	La Marque	League City	San Leon	Santa Fe	Texas City	Galveston County	% in construction to complete
11/28/2011	9	28	2	58	2	77	6	70	4	74	10	59	19	145	562	89.9%
11/28/2011	2%	5%	0.4%	10%	0.4%	14%	1%	12%	1%	13%	2%	10%	3%	25%	100%	
Dollars 11/28/11	2%	4%	0%	14%	0%	13%	1%	13%	1%	12%	1%	11%	3%	24%	100%	77%

GALVESTON COUNTY HOUSING ASSISTANCE PROGRAM



AGENDA

ITEM

#15c

CHANGE ORDER REQUEST LOG

RE. Agenda Item #? - Consideration of Approval of various Change Order associated with the Reconstruction and Rehabilitation of various Houses submitted by the Housing Department
(CC Agenda 11-29-11)

Builder	City	Appl ID#	Last Name	First Name	CO#	Amount	Original Contract		Amt Plus CO	% of Change (Amt/Orig Contract)	Description
							CO Amt	Amt or + Previous (less Gap)			
DSW	Dickinson	12197	McIntosh	Estella	1	\$ 5,224 60	\$	132,651 20	\$ 137,875 80	4%	Add addit l Compact Fill & Excavate (per Soil/Engr report)
DSW	Texas City	11355	McIntosh	Florence	1	\$ 8,128 90	\$	112,106 60	\$ 120,235 50	7%	Compact Fill & Excavate (per Soil/Engr report)
DSW	Dickinson	12338	McIntosh	Leroy	1	\$ 6,619 77		136,650 60	143,270 37	5%	Compact Fill & Excavate (per Soil/Engr report)+Vinyl
BMS	Dickinson	11372	McIntosh	Anthony	1	\$ 7,697 07		64,283 76	71,980 83	12%	Mold & Windstorm Compliance, Insurance (REHAB)

TEXAS GENERAL LAND OFFICE
Community Development Block Grant (CDBG)
Disaster Recovery Program



Change Order Request		
Subrecipient Galveston County	Contract # 70090014	Activity # 1014000431
Change Order Number: <input checked="" type="checkbox"/> 1 st <input type="checkbox"/> 2 nd <input type="checkbox"/> 3 rd <input type="checkbox"/> 4 th		
Homeowner Name Estella Robles	Homeowner Address 2710 Ave H Dickinson TX 77539	
Building Contractor Name, Address, Phone DSW Homes LLC 1021 61st Street Suite 200 Bldg B Galveston TX 77551 409-744-3400		
(Texas General Land Office Use Only) Performance Specialist Signature		Date

Change Order Authorization				
Not valid unless all parties have signed and dated this form Signature indicates agreement herewith, including any adjustments in the Contract Cost and/or the Contract Time				
Homeowner Signature				Date
Building Contractor Signature				Date
Subrecipient Authorized Representative Signature				Date
Item	Original Cost	Description of Change	Change in Cost (+ or -)	Reason for Change
1	\$.6500 00	Remove 25 2 Compacted Fill >2 to 3 ft (2 ft of fill), for 3/2	-\$6 500 00	Per soils report and engineered plans the foundation needs to be built over 4 0' of compacted fill This information was unknown at the time the 11 17 was finalized
2	0	Add 25 3 Compacted Fill >3 to 4 ft (3 ft of fill), for 3/2	+\$10 400 00	Per soils report and engineered plans the foundation needs to be built over 4 0' of compacted fill This information was unknown at the time the 11 17 was finalized
3	0	Non BAFO-Excavate and dispose of approx 148 CY of soil (home & garage included) at \$8 95 /CY	-\$1 324 60	Per soils report and structural engineering, foundation needs to be built over 4 0' of compacted soil Approx 1 4' of soil extending 5' around proposed slab perimeter had to be excavated and disposed of off site
4				

Change Order Authorization		
Total Change in Cost (+ or -) for this Request	\$5,224.60	
A. Original Contract Cost for this Address		\$132,651.20
B. Original Contract Cost Previously Approved Change Orders (+ or -)		0
C. This Change Order Cost (+ or -)		\$5,224.60
D. Total New Contract Cost for this Address		\$137,875.80
E. Percentage of Total Changes (b+c /a)		4%
F. The Contract Time will be changed by (# of days)		Zero Days
G. The Date of Completion as of the date of this Change Order is		11/11/11

TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS
Community Development Block Grant (CDBG)
Disaster Recovery Program



Change Order Request

Subrecipient Galveston County	Contract # 70090014	Activity # 1014000416
Change Order Number: <input checked="" type="checkbox"/> 1 st <input type="checkbox"/> 2 nd <input type="checkbox"/> 3 rd <input type="checkbox"/> 4 th		
Homeowner Name Florence Ortiz	Homeowner Address 1309 Appomattox Texas City TX 77591	
Building Contractor Name, Address, Phone DSW Homes LLC 1021 61st Street Suite 200 Bldg B Galveston, TX 77551 409-744-3400		
(TDHCA Use Only) Performance Specialist Signature		Date

Change Order Authorization

Not valid unless all parties have signed and dated this form				
Signature indicates agreement herewith, including any adjustments in the Contract Cost and/or the Contract Time				
Homeowner Signature				Date
Building Contractor Signature				Date
Subrecipient Authorized Representative Signature				Date
Item	Original Cost	Description of Change	Change in Cost (+ or -)	Reason for Change
1	0	Add (3) feet of fill 25 2 Compacted fill >2 to 3 ft (1 ft of fill), for 3 2	+\$6 500 00	Soils Report indicates that the foundation needs to be built over a total of 3 0' of compacted fill This information was not available at the time the 11 17 was finalized
2	0	Non BAFO-Excavate out and dispose of 182 CY of soil at \$8 95/CY	+\$1,628 90	Per soils report and structural engineering, foundation needed to be built over 3 0' of compacted soil Approx 2' of soil extending 5' around proposed slab perimeter had to be excavated and disposed of off site
3				
4				

Change Order Authorization	
Total Change in Cost (+ or -) for this Request	\$8 128 90
A. Original Contract Cost for this Address	\$112,106.60
B. Original Contract Cost Previously Approved Change Orders (+ or -)	0
C This Change Order Cost (+ or -)	+\$8,128.90
D. Total New Contract Cost for this Address	\$120,235.50
E. Percentage of Total Changes (b+c /a)	7%
F. The Contract Time will be changed by (# of days)	Zero Days
G. The Date of Completion as of the date of this Change Order is	11/5/11

TEXAS GENERAL LAND OFFICE
Community Development Block Grant (CDBG)
Disaster Recovery Program



Change Order Request

Subrecipient Galveston County	Contract # 70090014	Activity # 1014000419
Change Order Number: <input checked="" type="checkbox"/> 1 st <input type="checkbox"/> 2 nd <input type="checkbox"/> 3 rd <input type="checkbox"/> 4 th		
Homeowner Name Leroy 800	Homeowner Address 1614 Deats Rd, Dickinson TX 77539	
Building Contractor Name, Address, Phone DSW Homes, LLC 1021 61st Street Suite 200 Bldg B, Galveston, TX 77551, 409-744 3400		
(Texas General Land Office Use Only) Performance Specialist Signature		Date

Change Order Authorization

Not valid unless all parties have signed and dated this form

Signature indicates agreement herewith, including any adjustments in the Contract Cost and/or the Contract Time

Homeowner Signature			Date	
Building Contractor Signature			Date	
Subrecipient Authorized Representative Signature			Date	
Item	Original Cost	Description of Change	Change in Cost (+ or -)	Reason for Change
1	0	25 2 Compacted fill >2 to 3 ft (1 ft of fill), for 3 2 (add additional 2 feet)	+\$4,250.00	Per soils report and engineered plans the foundation needs to be built over 4 0' of compacted fill. This information was not available at the time of the final 11 17.
2	0	Non BAFO-Excavate out and dispose of 232 CY of soil at \$8.95/CY	+\$2,076.40	Per soils report and structural engineering, foundation needed to be built over 4 0' of compacted soil. Approx 2 0' of soil extending 5' around proposed slab perimeter had to be excavated and disposed of off site. This information was not available at the time of the final 11 17.
3	0	UB18-Vinyl flooring throughout (slab on grade) 889 additional SF @ 33 per SF	+\$293.37	Customer requested after final 11 17 was submitted
4				

Change Order Authorization		
Total Change in Cost (+ or -) for this Request	-\$6,619.77	
A. Original Contract Cost for this Address		\$136,650.60
B. Original Contract Cost Previously Approved Change Orders (+ or -)		0
C. This Change Order Cost (+ or -)		+\$6,619.77
D. Total New Contract Cost for this Address		\$143,270.37
E. Percentage of Total Changes (b+c /a)		5%
F. The Contract Time will be changed by (# of days)		Zero Days
G. The Date of Completion as of the date of this Change Order is		11/29/11

TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS
Community Development Block Grant (CDBG)
Disaster Recovery Program



Change Order Request

Subrecipient Galveston County	Contract # 70090014	Activity # 1014000131
Change Order Number: <input checked="" type="checkbox"/> 1 st <input type="checkbox"/> 2 nd <input type="checkbox"/> 3 rd <input type="checkbox"/> 4 th		
Homeowner Name Anthony Rosario	Homeowner Address 714 Hudler La Marque Texas 77568	
Building Contractor Name, Address, Phone BMS Construction 406 Deats Road Dickinson TX 77539, (281) 678-8564		
(TDHCA Use Only) Performance Specialist Signature		Date

Change Order Authorization

Not valid unless all parties have signed and dated this form Signature indicates agreement herewith, including any adjustments in the Contract Cost and/or the Contract Time				
Homeowner Signature				Date
Building Contractor Signature				Date
Subrecipient Authorized Representative Signature				Date
Item	Original Cost	Description of Change	Change in Cost (+ or -)	Reason for Change
1	4,358.64	Remove and replace existing aluminum windows (12 @ \$363.22/ea)	-\$4,358.64	Existing Windows deemed Windstorm Compliant
2	0.00	Removal and disposal of mold contaminated building materials Price includes remediation, clearance sampling and 5% contractor administration	+\$5,772.00	Mold Remediation Protocol
3	0.00	Windstorm modifications to include the retrofit of three exterior walls for sheer walls, installing a triple stud pack on all corners including straps and clips, 18" anchor bolts epoxied into foundation on all corners removal & replacement of 1,000 sf of Drywall (drywall tape, float, texture paint)	+\$7,434.71	Engineering requirements & modifications for WPI-8 certification
4	2,392.00	Insurance (Actual Cost for Hazard & Windstorm - \$1,241.00)	-\$1,151.00	Difference between Estimated & Actual

Change Order Authorization		
Total Change in Cost (+ or -) for this Request	-57 697 07	
A. Original Contract Cost for this Address		\$64,283.76
B. Original Contract Cost Previously Approved Change Orders (+ or -)		0.00
C. This Change Order Cost (+ or -)		\$7,697.07
D. Total New Contract Cost for this Address		\$71,980.83
E. Percentage of Total Changes (b+c /a)		12%
F. The Contract Time will be changed by (# of days)		5 Days
G. The Date of Completion as of the date of this Change Order is		10/6/11

AGENDA

ITEM

#15d



THE COUNTY OF GALVESTON

On this the 29th day of November, 2011, the Commissioners' Court of Galveston County, Texas convened in a regularly scheduled meeting with the following members thereof present

Mark Henry, County Judge;
Patrick F. Doyle, Commissioner, Precinct No. 1;
Kevin D. O'Brien, Commissioner, Precinct No. 2;
Stephen D. Holmes, Commissioner, Precinct No. 3;
Kenneth Clark, Commissioner, Precinct No. 4; and
Dwight D. Sullivan, County Clerk

when the following proceedings, among others, were had, to-wit

WHEREAS, the Galveston County Commissioners Court will submit application for CDBG Round 2 Hurricane Ike disaster recovery funds to provide Housing for Citizens, and

WHEREAS, the Galveston County Commissioners Court finds it in the best interest of the citizens of Galveston County devastated by Hurricane Ike to be allowed to use information obtained from applicants for eligibility in Round 1 be used in Round 2 allowing continued flow of applicants, and

WHEREAS, the Galveston County Commissioners Court finds that the Housing Assistance Program has been successful and would like to continue our program in Round 2 with little interruption, and

WHEREAS, this process will help to avoid duplication of information and will enable the citizens of Galveston County to get the needed necessary aid with minimal disruption, and

WHEREAS, the Galveston County Commissioners Court would like to request to our Congressional Representatives that they Petition State and Federal Agencies to allow the Round 1 and Round 2 CDBG Housing Assistance Programs to blend.

NOW THEREFORE, BE IT RESOLVED, that the Galveston County Commissioners Court approves submission of this resolution to Congressman Ron Paul of District 14 and Congressman Pete Olson of District 22

UPON MOTION DULY MADE, AND SECONDED, the above Resolution was unanimously passed on this the 29th day of November 2011

Attest:

County of Galveston, Texas


Dwight D. Sullivan, County Clerk

By: 
Mark Henry, County Judge


Patrick F. Doyle, Comm., Pct. #1


Stephen D. Holmes, Comm., Pct #3


Kevin D. O'Brien, Comm., Pct. #2


Kenneth Clark, Comm., Pct #4

